IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF WEST VIRGINIA AT CHARLESTON

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THE CITY OF HUNTINGTON, : Civil Action

Plaintiff, : No. 3:17-cv-01362

V.

AMERISOURCEBERGEN DRUG CORPORATION, et al.,

Defendants. :

CABELL COUNTY COMMISSION, : Civil Action

Plaintiff, : No. 3:17-cv-01665

v.

AMERISOURCEBERGEN DRUG CORPORATION, et al.,

Defendants. : x

BENCH TRIAL - VOLUME 12

BEFORE THE HONORABLE DAVID A. FABER, SENIOR STATUS JUDGE
UNITED STATES DISTRICT COURT
IN CHARLESTON, WEST VIRGINIA

MAY 18, 2021

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Proceedings recorded by mechanical stenography; transcript produced by computer.

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PROCEEDINGS had before The Honorable David A. Faber, Senior Status Judge, United States District Court, Southern District of West Virginia, in Charleston, West Virginia, on May 18, 2021, at 9:00 a.m., as follows: THE COURT: I want to put a couple of things on the record before we get going here. Do you have something, Ms. McClure? MS. MCCLURE: I do, Your Honor, but I'm happy to have you put your things on the record and then I can address it. THE COURT: Okay. I wanted to rule on some of the things that are pending before the Court. On the Noerr-Pennington issue, we filed a written opinion this morning ruling in plaintiffs' favor on this issue. I'm basically following Judge Polster on this point. However, the Majority Congressional Report was offered. I am not going to admit it. I believe that it lacks sufficient reliability and objectivity to be admissible and it is out. Now, the 1006 summaries, I'm going to let these in. District Courts have broad discretion in determining whether to admit summaries under Rule 1006. The Fourth Circuit has two main guideposts to guide this discretion, the Janati

case at 374 F.3d 263, Fourth Circuit 2004, and United States

v. Oloyede, 933 F.3d 302, a 2019 Fourth Circuit case.

Janati explains that a District Court may abuse its discretion by cutting off both the summary path and "the long way"; that is, the underlying documents, especially in complex cases. On the other hand, Oloyede disallows "skewed" summaries. There, the government presented summaries of accounts that purported to be comprehensive but misleadingly excluded innocuous transactions to make the criminal defendants look more culpable. Essentially there, the summaries are not what the government held them out to be.

District Courts in this circuit have to navigate between Janati and Oloyede by being cognizant of the need for summary evidence in complex cases, but on guard against skewed summaries.

I believe the argument that the summaries here are skewed stretches Oloyede too far. Each summary here is an accurate picture what it purports to be. In no chart or table does Dr. McCann hold a summary out to be something it is not. And the summaries do not fall outside the scope of Rule 1006 when Dr. McCann makes simple, accurate calculations with the summary, such as when he uses U. S. Census data, of which the Court may take judicial notice, to add a per capita category. I don't think there was any argument that the underlying materials here Dr. McCann used were admissible in their own right.

I am concerned about the pharmacy records here from outside of the Huntington-Cabell area. These are selected by plaintiffs' attorneys, which gives me a concern, and suggests that this case might be similar to the *Janati* case. I'm sorry. It suggested similar to the *Oloyede* case because the input of the lawyers here may skew the summaries. I don't think this is a sufficient concern to keep the summaries out at this point, although it does give me a concern.

Plaintiffs say they can show that these are proper and I'm going to give them an opportunity to do so and I believe that these can be expunged from the exhibits if the Court ultimately determines that it's not proper to admit them.

Okay, Ms. McClure.

MS. MCCLURE: Thank you, Your Honor. Mr. Mays is waiting outside of the courtroom just to -- I thought it was appropriate to raise this in front of Your Honor outside of his presence.

The plaintiffs, over the course of several nights, have identified 82 exhibits that they have purportedly planned to use with Mr. Mays. Separately, they've identified 38 demonstratives that they purport to be intending to use with Mr. Mays, some as late as around 11:00 p.m. last night.

I'm raising this to the Court in light of prior discussions we've had on this same topic when it related to

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Mr. Zimmerman. We believe that the parties need to proceed
in good faith with respect to the number of exhibits that
they are purporting to use with witnesses. It just doesn't
seem in the realm of remote possibility that we would be
using somewhere around 140 documents, combining
demonstratives plus exhibits.
     I -- we have an obligation, of course, to then object
to these documents by 10:00 p.m. Some of them, if they're
coming in later, we just simply don't have the opportunity
to be able to do that.
     So, we raise the concern because we do think it throws
the process and could potentially affect the Court's ability
to manage this case. So, we raise this issue again.
          THE COURT: How many of these do you really plan
to use, Mr. Farrell?
          MR. FARRELL: This many (indicating).
          THE COURT: Well, I don't know how many this many
    That's obviously not --
is.
          MR. FARRELL: I'm not trying to be --
          THE COURT: 180.
          MR. FARRELL: Let me, for the record, state again
we are attempting to avoid getting placed in a straitjacket
and trying to anticipate every which way that a witness will
go to impeach him or to talk about things.
     So, by way of example, testimony has been hinted at but
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       has not come out yet that the three-times multiplier
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       originates from a certain governmental source. So, we would
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       have to anticipate that's maybe five, six, seven documents.
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                 THE COURT: What's the three-times multiplier?
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                 MR. FARRELL: The threshold that ABC was
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       identifying took the average sale to a pharmacy and then
 7
       multiplied it by three.
                 THE COURT: Okay, I remember that.
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                 MR. FARRELL: So, we have some zigging and some
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       zagging. And, in addition to that, we have been endeavoring
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       to identify the data sources and figuring out how we can
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       talk about the data in the absence of the 1006 ruling. So,
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       the 38 demonstratives --
                 THE COURT: Well, you got a 1006 ruling about
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15
       30 seconds ago.
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                 MR. FARRELL: Yes, sir.
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                 THE COURT: You won two and lost one, Mr. Farrell.
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                 MR. FARRELL: It's not -- it's not a bad average.
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       So, the 38 demonstratives are actually subsets of the 1006s
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       that if we couldn't use them as evidence, we were going to
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       use them as demonstratives today. So, there's no surprises
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       here.
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            And, again, this is an adverse witness. I don't think,
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       as of the third week of trial, that there has been any
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       document that has been a surprise.
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THE COURT: Well, I think it's fair for you to tell your opponents the ones that you specifically plan to use and then, if some others come up, we'll deal with those in the context. I don't want to completely cut you off, but if you flood your opponent with a whole bunch of documents, then you're obviously placing them at a disadvantage, and I think they're entitled to notice under the Court's previous ruling and the agreements of the parties that they're entitled to a reasonable notice of what you really expect to use. And, Your Honor, for the record, the MR. FARRELL: plaintiffs never agreed that we would show the defense the documents that we would show their adverse parties. That being said, I do want to emphasize that the foundation objections that have been placed on the record --THE COURT: Well, you had an agreement, didn't you, about producing -- about identifying the documents you planned to use with the witnesses before the -- the day before they were offered, didn't you? MR. FARRELL: No. THE COURT: You didn't? Okay. Well --MS. MCCLURE: Your Honor, we disagree with Mr. Farrell's characterization of this. You've had this issue raised before you more than one time. I don't think that there's any question that the parties' stipulation and the

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       Court's order does require that.
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                 MR. FARRELL: Judge, I wasn't finished yet.
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                 COURT REPORTER: I'm sorry?
                 THE COURT: Oh, we've got -- Mr. Hester, you stood
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       up first.
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                 MR. HESTER: Well, Your Honor, I just wanted to
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       point out that the stipulation has a footnote that
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       specifically says that the provision for providing exhibits
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       the night before a witness is to testify, quote, "applies
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       where a party calls a witness adversely in their case in
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       chief." So, I don't think Mr. Farrell has a right in terms
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       of what the stipulation says.
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                 MR. FARRELL: Judge, may I --
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                 THE COURT: That's what I thought the stipulation
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       said.
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                 MR. FARRELL: May I finish, please?
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                 THE COURT: Yes.
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                 MR. FARRELL: The joint trial exhibit that they're
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       talking about, the plaintiffs and the defendants --
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                 THE COURT: Let me hear from Ms. Mainigi first and
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       then you can finish.
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                 MS. MAINIGI: Your Honor, I was just going to say
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       first, because we each have separate stipulations, we also
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       have such a footnote that if they call an adverse party and
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       this is an issue that Cardinal is obviously extremely
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concerned about, as well, because as soon as we finish with the ABDC witnesses, plaintiffs are going to begin with Cardinal witnesses.

And to get over the course of whether it's one night or two nights to get, you know, more than a hundred or somewhere between 100 and 200 exhibits at 7:00 and needing to object by 10:00, when what we have seen is a consistent pattern of using five, six, seven at most exhibits during each examination, I really think suggests that they're trying to bury the real exhibits in the context of the larger list.

So, we would just ask as we now continue to move through these company witnesses, which is what they wanted to do, and they agreed to provide these exhibits in advance. This is how they wanted to present their case. We do think we're entitled to real notice, not -- not what's been happening so far.

THE COURT: Okay. Mr. Farrell?

MR. FARRELL: So, I don't have the exact pleading number in front of me, but I know that Mr. Wakefield is the one that submitted the pleading to the Court submitting the joint trial exhibit stipulation and in the motion filed by Mr. Wakefield the plaintiffs joined in, it specifically brought to the Court's attention that we disagreed with the Footnote Number 6.

The plaintiffs submitted a version of this that said that we do not agree that the night before we have to disclose exhibits for adverse parties. The defendants had their version of the order that says that the party that has to be adversely called gets the exhibits the night before and you entered the defendants' version.

So, I just wanted to be clear. We never agreed, nor in my legal career have I ever agreed, to show to the adverse party the documents that we intended to use to examine the adverse party. That was not a stipulation that the plaintiffs voluntarily agreed to.

You entered the order, so we've been abiding by it to the best of our ability and the defendants have every right to make these objections but, again, you see the catch-22 that the plaintiffs are in.

The defendants have made literally scores of objections on foundation, many of which this Court has sustained properly. And so, we are now having to go back and re-examine our foundational agreements, the stipulations that we entered into, to make sure we can get their documents into evidence. So, we're into a straight -- we're into a catch-22. We're attempting to anticipate all of the foundational requirements.

If you recall, several witnesses ago, we asked a particular party witness if he recalled a document and he

said no and then we showed him five, six, seven e-mails to demonstrate that he had access to that document.

So, when you look at the algorithm, the logic tree of the supporting documents that go to each exhibit, yes, we're attempting to disclose documents that we know we may need. This underscores the importance.

If this were direct where it was my client sitting on the stand, of course, we would know what questions we're going to ask. We probably would know the order of the documents we intended to go through. I was -- I would suggest to the Court we probably have written outlines for the lawyers to make sure we stay on task. We do not have that ability when we call an adverse party and that's why we objected to the footnote in the joint stipulation.

MS. MCCLURE: May I respond briefly, Your Honor?
THE COURT: Yes.

MS. MCCLURE: Not responding to the question of whether when you call an adverse witness you can be organized and have an outline. I don't think that those two things are mutually exclusive.

Nevertheless, at the end of the day, I'm not going to comment either on Mr. Farrell's recitation of the history.

At the end of the day, this was what was entered by the Court and it's signed by Your Honor and we simply are requesting that the parties proceed in good faith and we

have some reasonable understanding of what exhibits are truly intended to be used.

Your Honor has previously said that you believe that we are entitled to some reasonable notice of that and that there would be some outer edge where there might be a reason, if it wasn't on the list, to nevertheless permit the party — the party who didn't identify it to use it. That's really all we're asking for and this volume is just not sustainable.

THE COURT: Well, I think that -- Ms. Mainigi?

MS. MAINIGI: Your Honor, the only thing I was

going to add in response to Mr. Farrell is this is a direct

exam. They chose to -- it might be an adverse witness, but

they chose to bring these individuals in.

They asked months ago. We entered stipulations to bring these witnesses in, I want to say at least for Cardinal, last August. These are individuals that they have deposed, in some cases, multiple times in various jurisdictions around the country.

There is no element of surprise left here as to what these individuals know and the contours of what they know.

The surprise that exists is to get a list of -- of upwards of 100 exhibits, most of which are substantive, Your Honor.

I respectfully disagree with Mr. Farrell that a bunch of the exhibits on the list, as we've observed it coming through,

are foundational. They are separate self-standing documents. It's just a matter of which ones they're intending to use.

I can't imagine that attorneys as good as we have on the other side don't have very concrete outlines of where they're going. Of course, they do. And I think that the long lists are for no reason other than ensuring that the exhibits that they truly are intending to use are -- are kind of buried in the larger group and that, I think, does get around the spirit of the order Your Honor signed.

THE COURT: Well, I think, to be fair, the parties are entitled to notice of -- to a reasonable number of documents so they can prepare and I think you need to abide by that, Mr. Farrell.

Now, I understand that there may be situations that come up where you want to use others and we'll take those up when they come up, but flooding the other side with a whole bunch of documents that makes it impossible for them to prepare is not fair, in my opinion, and I think you shouldn't do it.

MR. FARRELL: Judge, one final point is the documents that we are continuing to re-disclose include documents that we have not been able to admit into the record or lay a foundation yet. And so, the documents are backloading, as well.

I'll give you an example. There are 20 or 30

media-related HDMA documents that we attempted to get in

through Mr. Zimmerman that had Mr. Zimmerman's name on it

and the objection was made under Noerr-Pennington. And so,

we abandoned that route. That accounted for 20 or 30

documents that we would have gotten in had we been able to

pursue that line.

So, I disagree with any assessment that we are flooding

them with documents -
THE COURT: Well, I'm not going to argue with you,

Mr. Farrell. You heard what I said and -- and that's it.

MS. MCCLURE: Your Honor, just as briefly as I can

be on this. We would request that we have some list as you

previously instructed with Mr. Zimmerman of -- of a subset

of documents that would be planned to use today with Mr. May

previously instructed with Mr. Zimmerman of -- of a subset of documents that would be planned to use today with Mr. May [sic] -- I mean, sorry. I'm sorry -- with Mr. Steve Mays today.

I do note that previously when we received a list from

I do note that previously when we received a list from the plaintiffs of the 43 documents that were identified that morning in court, that actually included documents that had not ever been on a list previously for Mr. Zimmerman. So, what I - I just want to be clear about what my ask would be, that there be some subset of the 82 exhibits and 38 demonstratives that have been identified that we be provided for Mr. Mays this morning and that that subset be of a

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       reasonable number.
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                 THE COURT: Well, can you do that, Mr. Farrell?
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                 MR. FARRELL: Yes, Your Honor.
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                 THE COURT: Okay. All right. Let's get the
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       witness in here and get rolling.
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                 MS. MCCLURE: Your Honor, prior to bringing the
 7
       witness in, may we have that subset of documents from Mr.
 8
       Farrell? So, I don't know if that requires a brief recess.
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       I defer to the Court.
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                 MR. FARRELL: I can make a proffer for the record
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       now the documents we intend to use and then give them a
12
       chance to review them.
13
                 THE COURT: Okay.
                 MR. FARRELL: The first document we intend to use
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       was previously admitted as P-187. It's the second to last
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       page and it is the order monitoring process flow chart to
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       follow up on what we were discussing yesterday.
18
            For purposes of allowing Mr. Mays to be able to
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       understand or refer back, we were going to show him P-877,
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       which was previously admitted and stipulated to. That will
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       be July 11th, 2007.
22
            We intend to show him again P-432, which is the
23
       January 19th, 2009 memorandum which identifies current
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       default thresholds of oxycodone and hydrocodone.
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            We intend to show him the P-44002 and have it admitted
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into the record. It is the CSRA Policy 2.12. I think we previously admitted four different versions of CSRA 2.12 beginning in 2005. This is the 2010 version. It's stipulated, as well.

We intend to ask him questions about whether or not his sales team was the group that was performing due diligence and show him P-2756, which is an e-mail dated December 13th, 2013 from Steve Mays to his team that talks about eliminating sales personnel from involvement in the due diligence process.

We intend to show him a new exhibit, P-629, which is an e-mail chain to and from Steve Mays that includes the HDMA industry compliance guidelines and the letters submitted by HDMA to the DEA and the DEA's acknowledgment of receipt of these guidelines. It's dated 2008 and the series of correspondence from Mr. Zimmerman is in P-629.

We intend to go through a couple of the due diligence files with Mr. Zimmerman and, in particular, it's P-2796, which is a June 20th, 2007 SafeScript SOM investigation, S-O-M, and P-1273, which is a July 12, 2007 SOM investigation.

We intend to impeach Mr. Zimmerman with an e-mail dated P-2748, which is an e-mail, April 20th, 2012, from Steve Mays to, among others, Chris Zimmerman where he expresses the -- his concern about sharing ARCOS data with the other

1 distributors. 2 We intend to -- we disclosed last night and intend to 3 introduce -- in discovery, we've asked for the defendants to disclose to us the orders that were flagged by their 4 5 algorithm and it is thousands and thousands and thousands of lines of data. 6 7 MS. MCCLURE: Your Honor, I do hate to interrupt and we did ask for a recitation of the exhibit numbers, but 8 9 to the extent that there's narrative accompanying it that is 10 intended for -- whether it's intended or not, the narrative 11 that accompanies it colors the evidence itself prior to it 12 being offered. I do object to that. 13 THE COURT: Can you give her the exhibit numbers, 14 Mr. Farrell? 15 MR. FARRELL: Yes, Your Honor. 16 P-16639 is a composite exhibit that is voluminous in a 17 data file. We extracted the exact lines of data that we 18 intend to use and submitted to them last night. 19 P-2819 is another data file. 20 We then intend to show him the document introduced by 21 defendants. I don't have their sticker number, but it is 22 AM-WV-00601. 23 And then, finally, P-16643 and P-2574. And then, finally, we have the demonstratives, which of 24 25

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this, 1006s that were entered, I have selected 39 of those

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       slides and identified them with my own handwriting and
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       showed them the ones that I intended to go through.
                 THE COURT: Okay. Well, let's get Mr. Mays in
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       here and get going.
 5
            Good morning, Mr. Mays.
 6
                 THE WITNESS: Good morning.
 7
                 THE COURT: You're still under oath, sir, and you
 8
       can take the stand.
 9
                 THE WITNESS: Thank you, sir.
                        FURTHER DIRECT EXAMINATION
10
                 BY MR. FARRELL:
11
12
       Q.
            Good morning, Mr. Mays.
13
            Good morning, sir.
            Previously admitted into the record is P-187 and I'm
14
15
       going to address your attention to the second to last page.
16
       I have pulled a demonstrative from that that includes the
17
       Bates stamp in the bottom right-hand corner, as well as the
18
       dialogue box from the front page that identifies your name.
19
       It's already been admitted, but I'm just going to show you
20
       this page so that we can walk through it.
21
            Judge, may I approach?
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                 THE COURT: Yes, you may.
23
                 MR. FARRELL: I have copies for the Court, as
24
       well.
25
                 BY MR. FARRELL:
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- 1 Q. Mr. Mays, do you recognize this as an algorithm of
- 2 AmerisourceBergen's Diversion Control Program process
- 3 between 2007 through 2014?
- 4 A. Well, I'm not sure it's an algorithm, but it's like a
- 5 process flow of orders that go through the order monitoring
- 6 system, the OMP. The Diversion Control Program is the
- 7 overall program.
- 8 Q. So, I'm going to try to walk through the flow process
- 9 | with you and we're going to start with the top left-hand
- 10 corner where it says "customer submits the order". Do you
- 11 | see that?
- 12 **A.** Yes, sir.
- 13 Q. And then it says "DC receives the order". What does
- 14 "DC" stand for?
- 15 A. Distribution Center.
- 16 Q. And once the Distribution Center receives the order,
- 17 then it says "system interrogates order via process rules".
- Do you see that?
- 19 **A.** Yes, I do.
- 20 Q. Okay. What does that mean?
- 21 A. So, there's -- there's a lot of rules built into the
- 22 system to check licenses of customers and all these things
- 23 before an order gets processed through the system and that
- would also be where it checks for the thresholds.
- 25 Q. Yes, sir. And is that -- is that -- I don't know what

- 1 | the shape of this is. Is that where -- I'm making a
- 2 highlight here in blue where the system asks, "Does this
- 3 particular order pass initial interrogation?"
- 4 A. Correct.
- 5 Q. Okay. So, if the answer is yes on the flow chart and
- 6 it passes, then that's when the order is then processed as
- 7 normal and then reported as a transaction via ARCOS. Do you
- 8 see that, sir?
- 9 A. Yes, I see that.
- 10 **Q.** Is that an accurate depiction of the process at
- 11 AmerisourceBergen between 2007 through 2014?
- 12 A. I'm looking at this a little further.
- 13 Q. Sir, I have the entire exhibit if you would like to see
- 14 the entire exhibit.
- 15 A. No. No. That's fine. Okay. I'm just -- I can't -- I
- 16 | don't remember what was in that dark box, so I guess you're
- 17 getting to that.
- 18 Q. So, if the order does not pass, it goes into a
- 19 different route, correct?
- 20 A. That's correct.
- 21 Q. And that's the route that we're talking about, the
- 22 flagging; is that -- is that a fair -- fair way to depict
- 23 | it, a flag?
- 24 A. Yeah. I can't remember exactly what the terminology
- 25 was, but it went into a hold file.

1 A hold? So, I believe you've used the word "trigger" 2 before on the threshold amount. Is that a fair way to 3 describe what happens at the interrogation stage, whether or 4 not the system is triggered to flag it? 5 I don't remember if it's called trigger, but once -- if 6 it's above -- if you see that box to the right, it's --7 that's those business rules that it's -- that it's 8 interrogating, you know, the business type, account size, 9 and that's what it interrogates. So, if it goes above -- it 10 goes above the threshold, it goes into that hold file. I 11 don't remember using the word "trigger", but --12 Okay. So, if the system interrogates the purchase order and it doesn't pass, does that mean it fails? 13 14 I don't think it's called fail. That's -- like I say, 15 I don't know what is in that dark box, do you? 16 I do not. 17 Α. Okay. 18 I'm just trying to find the right word. It would be a 19 hold? 20 Yeah, it's a hold. 21 So then, based on this flow, it says "transfer order to 22 hold file"? 23 Α. Uh-huh.

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Yes. So, that's the hold, actually.

24

25

Q.

Α.

Correct?

- 1 Q. Okay. And then, as you said yesterday, it's
- 2 transferred to the DC staff. Would that be Distribution
- 3 | Center staff?
- 4 **A.** Yes.
- 5 Q. And that's a human being that is at the Distribution
- 6 Center and he then has a work process flow to go through,
- 7 | correct?
- 8 A. Right. They are specifically trained for that task.
- 9 Q. Yes, sir. So, if no action is taken, then the box here
- 10 | that I'm highlighting says "hold current and all future
- orders from customer of like items." Did I read that
- 12 accurately?
- 13 **A.** Yes.
- 14 Q. So, if the DC staff doesn't take any action, the entire
- drug class for that customer is placed on hold?
- 16 A. Yeah. That -- that drug family, yes.
- 17 Q. Now, below that, the DC staff then interrogates the
- order manually or personally, correct?
- 19 A. That's correct.
- 20 Q. And there's three decisions that they can make. They
- 21 can make the decision to accept and approve the order,
- 22 correct, far right?
- 23 A. Correct.
- 24 Q. They can delete the entire order, correct?
- 25 A. That is correct.

- 1 \mathbf{Q} . Or they can hold the order for further review by
- 2 corporate; is that right?
- 3 A. That's correct.
- 4 Q. And that's what we were discussing at the end of
- 5 | yesterday, is that if you hold the order for review, then it
- 6 gets elevated to CSRA Corporate, correct?
- 7 A. That is correct.
- 8 Q. And CSRA Corporate reports the suspicious orders to the
- 9 DEA regardless of the outcome?
- 10 **A.** Can you clarify that?
- 11 Q. If CSRA determines that the order is good and ships it,
- 12 they still report it to the DEA?
- 13 **A.** No.
- 14 **Q.** They do not?
- 15 **A.** No.
- 16 Q. So, if Corporate clears it and it goes through, there's
- 17 no report?
- 18 A. They can clear it and release it and it can still be
- 19 | shipped.
- 20 O. And is that because the DEA doesn't want to receive
- 21 notice of orders that your CSRA has determined is not
- 22 suspicious?
- MR. HESTER: Your Honor, objection based on time
- 24 frame. I think it should be clarified what the time frame
- is that's being discussed.

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                 THE COURT: Yes.
2
                 MS. MCCLURE: Additional objection on "DEA
 3
       wanted". He can ask him whether Mr. Mays understood what
 4
       DEA's intent was.
 5
                 THE COURT: All right.
                                         I'll sustain the
 6
       objections and you can clean them up there, Mr. Farrell.
 7
                 MR. FARRELL: Thank you, Judge.
                 BY MR. FARRELL:
 8
 9
            This order monitoring process, OMP, this was the
10
       process that was in place between 2007 up to 2014 when it
11
       was enhanced by Mr. May, correct?
12
            That's approximately correct, yes.
13
            So, I'm going to put your name up here in the top left
14
       just so we understand Mr. Mays is talking about this process
15
       for the limited time frame of 2007 through 2014, correct?
16
            That's the way it was designed in 2007.
17
            So, what was your understanding of why you would not
18
       report to the DEA your decisions at the CSRA level if you
19
       shipped?
20
            Well, because DEA was involved and assisted us with the
21
       design of this and the implementation of it and explained
22
       very thoroughly how they wanted us to handle orders that got
23
       sent up from the DCs.
24
            So, was it --
25
            And if we were able to clear the order, it was okay to
       Α.
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release it based on -- based on the information we had at
hand. And then, if we needed to further investigate that
order, we would -- we would cancel it and report it as
suspicious. So, we had that option. Otherwise, there would
be no need for the order to be sent to Corporate if

everything was going to get reported as suspicious.

- Q. So, was it your understanding that the DEA only wanted you to report to them orders that you actually blocked as suspicious?
- A. That we deemed as suspicious, yes.

- Q. Now, let's go back up to the DC staff stage. If the DC staff interrogates the order and decided to delete the entire order, would that be documented somewhere?
- **A.** I believe it is. It's documented in an Activity
 15 Report.
 - Q. And do you have policies and procedures that require the documentation of any order that gets deleted because it's suspicious?
 - A. I don't remember specifically that part of it, but we -- I know it's covered in policy that anything that they do when they interrogate or review that order at the DC level gets reported to us. And so, we review everything the next day and there's -- there's many reasons they could delete an order and it may not be that it's suspicious.
 - Q. And then, over on the accepted/approved order, if the

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DC staff interrogates an order that has been held by the
computer system, would the DC staff be required under your
policies and procedures to document that the order's been
accepted and approved?
     Yes.
          MR. FARRELL: Judge, it would be my intention to
use the technology and to save this document and have it
admitted as P-187, Alpha, A.
          THE COURT: With your annotations on it?
          MR. FARRELL: Yes, sir.
          THE COURT: Okay. Is there any objection to that?
          MS. MCCLURE: May I have a moment, Your Honor?
     (Pause)
          MS. MCCLURE: No, Your Honor.
          THE COURT: It's admitted.
             PLAINTIFF EXHIBIT P-187A ADMITTED
          MR. FARRELL: Judge, if I may have 60 seconds for
my technology person to push the button to save it.
          THE COURT: Okay.
          BY MR. FARRELL:
     Now, I want to talk briefly and try to get to this
point here again. Well, it's not going to let me do it now.
This part here about the interrogation, the thresholds that
were set, we started talking about them a little bit
yesterday. Are you aware of default thresholds that were
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- 1 set for each of the different peer groups of retailers at 2 AmerisourceBergen during this time frame? 3 What was -- did you say Lee Taylor's? What did you 4 say? I don't remember what I said. 5 Ο. 6 Can you repeat the question? Sorry. 7 Yes, sir. During this time frame when your -- there 8 was the initial interrogation by your computer system, was 9 there a default that was set for thresholds for each of the 10 different classes of the peer groups? 11 Yes. Yes. Α. 12 And who determined those defaults? 13 Well, the company determined those defaults based on 14 the data that we talked about yesterday. 15 MR. FARRELL: So, can we bring up P-432, please?
- 16 There we go.

17 BY MR. FARRELL:

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- So, this is a document that was previously entered into the record. It's P-432.
- MR. FARRELL: Can you take down the highlight, please, for a second?

22 BY MR. FARRELL:

- Do you recognize the format of this document? Q.
- 24 Α. No, sir, I do not.
 - Do you recognize or do you recall whether or not Q.

default thresholds for oxycodone and hydrocodone were 1 2 recorded in some written format at AmerisourceBergen? 3 Well, there were originally thresholds set up for those 4 two families, oxycodone and hydrocodone. I'm just not 5 familiar with this document and this time frame. 6 I wasn't copied on it and it wasn't -- I wasn't on that 7 memo. So, I wasn't actively running the day-to-day Diversion Control Program at that point. 8 9 So, who was it that would have been setting the default 10 thresholds for oxycodone and hydrocodone at 11 AmerisourceBergen during this time frame? 12 That would -- that would be the order monitoring or the 13 Diversion Control Team that that memo was from. I believe that's who would have been -- probably Ed. He was running 14 15 the program at that point. 16 And so, this is Chris Zimmerman, correct? 17 Right. Α. 18 And so, would this be a fair and accurate depiction of 19 what the default thresholds would have been at this point in 20 time based on your understanding of the policies and 21 procedures at AmerisourceBergen? 22 That's what it appears to be. He's stating that in the 23 memo. 24 Now, prior to this, are you aware of any other defaults

that were confirmed in writing at the Diversion Control

25

- 1 Program?
- 2 A. Well, there was a default set in the beginning when we
- 3 assigned the program and they would be updated on a regular
- 4 basis.
- 5 Q. So, my question to you, sir, is on the default, meaning
- 6 in the absence of any manual adjustments up or down --
- 7 **A.** Uh-huh.
- 8 Q. Is there a baseline number that all new pharmacies
- 9 start with?
- 10 A. That would be the default.
- 11 Q. Okay. So, do you know what the default would have been
- during your tenure at AmerisourceBergen's Diversion Control
- 13 Program?
- 14 **A.** No, I do not.
- 15 Q. Can you estimate what you think it may have been?
- 16 **A.** No, I can't.
- 17 Q. Would it have been based upon some national average?
- 18 A. No. I've told you before it was based on our own data.
- 19 Q. So, would it have been a national average from your own
- 20 | data?
- 21 A. Of our customers, yes.
- 22 **Q.** Yes?
- 23 A. Right, that's correct.
- 24 Q. I'm sorry. Okay. So, would you have taken the average
- of your customers by Distribution Center or would you have

1 taken the average of your customers nationwide? 2 It wasn't by Distribution Center at that time in the 3 beginning. It was -- it was nationwide by customers. 4 So, if there is a default threshold set at 5 AmerisourceBergen during this time frame, that default would 6 have uniformly applied across all of your retail customers 7 in the same category? 8 That's correct. 9 So, if this is the default in January, 2009, all 10 pharmacies, retail pharmacies in the United States, would 11 have started with a default threshold of 12,366 oxycodone 12 and 18,480 hydrocodone? 13 That's what it appears to say, yes. Yeah. 14 And if it was a medium pharmacy, the default threshold 15 would have been 24,732 oxycodone and 39,960 hydrocodone? 16 THE COURT: Mr. Hester? 17 MR. HESTER: Your Honor, lack of foundation. I 18 think the witness is just reading the document, but he's 19 indicated he has no knowledge of it. 20 THE COURT: Sustained. 21 BY MR. FARRELL: 22 Let's see if I can lay the foundation. If this, in 23 fact, is a document entered into the record from your boss, 24 Chris Zimmerman, is this consistent with your understanding 25

of the process by which AmerisourceBergen was establishing

1 default thresholds? 2 MS. MCCLURE: Your Honor, the memo, to be clear, 3 was just characterized as being from Chris Zimmerman. 4 document is from -- Chris Zimmerman, I'm sorry, is on the "to" line. 5 6 THE COURT: It's to Chris Zimmerman. I will 7 sustain the objection. 8 MR. FARRELL: I will ask it again. 9 BY MR. FARRELL: 10 If this document to Chris Zimmerman from Ed Hazewski, 11 Kevin Kreutzer and Joseph Tomkiewicz, which is P-432, is 12 identifying the current default threshold for oxycodone and 13 hydrocodone as of January 19th, 2009, is this the policy and 14 procedure, based on your understanding at AmerisourceBergen, 15 of how default thresholds were set? 16 I'm -- not being familiar with the document, and I 17 can't really read all of that in there, I just don't know 18 what context all this is in. You know, it could be for a 19 specific area or a specific time frame. And, so, I'm just 20 -- like I said, I'm just not familiar with the document. 21 So, tell me. What is your familiarity with how -- who 22 and -- and when default thresholds were set while you were 23 in charge of the Diversion Control Program. 24 Well, it was sometime ago, but I believe we would --25 the default thresholds were set in the beginning of the

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- 1 program once we had it implemented and it was based on all
- 2 the previous data of sales to our customers. And then it
- 3 would get -- those defaults would get updated on an annual
- 4 -- I think annual or a regular basis just based on the
- 5 updated data.
- 6 Q. And where would one expect to find, if anywhere,
- 7 documentation of the updates on thresholds?
- 8 A. I just would assume they would be in our archive files
- 9 somewhere.
- 10 Q. Okay. And would it take the shape or form of a
- 11 memorandum like we're seeing on P-432?
- 12 A. No. They wouldn't do a memo every time.
- 13 Q. What would they do then?
- 14 A. They would just update the thresholds.
- 15 Q. Do you know what factors they would use when they
- 16 updated the defaults?
- 17 A. The same factors they did when they created them to
- 18 start with.
- 19 Q. And that would be looking at the national average of
- 20 | all retail pharmacies in the same or similar class?
- 21 A. They would look at the same -- the same process that
- 22 they did to set it up originally, the customer's business
- activity, the account size, and then by family, by dose, and
- by peer group. And then they would set them in peer groups
- and they -- we were constantly, you know, enhancing the

- 1 program, finding better ways to do things. So, but it was
- 2 all set the same way.
- 3 **Q.** Well --
- 4 A. So, again, he did this memo and I'm not sure exactly.
- 5 It was some -- it is not a routine memo that would have been
- 6 sent.
- 7 Q. Now, during the time frame that you were in charge of
- 8 the Diversion Control Program, were the sales agents, the
- 9 sales team, the individuals performing on-site
- 10 investigations for due diligence?
- 11 A. Yes, they would do site visits.
- 12 Q. And so, when it comes down to flagging an order and
- performing due diligence, it was the sales agent that was
- 14 performing that on-site investigation?
- 15 A. Typically, it was.
- 16 MR. FARRELL: You can take that down. Thank you.
- BY MR. FARRELL:
- 18 Q. Mr. Mays, are you familiar with the HDMA industry
- 19 | compliance guidelines?
- 20 A. Familiar with it, yes.
- 21 Q. Are these -- are these things that you saw and relied
- 22 upon during your tenure as -- when you were in charge of the
- 23 Diversion Control Program?
- 24 **A.** No, sir.
- 25 Q. Okay. Is it a document or is the guideline something

- 1 that you read? 2 I've read it before, yes. 3 Q. Okay. And was it a collaborative effort by the HDMA 4 members to come up with the guidelines? 5 I believe so, yes. 6 And did you participate in that collaborative effort? 7 We did. Α. 8 Did you personally? Q. 9 Yes. I personally attended a meeting. 10 MR. FARRELL: Pull up P-629. 11 Judge, may I approach? 12 BY MR. FARRELL: 13 I'll give you a minute to see the document. 14 you recognize this document? 15 Give me just a second, please. Okay. 16 Sir, do you recognize this document? 17 Yes, sir, I do. 18 Q. What is it? 19 The -- well, there's an e-mail string attached to it 20 and it's the HDMA industry compliance guidelines for 21 reporting suspicious orders and preventing diversion of 22 controlled substances.
- Q. Now, is this a document that you received and passed on in an e-mail exchange?
 - A. I don't recall.

- 1 Q. Having reviewed this document, does it -- is this an
- 2 e-mail to or from you?
- 3 A. Looks like the original e-mail in this string is to me
- 4 from Chris Zimmerman.
- 5 Q. And then, directly above that, in the middle of the
- first page, do you see your name anywhere?
- 7 A. Yes, where I responded to Chris' questions.
- 8 Q. Yes. Is -- is this -- if you look at the middle of the
- 9 page, is it true that HDMA put together these guidelines in
- 10 October, 2008, shortly after the original suspension of
- 11 Cardinal Health's distribution license?
- 12 A. That's what it says, yes, sir.
- 13 Q. I'd like you to turn to the -- if you flip the page,
- 14 | it's actually Page 3. It's a letter from the DEA. Do you
- 15 | see that, sir?
- 16 **A.** Yes, sir, I do.
- 17 Q. And I'd like to bring up P-629 on the screen, please.
- 18 Now, you see up top the date that says October 17, 2008?
- 19 **A.** Yes, sir.
- 20 Q. And this is a letter from Chief Counsel Wendy Goggin at
- 21 | the DEA to John Gray, President and CEO of the Healthcare
- Distribution Management Association. Do you see that?
- 23 **A.** Yes, I do.
- 24 Q. Now, the middle paragraph is the paragraph that I want
- 25 to direct your attention to and it says -- would you please

1 read the middle paragraph? 2 "HDMA's industry compliance guidelines represent 3 a concerted effort by HDMA and its primary distributor 4 members to identify and articulate the responsibilities and obligations of controlled substance distributor registrants 5 6 to design and operate a system to disclose and report 7 suspicious orders as required by the Controlled Substances 8 Act. All distributors must implement processes and 9 procedures to effectively ensure that controlled substances 10 are not diverted to illicit use." 11 THE COURT: Just a minute. 12 Mr. Hester? 13 MR. HESTER: Your Honor, I object to reading the 14 hearsay into the record unless it's being admitted for some 15 purpose other than the truth. 16 THE COURT: Is it, Mr. Farrell? 17 MR. FARRELL: Yes. 18 THE COURT: What's the purpose other than 19 admitting it for the truth of the matter asserted? 20 MR. FARRELL: This is attempting to show that 21 AmerisourceBergen and others through HDMA worked with the 22 DEA in October of 2008 to come up with industry compliance 23 guidelines and it's directly intended to refute the idea 24 that the DEA was not communicating or working with the 25 defendants during this time frame which has been repeatedly

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       arqued.
2
                 MR. HESTER: I think what Mr. Farrell just said
 3
       reflects that it's being offered for the truth.
                 MS. MCCLURE: Your Honor, I join in that. The
 4
 5
       explanation just seeks to have the hearsay admitted as
 6
       truth.
 7
                 THE COURT: Ms. Wicht, do you want to get your oar
 8
       in the water here?
 9
                 MS. WICHT: No, Your Honor. I think it was ably
10
       covered.
11
                 MR. ACKERMAN: Your Honor, may I have a minute to
12
       confer with Mr. Farrell?
13
                 THE COURT: Yes.
14
            (Pause)
15
                 MR. FARRELL: Judge, we believe this document
16
       serves as notice from the DEA to the defendants, as well as
17
       the defendant's state of mind as to the appropriateness of
18
       the HDMA guidelines for its regulatory responsibilities to
19
       the DEA.
20
                 THE COURT: Can it come in for that limited
21
       purpose, Mr. Hester?
22
                 MR. HESTER: Well, I think even the fact that Mr.
23
       Farrell is seeking to establish proof of the HDMA guidelines
24
       and the fact that HDMA developed the guidelines, that's
25
       being offered for the truth.
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1 MR. ACKERMAN: Your Honor, with respect -- and 2 this is David Ackerman. I don't speak a lot. 3 THE COURT: Yeah, I'll hear from you. Go ahead. 4 MR. ACKERMAN: With respect to the HDMA 5 quidelines, I would suggest that those statements are not 6 hearsay pursuant to 801(d)(2)(B) and (C). 801(d)(2)(B) is a 7 statement the party manifested that it adopted or believed 8 to be true. The fact that this was passed along within ABDC 9 internally suggests that they adopted the statement of their 10 Trade Association, the HDMA. 801(d)(2)(C) is a statement 11 made by a person whom the party authorized to make a 12 statement on the subject. What the DEA letter here 13 establishes is that the defendants authorized the HDMA and 14 worked with the HDMA to put together these industry 15 quidelines and, therefore, this -- the industry quidelines 16 are properly not hearsay pursuant to 801(d). 17 MS. MCCLURE: Your Honor, I'm sure co-counsel will 18 offer some legal arguments in addition to what I'm going to 19 say, but at the end of the day, what they're seeking to say 20 is that Mr. Mays, by passing this document along, the mere 21 fact that he passed it along as an e-mail to others is 22 evidence of adoption or evidence of treating HDMA as an 23 So, I would suggest that those two suggestions that 24 Mr. Ackerman just read do not, in fact, render this document 25 non-hearsay.

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The DEA -- I'm not -- are they attempting to say that
the DEA is our agent? Because I think that there's not
really a question that that's not the case, but I'll allow
Mr. Hester and Ms. Wicht to --
          THE COURT: Before we go on here --
         MR. ACKERMAN: Yeah.
         THE COURT: Cite the -- cite the provisions of the
rule to me.
         MR. ACKERMAN: I will again, Your Honor. It is
801(d)(2)(B) and (d)(2)(C). It also could be (d)(2)(D) to
the extent HDMA is ABDC's agent and I would direct Your
Honor to the passage on Page 2 where someone, Mr. Zimmerman,
wrote, "I remember we spent some time in DC with Cardinal,
McKesson, et cetera, and discussed the process and developed
best practices that HDMA ultimately sent to DEA."
     That statement reflects the fact that ABDC not only
worked with HDMA and authorized HDMA to make the statement,
but that they adopted it and accepted it as their own.
         MR. HESTER: Well, Your Honor, right now, we're on
a letter from the U.S. Department of Justice Drug
Enforcement Administration. That can't be our agent.
that -- this provision Mr. Ackerman is citing can't apply
here and there's no basis to say we manifested a belief in
the truth of the statement. It's -- it's -- there's
multiple documents here.
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                 THE COURT: Let me hear from Cardinal.
2
                 MS. WICHT: Well, I certainly agree with Mr.
 3
       Hester and Ms. McClure, particularly to the extent that
 4
       we're talking about a statement of the DEA. To the extent
 5
       that we are talking about a statement that was made by HDMA,
 6
       we would dispute, Your Honor, that HDMA is acting here as an
 7
       agent of the three defendants in this courtroom.
 8
            Certainly, we are members of that organization, as are
 9
       hundreds of other entities. It was not acting as our agent.
10
                 MS. MCCLURE: Ms. Wicht covered what I was going
11
       to sav.
12
                 THE COURT: I'll sustain the objection. I think
13
       it's hearsay and it's out. And I don't -- it doesn't come
14
       within the exception and I don't -- I don't agree with Mr.
15
       Ackerman's argument that it's not hearsay under Rule 801.
16
       So, I'll sustain the objection.
17
                 MR. FARRELL: I'll circle back and try something
18
       different, Your Honor.
19
                 THE COURT: Okay, Mr. Farrell.
20
           (Pause)
21
                 MR. FARRELL: So will you pull down this
22
       paragraph, please? Take out the highlight of the second
23
       middle box.
24
                 BY MR. FARRELL:
25
            Now, do you see the top paragraph where it says, "The
       Q.
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DEA commends the efforts of the Healthcare Distribution Management Association to assist its membership to fulfill their obligations under the Controlled Substances Act and implementing regulations"? My question to you, Mr. Mays, is, is did you have an understanding that the DEA was commending your trade group for adopting best practices? That's how I read that, yes. Α. Okay. So, if you looked at Page 2 of the e-mail that was sent from Mr. Zimmerman to you that initiated this e-mail chain, it's your boss, Mr. Zimmerman, asking you, "Do you know when HDMA published its quidelines", and he says, "I remember we spent some time in DC with Cardinal, McKesson, et cetera, and discussed the process and developed best practices that HDMA ultimately sent to DEA." Do you see that sentence? Yes, sir, I do. Now, flip through to Page 1 and let's look at what your response was to Mr. Zimmerman by e-mail. Would you please read that? "HDMA put the guideline -- put together the quidelines in October, 2008, shortly after the original Cardinal DEA suspension. I can't find anything on the Cardinal suspension, but it was late 2007, early 2008. They had another one in 2012 related to WAG." Now, just to be fair, is it your understanding that Q.

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1
       these guidelines are simply best practices or
2
       recommendations?
 3
            That was my understanding, yes.
 4
                 Ms WICHT: Your Honor, we have the same objection
 5
       with respect to the guidelines that I -- I think Your Honor
 6
       has already ruled on. I'm not sure why. Your Honor has
 7
       ruled that this is hearsay and it's not admissible and so
 8
       I'm not --
 9
                 THE COURT: Well, what are you offering it for?
10
       Are you offering it for the truth of the matter asserted
11
       that HDMA put together guidelines and he can't find
12
       anything, blah, blah, blah? Isn't that the truth of --
       aren't you offering it for the truth of the matter asserted
13
14
       here?
15
                 MR. FARRELL: Well, in part, yes. And in the
16
       second part, I'm offering it to show that the DEA was
17
       working with industry to adopt best practices. That's
18
       number one.
19
            That number two is that the defendant's state of mind
20
       was that the DEA was commending them for adopting best
21
       practices.
22
            And, number three is Mr. Mays just testified that while
23
       this wasn't -- he testified that this, in fact, was their
       attempt to adopt best practices or recommendations.
24
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This is dated 2008 and I think it's evidence that

1 directly conflicts with the story -- or, I'm sorry --2 without color. It directly conflicts with the prior 3 representations that there was very little to no 4 communication between industry and the DEA. 5 THE COURT: Has he testified that there was very 6 little to no communication with the DEA? 7 MR. FARRELL: His predecessor did. predecessor did. And his predecessor did. 8 9 MS. MCCLURE: Your Honor, we just simply want the 10 correct foundation to be laid for documents with the witness 11 that is on the stand at the moment. 12 As for the evidence that DEA was, quote, "working with 13 the distributors", that is, in fact, the truth. He is attempting to offer the document for the truth of the 14 15 matter. 16 As for the fact that ABDC intended to adopt best 17 practices, which is what we're really doing here, right? 18 the end of the day, we're trying to essentially say that by 19 the fact of HDMA sending industry guidelines to DEA, that is 20 an adoption by ABDC and ABDC was somehow bound. That is 21 what he is trying to offer this for and we believe that is 22 hearsay. 23 MR. FARRELL: Judge, I'm not trying to bind them that these are the rules they have to follow. I'm simply 24 25 offering it for the purpose of establishing that there were

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```
1
       ongoing discussions of best practices between industry and
2
       the DEA and that this document outlines best practice
 3
       recommendations.
 4
            This isn't a statute. It's not a regulation.
 5
       simply guidelines from the industry regarding the very
 6
       subject matter that we are debating in this courtroom.
 7
           (Pause)
                 THE COURT: Mr. Farrell, if you could give me a
 8
 9
       specific limited purpose that this comes in other than the
10
       hearsay, I'll consider admitting it, but I don't think
11
       you've satisfied me on that point yet.
12
                 MR. FARRELL: I think that we would be offering it
13
       for the state of mind of the industry as of 2008 with
14
       relation to their -- in regard to their relations with the
15
       DEA.
16
                 MS. MCCLURE: Your Honor, I don't know how a
17
       statement by one person could be state of mind of, quote,
18
       "the industry".
19
                 THE COURT: I'm going to sustain the objection.
20
       I'm sure you have other ways to make that point, Mr.
21
       Farrell, and I'm -- I'm just -- there's just too much
22
       hearsay here for me to permit you to let this document in.
23
                 MR. FARRELL: Judge, if I were to remove the DEA
24
       letter and just put in the industry compliance guidelines,
25
       does that change --
```

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```
1
                 THE COURT: You're asking me for an advisory
2
       opinion, Mr. Farrell.
 3
                 MR. FARRELL: Yes, I am, Judge.
 4
                 THE COURT: Well, what about that, Ms. McClure?
 5
                              Well, if Mr. Farrell wants to seek
                 MS. MCCLURE:
 6
       to attempt to introduce the industry guidelines without the
 7
       DEA letter and without the e-mail, I think he is free to try
 8
       to do that with Mr. Mays. I can't predict whether I'm going
 9
       to object to the manner of the questions he then asks in
10
       order to lay that foundation.
11
                 THE COURT: Go ahead and question him along those
12
       lines, Mr. Farrell.
13
                 MR. FARRELL: Very good.
14
                 THE COURT: Let's see where we go with that.
15
                 MR. FARRELL: I'll try my best, Judge.
16
                 BY MR. FARRELL:
17
            So, Mr. Mays --
       Q.
18
            Yes, sir.
       Α.
19
            When you look at Mr. Zimmerman's e-mail to you on Page
20
       2 where he says that there was a process to develop best
21
       practices, I'm going to point you to Page 4. Do you see
22
       here where it says "industry compliance guidelines"?
23
       Α.
            Yes, sir.
24
            Is this document from this page forward the best
25
       practices recommendations from the trade group that you're
```

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```
1
       referencing in your e-mail?
2
                 MS. WICHT: Object --
 3
                 MS. MCCLURE: Your Honor, I'm sorry. I thought we
 4
       were going to try to divorce the industry guidelines from
 5
       the cover letter from DEA and from the e-mail itself in
 6
       order to attempt to --
 7
                 THE COURT: That's what I thought, too.
            Ms. Wicht, do you want to say something?
 8
 9
                 MS. WICHT: Your Honor, the industry guidelines
10
       themselves that are attached to this e-mail, which I think
11
       is what Mr. Farrell is questioning about now, still remain
12
       hearsay.
13
                 MR. FARRELL: Judge, if I may, the cover e-mail is
14
       a party admission. It's a -- it's a statement from the
15
       party. It can't be hearsay.
16
                 THE COURT: Well, if he can say he's familiar with
17
       the guidelines and these are the guidelines, it seems to me
18
       that I can -- I can just let the guidelines in.
19
                 BY MR. FARRELL:
20
            Mr. Mays, are you familiar with the guidelines?
21
            I've seen them. Yeah, I'm familiar with them. We
22
       already had a program in place, so they weren't really
23
       written for us.
24
            Granted --
25
       Α.
            Right.
```

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```
1
            Are these the guidelines?
       Ο.
2
            The HDMA guidelines?
       Α.
 3
       Q.
            Yes.
 4
       Α.
            Yes.
 5
                 MR. FARRELL: Judge, we would ask --
 6
                 THE COURT: How do you know that, Mr. Mays?
 7
                 THE WITNESS: Well, because I -- because I can --
 8
       I see it on the cover page and I recognize the document. I
 9
       mean, I remember looking at it, but we had our own program
10
       in place and they basically based these guidelines a lot on
11
       what we were doing because we were the first one to put an
12
       enhanced program together.
13
                 BY MR. FARRELL:
14
       Q.
            And you had input into these guidelines?
15
       Α.
            Yes, we did.
16
                 MS. MCCLURE: Your Honor, with respect, these
17
       quidelines are still hearsay and I would request a statement
18
       and proffer as to the purpose for which they are being
19
       admitted that is non-hearsay.
20
                 MR. FARRELL: Judge, the witness has testified
21
       that they had input into industry guidelines. They
22
       participated in the guidelines. He's identified that these
23
       are the quidelines. I should be able to put at least the
24
       quidelines into evidence.
25
                 MS. MCCLURE: And, Your Honor, what we're
```

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5

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1
       requesting is a statement from Mr. Farrell as to what
2
       exception, if any, these fall under that would make the
 3
       guidelines non-hearsay. By definition, these guidelines are
       a written statement that is an out-of-court statement that
       seems to be being offered for the truth. And I have to
       protect the record in stating that we simply need to
 7
       understand if there is a response from the plaintiffs to our
 8
       hearsay objection.
 9
                 MR. ACKERMAN: And, Your Honor, given the
10
       testimony that we have heard, I would refer the Court again
11
       back to 801(d)(2) in terms of a statement made by a person
12
       whom the party authorized to make a statement on the subject
13
       given that this witness has now testified and confirmed that
14
       ABDC participated in the preparation of the guidelines --
15
                 MS. MCCLURE: Your Honor --
16
                 MR. ACKERMAN: -- and is familiar with the
17
       quidelines.
18
                 MS. MCCLURE: Apologies, David.
19
            Your Honor, participation in guidelines is not
20
       authorization to make a statement on behalf of ABDC.
21
       are two different things. The rule requires X and they are
22
       trying to make Y into X.
23
                 THE COURT: Mr. Hester?
24
                 MR. HESTER: Yeah. I would say the same thing,
25
                    I don't think the fact that there was input
       Your Honor.
```

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1 into these guidelines satisfies this hearsay exception for a 2 statement authorized by a party. There's no evidence that 3 HDA was authorized to make these statements on behalf of 4 ABDC, Cardinal or McKesson. THE COURT: Well -- well, I -- I agree with that, 5 6 but can I admit just the guidelines based on this witness's 7 testimony just to show what the guidelines were at that 8 point in time? 9 MR. FARRELL: Yes. 10 MS. MCCLURE: To admit the evidence in order to 11 show what the quidelines were at that time is the textbook 12 definition of hearsay. What we are asking for is simply a 13 statement from the plaintiffs as to some hearsay exception 14 that they believe applies. 15 I think we've gone through 801(d)(2), whatever the 16 numbers are, and it's not -- HDMA has not been proven to be 17 our agent. We -- by our participation, that is not 18 authorization to speak on ABDC's behalf. And so, at this 19 point, I do not believe the record has been established that 20 there is any exception the plaintiffs have proffered that 21 would permit the admission of this document. 22 THE COURT: What's -- what's the truth of the 23 matter asserted in these quidelines that makes it hearsay? 24 MS. MCCLURE: Your Honor, this was a -- the 25 quidelines themselves are a statement by a party that is not

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a party to this case, HDA. What they are trying to do is make the guidelines a statement of ABC -- ABDC, who is the party and a defendant in this case. So, the truth is what they're -- they're attempting to essentially apply these guidelines, which Mr. Mays has not said that ABDC adopted.

And so, this statement of what the guidelines were in 2008 is an out-of-court statement that is offered to show what the guidelines were from HDA. The question is whether this has any application to ABDC, who is the party in this case.

MR. FARRELL: I don't think we've elicited testimony that ABC has adopted this and perhaps I'm being too simple about it. I'm thinking about it in terms of medical malpractice cases. We often introduce evidence of a standard of care by guidelines from the different trade groups or from the governing bodies. This is a very clear foundational — in the e-mail that this was just simply an attempt by industry to adopt best practices.

And so, when we're introducing the evidence, we're trying -- this witness has testified that there was, in fact, industry best practices, that this is what it was, and it should be entered and you give it the appropriate weight. That being said, we've also called and intend to present HDMA itself where this document was discussed at length.

So, while defense have every right to use the Rules of

```
1
       Federal Evidence to make us jump through the hoops, I think
2
       we've jumped through the hoops on this and it comes in.
 3
                 THE COURT: I'm going to sustain the objection on
 4
       the hearsay ground. I think it's just full of hearsay and
 5
       you haven't given me a limited purpose that gets around the
 6
       hearsay rule and -- and I'm going to keep it out.
7
            Go ahead, Mr. Farrell.
                 MR. FARRELL: Take P-2478.
 8
 9
            Judge, may I approach?
10
                 THE COURT: Yes.
11
                 BY MR. FARRELL:
12
            Mr. Mays, I'm going to direct your attention to the
13
       middle of this page and to the second full bullet point.
14
       Α.
            Okay.
15
            Is this an e-mail from you to Mr. Zimmerman and others
16
       dated April 20th, 2012?
17
       Α.
            Okay.
18
            Yes?
       Q.
19
            You asked was it an e-mail to Chris Zimmerman?
       Α.
20
            From you, yes, sir.
       0.
21
       Α.
            Yes.
22
            Is it dated April 20th, 2012?
       Q.
23
       Α.
            That's correct.
24
            And is this an e-mail you would have sent in the normal
25
       course of business while exercising your duties at
```

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```
1
       AmerisourceBergen?
2
            I'm going to need to read it.
 3
            Yes, sir.
       Q.
 4
            So I can understand the context of it.
 5
       Q.
            Yes.
 6
            Can you give me a minute to read it?
 7
            Sure. And I can even ask you a question so that you --
       Q.
 8
       and you can hold your answer until you read the document, if
 9
       you'd prefer?
10
       Α.
            Sure.
11
            Did you personally have concerns about getting access
12
       to ARCOS data from other defendants because you were
13
       concerned that it may impose a duty upon AmerisourceBergen
14
       to act?
15
       Α.
            Okay.
                 THE COURT: Mr. Hester?
16
17
                 MR. HESTER: Your Honor, I know the Court has
18
       ruled broadly on the Noerr-Pennington issues and we're
19
       digesting the Court's opinion. We understand it.
20
            But I did want to make clear that this particular
21
       question is going right to the Noerr-Pennington issue
22
       because it's asking about the substantive position being
23
       considered by ABDC in relation to a potential legislative
24
       change. It's not going to intent or other non-protected
```

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issues.

2

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```
It's going right to the heart of the question what was
ABDC's position on whether the legislation should be altered
in this manner. And that's the Noerr problem that's
presented by putting in evidence and then asking about the
substantive positions of the companies on what they thought
should be the outcome of the legislative proposal.
          MR. FARRELL: Judge, I may be --
          MS. MCCLURE: I join in that. I join in that
objection.
          MR. FARRELL: I may be able to short-circuit this.
It's my --
          THE COURT: Well, it seems to me, Mr. Farrell, you
should have asked him the question before you showed him the
document. I can't remember what the question was, but --
          MS. MCCLURE: In fairness, Your Honor, Mr. Mays
did request some time to review the document and so, if we
could allow the witness to review the document, I do believe
Mr. Farrell asked a question and then he could re-state his
question once Mr. Mays can read the document.
     That said, we do join in the Noerr-Pennington point.
          THE COURT: Okay. I'm going to overrule Mr.
Hester's objection and allow you to read the document, Mr.
Mays.
          MR. FARRELL: Judge, I did not intend to introduce
this document into evidence so perhaps we can start over and
```

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```
1
       I can do a better job.
                 THE COURT: Well, in my view, you should have
 2
 3
       asked him the question and then see whether he could answer
 4
       it or not, and if he couldn't, then you could show him the
 5
       document.
 6
                 MR. FARRELL: Yes, Your Honor.
 7
                 THE WITNESS: Sir, I have a question. Was there
       an attachment to this? It looks like I'm giving thoughts on
 8
 9
       options provided, but I don't see those options.
10
                 BY MR. FARRELL:
11
       Ο.
            So, we're going to -- we're going to start over.
12
       Α.
            Okay.
13
            And I'm going to ask you a very general question. Was
14
       it your position that if AmerisourceBergen had access to
15
       what other suppliers were selling to a customer, it may
16
       create an expectation for AmerisourceBergen to act on the
17
       information or be held responsible by DEA?
18
                 MR. HESTER: And, Your Honor, just so the record
19
       is clear, I would renew our objection. This is asking the
20
       witness about a position being taken on potential
21
       legislation.
22
                 THE COURT: Overruled. Go ahead.
23
                 BY MR. FARRELL:
24
            You can answer it.
25
            I -- I don't remember. Typically, we want all the
       Α.
```

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```
1
       information we could get on a customer.
2
       Q. But if you received information from the DEA regarding
 3
       the other distributors' selling patterns, did you believe
 4
       that it might be a double-edged sword?
 5
            I don't know. I -- it's -- you know, typically, the
 6
       more information that you have, the better you can do your
 7
       job, but you could be held more responsible for having that
 8
       additional information if you don't act on it.
 9
           Okay. And do you recall having the opinion that having
10
       access to greater information may be a double-edged sword?
11
       Do you recall?
12
            I don't recall it, no.
13
                 MR. FARRELL: Judge, I would like to refresh the
14
       witness's recollection. So --
15
                 THE COURT: Well, yeah. Show him the document and
16
       see. Let him re --
17
                 THE WITNESS: Now, can I finish reading it?
18
                 BY MR. FARRELL:
19
       Q.
            Yes, sir. I'm going to be pointing to right there.
20
            Okay. That appears to be what I said but, again, I
21
       don't see the options, so I don't really know what I'm --
22
       it's kind of out of context. I don't know what I'm
23
       commenting on. Thank you.
24
                 MR. FARRELL: Judge, this might be a great --
25
                 THE COURT: Yes. We'll be in recess until about
```

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```
1
       20 till 11:00.
 2
            (Recess taken)
 3
                 MR. FARRELL: One more shot, Judge.
 4
                 MR. ACKERMAN: Your Honor, we're going to take
       one more argument at the industry quidelines with the
 5
 6
       Court's indulgence.
 7
                 THE COURT: Okay.
                 MR. ACKERMAN: Okay. Your Honor, we offer the
 8
 9
       industry guidelines for two separate non-hearsay purposes.
10
            The first would be to establish ABDC's then existing
11
       state of mind pursuant to Rule 803(3). That would identify
12
       that ABDC had awareness of the guidelines which stated what
13
       the rules required.
14
            This, Your Honor, is very similar to the argument that
15
       Ms. McClure made yesterday on the record with respect to
16
       statements made by the DEA. And that was at Page 84 of the
17
       transcript where Ms. McClure offered statements of the DEA
18
       and stated it -- offering it -- state of mind and the effect
19
       of that, the effect of that on Mr. May. This is the effect
20
       of the document on ABDC.
21
            It goes directly to the fact, Your Honor, as you noted
22
       in your Noerr-Pennington ruling earlier this morning, the
23
       question of defendants' knowledge of their duties under the
24
       CSA and/or what the DEA required.
25
            The guidelines in and of themselves are notice of what,
```

of what that -- of what those regulations required. And, therefore, that would be the second purpose, Your Honor. We would offer them to issue that the guidelines issued and that ABDC had notice of them.

Now, we still contend, and we believe the evidence shows, that ABDC participated in the preparation of the guidelines. But we believe for these two reasons, because they establish ABDC's state of mind and, and with respect to what the regulations require and because they are issued simply for notice to establish that the guidelines issued render them admissible.

MS. MCCLURE: Your Honor, Mr. Ackerman started out by characterizing those two exceptions, state of mind and notice, as exceptions that make the document not hearsay.

I think under 803, the rule is those -- these -- hearsay is inadmissible. The exceptions, nevertheless, make the document admissible for those limited purposes of notice, state of mind.

So I think what the plaintiffs are suggesting is that notice and state of mind would be limited purpose exceptions to the normal hearsay rule.

I cannot speak on behalf of my co-counsel, so I would request a moment and the opportunity for them to speak on this as well.

THE COURT: Ms. Wicht.

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MS. WICHT: Your Honor, on behalf of Cardinal Health, I think we would simply point out that to the extent the Court were to conclude that the hearsay exceptions of state of mind or notice are applicable here, that would be only to the party who's currently being examined. wouldn't be to the, to the, to all defendants. MR. HESTER: Well, Your Honor, my, my evidence professor would be constrained to point out that 803(3) only applies to a statement by the declarant. So it clearly doesn't apply to this statement by had. THE COURT: Well, that's what I thought. MR. HESTER: But, but I was going to say if, if the point is they're not being admitted for the truth, that's a different thing. Then it's a non-hearsay purpose. MR. ACKERMAN: Your Honor, the declarant isn't the witness. The declarant is the had. I don't think there's any dispute about that. There is a difference between the -- it's not the witness's own statement. The had is out-of-court. It's an out-of-court declarant. So I don't -- I understand -- I suspect Mr. Hester's evidence professor might disagree with it but --MR. HESTER: But the point is if, if the plaintiffs are saying they're not offering if for the truth, they're not offering -- for a non-hearsay purpose, then at least for McKesson we have no objection to that.

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```
1
                 MS. MCCLURE: Your Honor, we also have no
2
       objection to the extent that the document is being offered
 3
       for the limited purpose of notice or state of mind to the
 4
       plaintiffs being able to inquire as to this document
 5
       provided that, of course, the document is not being offered
 6
       for the truth.
 7
                 THE COURT: Ms. Wicht.
                 MS. WICHT: We agree with that, Your Honor, just
 8
 9
       with the additional exception that as to state of mind as to
10
       ABDC that the witness is being questioned about.
11
                 THE COURT: All right. I'm going to admit it for
12
       that limited purpose. The -- we're still excising the first
13
       two pages; right?
14
                 MR. FARRELL: Yes, Judge.
15
                 THE COURT: Okay. It's admitted for the limited
16
       purpose stated, but not for the truth of the matter
17
       asserted. And I'm not admitting the first two pages.
18
       You'll have to pull those off.
19
                 MS. MCCLURE: Your Honor, I think the first four
20
       pages are letters actually. I'm not sure -- I think it was
21
       one letter from DEA that was one page and then a two-page
22
       email, so it's three --
23
                 THE COURT: Two pieces of paper, four pages.
24
                 MS. MCCLURE: Correct.
                                         Thank you.
25
                 MR. FARRELL: I printed on front and back, so on
```

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```
1
       P-629 it starts with Bates stamp ABDC-MDL-00295006.
2
       will be redacted. 5007 will be redacted. 5008 will be
 3
       redacted. If the Court pleases, we will then begin on 5009.
       We'll reprint, place a new exhibit sticker on it, and
 4
 5
       present it to the Court after lunch if that's okay.
                 MS. MCCLURE: Yes, Your Honor. Thank you.
 6
 7
                 THE COURT: All right.
 8
       BY MR. FARRELL:
 9
            Welcome back, Mr. Mays.
       0.
            Thank you, sir.
10
       Α.
11
       0.
            Are you familiar with the OMP History Report?
12
       Α.
           OMP History Report?
13
       Q.
            Yes.
14
       Α.
            I would have to see it. I'm not really sure.
15
                 MR. FARRELL: Judge, may I approach?
16
                 THE COURT: Yes.
17
                 THE WITNESS: I don't remember seeing this before.
18
       I'm familiar with some of information on it, but I don't
19
       remember the report itself.
20
       BY MR. FARRELL:
21
            Do you recognize the format of the datasets?
22
           Yes, sir.
       Α.
23
            Okay. I'll represent to you that in the -- that this
24
       document is stipulated to by the parties, and this is a
25
       subset of data from P-16639. And it's referenced in the
```

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1 discovery responses as the purchase orders from Case Track 2 2 Huntington/Cabell County that were flagged or held by your 3 OMP computer. 4 I'll further represent to you that the entire 5 spreadsheet --6 MR. FARRELL: We have the thumb drive, Judge. 7 BY MR. FARRELL: 8 The entire spreadsheet has 35 columns and 17,656 9 And what we have done here is I have pulled out 10 the particular entries for SafeScript Pharmacy #6 in 11 Huntington/Cabell County, West Virginia, in this subset, 12 as well as McCloud Pharmacy and Drug Emporium. 13 give you a second to orient yourself to it. 14 MR. FARRELL: And in the meantime, Judge, we would 15 ask for the admission of P-16639. 16 THE COURT: Is there any objection? 17 MS. MCCLURE: Your Honor, I would request 18 clarification as to whether what we're seeking to admit was 19 the original 16639 which I believe was a much, much, much 20 larger document that included many more columns across and 21 rows; or if they're asking for this excerpt itself which 22 appears to have been modified to eliminate certain columns 23 given the fact that it begins with Column C and then skips to Column I in this report. So I request that clarification 24 25 before I can respond.

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```
1
                 MR. FARRELL: Yes. We are asking for the entire
2
       dataset to be submitted on this thumb drive. I have copies
 3
       for counsel and a copy for the clerk.
 4
                 MS. MCCLURE: And that entire dataset is the
 5
       nationwide exhibit set or the Huntington/Cabell exhibit set?
 6
                 MR. FARRELL: It is ABDC-MDL-01911481.
 7
                 MS. MCCLURE: Your Honor, I think it's not a
       surprise that I don't have the database of the documents
 8
 9
       that we've produced memorized, so I would need to just
10
       confirm whether that is -- that Bates number that was read
11
       out is intended to be offering an entire nationwide dataset
12
       or is it a dataset on a thumb drive that has been limited to
13
       pharmacies in Huntington and Cabell.
14
                 THE COURT: Simple question, Mr. Farrell. Can you
       answer it?
15
16
                 MR. FARRELL: Not without help.
17
            (Pause)
18
                 MR. FARRELL: It is the -- identified as the OMP
19
       History Report for West Virginia 2008 through 2012 in
20
       spreadsheet format.
21
            So the way, the way this worked is a lot of the
22
       information in discovery is in electronic format, so that
23
       when we asked for the defendants to produce the orders that
24
       were flagged by their system, we got an enormous dataset.
25
       And then what we did was we extracted from that the data
```

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points specifically referencing SafeScript.

So to be prepared to lay the foundation and to ask questions about this, we're prepared to pull up the actual data and then have our staff go through and pull out of the 15,000 lines the only lines that matter, or we have a subset of that where we printed off the lines that we intend to ask him about. But ultimately the purpose of this is to ask him about the thresholds for SafeScript Pharmacy.

MS. MCCLURE: So, Your Honor, the, the issue I see here is that the thumb drive, which is -- I do believe that I agree with plaintiffs what is on that thumb drive is the OMP History Report, meaning a report that was pulled from our system that has the Order Monitoring Program's history for the entire State of West Virginia.

So to the extent we're offering out extra jurisdictional data here, I would have a geographic scope concern.

Additionally, I believe -- is this being offered as a demonstrative given the fact that it does seem that the evidence has been -- certain columns or rows have -- certain columns and rows have been eliminated. If so, that may relieve my, my concern and I would just need to confer with co-counsel.

THE COURT: Well, the problem is, if I understand it, is that this contains information that's not really

1 relevant to Cabell-Huntington. Is that right? 2 MR. FARRELL: We would disagree, but that's their 3 argument. 4 So, Judge, we would like to ask questions about a 5 particular pharmacy that has a series of data points that 6 are reflected on the spreadsheets that we hand-selected from 7 the larger database. The defendant --8 THE COURT: Why can't you use, use the data as a 9 basis to ask the questions without admitting it into 10 evidence? That way, you just -- you can just go to the part 11 that's relevant. Right? 12 MS. MCCLURE: Yes, Your Honor. I think that we 13 would agree to the admission of, of the material that's 14 related to Cabell and Huntington. My, my concern with the 15 thumb drive is that it's overbroad in the sense it includes 16 West Virginia. 17 My concern with this document is that it's possible 18 that a witness would, would want to see fields that appear 19 to have been eliminated from this document. 20 So it's sort of an overbroad concern with the thumb 21 drive and an under-inclusive concern with the hard copy 22 document that's been handed out. 23 So if, if, in fact, the relevant ones for Huntington 24 and Cabell were picked out, which I would then, of course, 25 request an opportunity to be able to verify and come back to

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```
1
       the Court later if there were some sort of discrepancy in
2
       which ones were selected by plaintiffs' counsel -- I did not
 3
       have the opportunity due to the timing of this production to
 4
       do that overnight last night.
 5
            But if this document were all of the fields instead of
 6
       just being C, I, L, M, N, et cetera, and limited to
 7
       Huntington/Cabell, we could agree to the conditional
       admission of that document provided, again, that I would be
 8
 9
       able to check the work that was done.
10
                 THE COURT: Well, I think the thing to do is
11
       conditionally admit it and then have you clean this up after
12
       the fact. It seems to me it provides a basis to ask the
13
       questions of the witness whether you admit it or not,
       doesn't it?
14
15
                 MR. FARRELL: Yes.
16
                 THE COURT: Well, --
17
                 MR. HESTER: Could we have clarification on what's
18
       being conditionally admitted? Mr. Farrell has proffered a
19
       thumb drive which I believe includes a lot of data outside
20
       of Cabell-Huntington and we would object on geographic scope
21
       to that.
22
                 THE COURT: Well, I'm not going to admit any of it
23
       and I'm going to let you use it as a basis to question him.
24
       How's that?
25
                 MR. FARRELL: Not great, but better than nothing.
```

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```
1
                 MS. MCCLURE: That's acceptable. Thank you, Your
2
       Honor.
 3
                 THE COURT: Okay. Have at it, Mr. Farrell.
 4
                 MR. FARRELL: So just to be clear --
 5
                 THE COURT: That way, it seems to me that what,
 6
       what we're going to hear in court is going to be limited to
 7
       what's relevant to Cabell and Huntington.
 8
                 MR. FARRELL: Yes. I -- yes.
 9
                 THE COURT: Okay.
10
                 MR. FARRELL: Can I have one second to confer?
11
                 THE COURT: Yes.
12
            (Pause)
13
                 MR. FARRELL: Judge, what we're going to -- what
14
       we're attempting to do to bypass all concerns is to have the
15
       actual thumb drive opened. And then it's going to be sorted
16
       like we did for the spreadsheet, but include all of the
17
       columns so that counsel can cross-examine and go back and
18
       forth. And the only thing that will be shown will be the
19
       SafeScript Pharmacy.
20
                 THE COURT: Do you have any objection to that?
21
       That's okay, isn't it?
22
                 MS. MCCLURE: Yes, Your Honor.
23
                 MR. HESTER: And that's the SafeScript based in
24
       Cabell-Huntington; is that right?
25
                 MR. FARRELL: Yes, sir.
```

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1	MR. HESTER: Thank you.
2	THE COURT: Okay. That's what we'll do.
3	MR. FARRELL: Could we have five minutes to make
4	it work?
5	MS. MCCLURE: Your Honor, may I make a request
6	that we receive a hard copy of that as well given the, the
7	timing of the examination? We want to be able to promptly
8	examine Mr. Mays as well.
9	MR. FARRELL: We've already done so.
10	MS. MCCLURE: Well, this hard copy does not
11	include all of the columns.
12	MR. FARRELL: We will make a copy, a digital copy
13	of what we have. And then we'll have that digital copy
14	printed as well for you as soon as we possibly can.
15	MS. MCCLURE: Thank you.
16	THE COURT: You need five minutes to get ready to
17	go forward; right?
18	MR. FARRELL: Unless you're offering more. Judge,
19	I don't mean to be coy about it. We
20	THE COURT: Well, I'll give you what you need
21	within reason.
22	MR. FARRELL: Yes, sir. So, you know, we started
23	with having an expert try to process it and
24	THE COURT: Okay. We'll be in recess and let us
25	know when you're ready to go.

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```
1
            (Recess taken from 10:58 a.m. until 11:10 a.m.)
 2
                 THE COURT: All right, Mr. Farrell, you may
 3
       proceed.
 4
       BY MR. FARRELL:
 5
       Ο.
            Thank you, Mr. Mays.
 6
            I'm going to have put up on the screen the extracted
 7
       lines of data regarding SafeScript #6 in Huntington/Cabell
 8
       County, West Virginia. Are you familiar with this
 9
       particular pharmacy?
10
            Somewhat other than it being part of this case.
11
            Okay. Aside from what you've learned as a part of this
12
       case, did you have independent knowledge about SafeScript
13
       Pharmacy as a customer of AmerisourceBergen?
14
            Not that I remember, no.
            So --
15
       Ο.
                 MR. FARRELL: Judge, may I approach?
16
17
                 THE COURT: Yes.
18
       BY MR. FARRELL:
19
            I'm going to represent to you that this is a subset
20
       of data that was provided to us that we've attempted
21
       to -- it's been identified as OMP History Report for
22
       West Virginia. Is this the, the dataset recorded by
23
       AmerisourceBergen for purchase orders that are flagged
24
       by your computer system for further review between 2007
25
       through 2014?
```

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- 1 A. I can't really say that because I don't recall this
- 2 report. I recognize some of the data fields, but I
- 3 didn't -- that wasn't my role to review these reports.
- 4 Q. That's fair. This is simply data that is inside some
- 5 machine somewhere. How would somebody at AmerisourceBergen
- 6 | see a held order in real-time back in 2007?
- 7 A. So they would go into the system -- so an order would
- 8 be held at the distribution center level and they put some
- 9 code in that sends the information to corporate to review
- 10 the order.
- 11 **Q.** So --
- 12 A. Correct?
- 13 Q. Let's back up for a second.
- 14 **A.** Okay.
- 15 Q. We went through that flow process.
- 16 A. Right.
- 17 Q. And the first thing that happened is that a pharmacy
- 18 would place an order to AmerisourceBergen.
- 19 **A.** Right.
- 20 Q. The second thing that would happen is that your
- 21 computer would then run its algorithm and look for, among
- other things, thresholds; correct?
- 23 A. That's correct.
- 24 | Q. And if the order was above the threshold, it would then
- be sent to the distribution center manager to make one of

1 three decisions; correct? 2 No, it wouldn't necessarily be sent to the distribution 3 center manager. We'd call the, the people that would review 4 the orders and the DC responsible -- it's the RPIC, 5 responsible person in charge, and they were specifically trained to review orders. But it didn't necessarily have to 6 7 be the division manager. 8 Okay. Now, I misspoke. I used a poor word choice. So 9 it does go to the distribution center, but it goes to a 10 specified person, not necessarily a manager? 11 It goes to -- I think it went into a queue. 12 doesn't like -- I don't think it specifically goes to a 13 person to review. I think it goes into a queue and then 14 they go in and review the held orders. I'm just not exactly 15 sure I remember the process that, that detail of the 16 process. 17 But the distribution center itself would make one of 18 three decisions: Accept it and ship, reject it and report, 19 or hold it and send it to corporate? 20 That's incorrect. The distribution center didn't 21 report those orders. So they could cancel one based on 22 various reasons. The customer may have called. It's a

it to corporate to review or they could release it based on

duplicate. We used to call it fat finger where they meant

to order one and they ordered 111. And then they can send

23

24

- 1 their knowledge of the customer.
- 2 Q. Okay. So the person that is looking at why the system
- 3 | flagged it, what's the interface with it? Is it a memo? Is
- 4 it a piece of paper?
- 5 A. It's -- I'm sorry. It's a messaging system.
- 6 Q. What's the name of that messaging system?
- 7 A. It was called Metastorm. And the messaging system
- 8 | would send that message to corporate and say, "This order is
- 9 being sent to you for review," in some sort of language.
- 10 There was some canned language in there.
- 11 **Q.** Okay.
- 12 A. Then that would tell them to review that order.
- 13 Q. So what I'm going to show you is I'm going to show you
- 14 | the data points produced by AmerisourceBergen for that
- 15 flagging system for SafeScript Pharmacy. Okay?
- 16 **A.** Okay.
- 17 Q. Now, there are several different columns --
- 18 MS. MCCLURE: Your Honor, I do object to the fact
- 19 | that Mr. Mays has testified about the process and his
- 20 understanding of the process. However, he has indicated
- 21 | that he's not familiar with this document and that he's
- familiar with several of the pieces of information within
- 23 it, but he's not familiar with this document per his own
- 24 testimony.
- THE COURT: What about that, Mr. Farrell?

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MR. FARRELL: My hope, Judge, was to take the
processes that Mr. Mays has been discussing all morning and
have him walk how that process should have worked for
SafeScript Pharmacy #6 in Huntington, Cabell County, West
Virginia.
          MS. MCCLURE: So, Your Honor, the issue is really
with the characterization of Mr. Farrell in suggesting that
this Excel spreadsheet, which is a download of information
from a different database, is the same thing that would be
shown to a reviewer, an order reviewer in the distribution
center.
     So I don't object to Mr. Farrell being able to ask
questions of Mr. Mays, but we can't represent -- Mr. Mays
has said he's never seen this document. And the way that
this works is that this document is not what is viewed in
the distribution center. It's a database and this is a
download of information from the database.
          THE COURT: Well, that's right, isn't it
Mr. Farrell?
          MR. FARRELL: Yes. I'm not suggesting that this
is what the interface was.
          THE COURT: Okay. I'll overrule the objection and
you can get on with it here.
BY MR. FARRELL:
    Mr. Mays, you'll notice in Column C it says
Q.
```

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- 1 | SafeScript Pharmacy #6. Do you see that?
- 2 **A.** Yes, sir, I do.
- 3 Q. And I think you can see it on your screen right in
- 4 | front of you if that's a better way to do it.
- 5 **A.** Okay.
- Q. And you'll see that the next line, Columns D, E, F and
- 7 G are address related; correct?
- 8 **A.** Yes.
- 9 Q. And then I want you to -- let's slide over to Column L.
- 10 Can you slide the screen over, please?
- 11 Column L and then Column N is the order date. Do you
- 12 see that?
- 13 **A.** Yes, sir, I do.
- 14 Q. So this, this OMP begins in -- this particular dataset
- appears to begin for SafeScript on July 10th, 2007. Do you
- 16 | see that?
- 17 **A.** Yes, sir.
- 18 Q. And if you look in Column P it says "threshold." Do
- 19 you see that?
- 20 **A.** Yes, sir.
- 21 Q. The threshold in July of 2007 is 10,600; correct?
- 22 A. That's correct.
- 23 Q. And it's 10,600 for oxycodone solids in Column U. Do
- 24 you see that?
- 25 **A.** Yes, sir, I do.

```
1
            So is it fair to say that what we're looking at in
2
       Column P with threshold is the monthly threshold for this
 3
       particular pharmacy to order oxycodone solid dosage units?
 4
            Yes. That's all oxycodone solid dosage units combined.
 5
            And, so, it appears from this document that between
       Ο.
 6
       July 10th and July 12th, 2007, your system was kicking out
 7
       or was flagging orders in excess of 10,600 dosage units?
 8
                 MS. MCCLURE: Your Honor, Mr. Farrell has just
 9
       made a representation about a date range that is not
10
       available and visible to the witness.
11
                 THE COURT: Is that right, Mr. Farrell?
12
                 MR. FARRELL: No, sir, it is not.
13
       BY MR. FARRELL:
14
            If you'll look in Column M, line 356, will you read
15
       the date?
16
            It says 20070710.
       Α.
17
            What do you interpret that to mean?
       Q.
18
            That that's the order date.
       Α.
19
            Which is what?
       Q.
20
            Excuse me?
       Α.
21
            What would these digits equate to on the calendar?
       0.
22
            It appears to be July 10th, 2007.
       Α.
23
            Now, I want you to scroll all the way down to line, or
24
       line 413, which is highlighted by my capable staff, and read
```

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those digits into the record.

- **A.** 20070712.
- 2 Q. And what do you think those digits equate to on the
- 3 calendar?

- 4 A. It appears to be July 12th, 2007.
- 5 Q. So from your review of the entries between line 356 and
- 6 line 413, does it appear that there are a number of orders
- 7 that have been identified by the AmerisourceBergen computer
- 8 that exceed the threshold of 10,600?
- 9 A. Yes. I'm just not sure every line is an order. I'm
- 10 not sure how many lines are attributed to a single order.
- 11 Again, not being that familiar with this document, I'm not
- really sure how that data comes together.
- 13 Q. That's fair. And that's because sometimes when a
- 14 | pharmacy makes an order, they'll make on -- it's like when
- 15 you go -- I was going to make a silly analogy. When you
- 16 | make an order sometimes you have multiple items you're
- ordering on the same invoice. Would you agree with that?
- 18 **A.** Yes.
- 19 Q. So it's not like they're putting in on the same day an
- 20 order at 10:00 a.m., an order at 1:00 p.m., an order at 3:00
- 21 p.m., or they could. But, in general, this is business
- 22 activity being recorded on that day?
- 23 A. In general. It just, it just appears that some of the
- 24 | rows seem to be duplicates and I just don't know if that --
- you know, because if you look at the 356, 357, and 358, it's

- 1 the same NDC number, same ABC item number, same quantity. 2 So I don't know if that means there's three orders of 3 400 or is it one order of 400 and it's duplicated somehow. 4 So I'm not sure how this data is presented here, --5 Q. Right. 6 -- how many orders this really is. 7 This is just data coming out. So without any context, Q. 8 my real question is this: Do you see the threshold changes 9 around line 1562? 10 Yes, that's what it appears to be. 11 So it appears that on July 12th -- or July 12th, 2007, 12 that the threshold was 10,600, and on September 26th, 2007, 13 the threshold has more than doubled to 25,000. Do you see 14 that, sir? 15 It looks like the data skips a couple of months 16 from July to September, over, over two months. But, yeah, 17 it looks like the threshold has changed during that period. 18 My question to you, sir, is who is authorized to make 19 such a threshold change? 20 I believe the investigator can make a threshold change, 21 but it has to be approved by the manager, --22 Q. Okay.
- 23 A. -- if I recall correctly.
- 24 **Q.** By the distribution center manager?
- 25 A. No, the manager in corporate.

- Q. Okay. Now, for there to be a threshold change of any type, does it need to be documented?
- 3 A. Yes, it should be, yes.
- Q. And what are the factors that would go into an approval by corporate to raise thresholds?
- A. Well, they would typically do additional due diligence on the customer. In a lot of cases, the threshold increase
- 8 would be requested by either the business or the sales team.

And then they would conduct additional due diligence to see that, that it was warranted to increase the threshold based on that customer's, you know, factors about the customer, whether it was some increase in the business or

- 14 Q. And who would perform that due diligence?
- 15 **A.** That would typically be one of the OMP investigators.
- Sometimes we used a third party to do inspections of
- 17 pharmacies --

9

10

11

12

13

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23

24

25

- 18 **Q.** And you --
- 19 **A.** -- and the salesperson also.

change in their activity.

- 20 Q. Sales personnel as well; correct?
- 21 A. Could also be sent out to the pharmacy, yes.
 - Q. All right. So would you -- one would assume that if there is a threshold increase between 10,625 that you would find documentation somewhere of the justification for that threshold increase. Agreed?

- 1 A. I would think so, yes.
- 2 Q. Now, it also appears that the threshold was bumped from
- 3 | 25,000 the very next day to 30,000. Do you see that?
- 4 A. Yes, sir, I do.
- 5 Q. So on September 26th, 2007, the threshold was 25,000,
- and the very next day on September 27th, 2007, the threshold
- 7 was 30,000. Agreed?
- 8 A. That's what it appears, yes.
- 9 Q. Now, this is, this is the point I think I have failed
- 10 to make so far. AmerisourceBergen's Diversion Control
- 11 Program only begins the investigative stage once the
- 12 threshold has been exceeded. Agreed?
- 13 **A.** Not entirely. We do new customer due diligence and we
- 14 | do additional due diligence of customers. So it's not only
- 15 when a threshold is exceeded.
- 16 Q. For purposes of monitoring suspicious orders --
- 17 **A.** Uh-huh.
- 18 Q. -- the algorithm does not get triggered until the order
- 19 | for that month exceeds the threshold. Agreed?
- 20 A. That's agreed. I agree.
- 21 **Q.** So if theoretically you set the threshold at a million
- 22 pills a month, how many pharmacies in America would the
- 23 system have flagged?
- 24 A. I couldn't tell you.
- 25 Q. Let's talk about SafeScript Pharmacy. SafeScript

1 Pharmacy in September of 2007 would have to order more than 2 30,000 pills in a month for your system to flag it; correct? 3 That's correct. Α. 4 0. 30,000 pills a month for 12 months is how much? 5 36,000? Is that correct? My math is not too good. 6 It's 360,000 pills a year --Q. 7 Oh, 360,000. Α. 8 Q. -- from one pharmacy. Agreed? 9 Α. Agreed. 10 Do you know how many people live in Huntington/Cabell 11 County, West Virginia? 12 No, I do not. 13 This threshold set by AmerisourceBergen for SafeScript 14 #6 would permit the company to provide three pills for every 15 man, woman, and child every year without ever flagging the 16 system. 17 MR. HESTER: Objection, lack of foundation. 18 THE COURT: Yeah. He said he didn't know how many 19 people lived in Huntington or Cabell County, Mr. Farrell. 20 MR. FARRELL: Yes, Your Honor. I believe you 21 earlier took judicial notice of population. So I would like 22 to --23 MS. MCCLURE: Your Honor, that doesn't mean that 24 Mr. Mays, who is not a judge, is somehow now impugned with

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knowledge about population that he's just said he doesn't

- 1 have. 2 THE COURT: Well, if I took judicial notice and 3 you have the number, give him the number. 4 BY MR. FARRELL: 5 Mr. Mays, the population of Huntington/Cabell 6 County is 100,000 people. 7 Α. Okay. 8 Based upon this threshold for this single pharmacy, it 9 could provide oxycodone pills to every man, woman, and child 10 in the community. Agreed?
- 11 A. Can you repeat that statement again? I'm sorry.
- 12 Q. If the, if the threshold is 30,000 pills a month, that
- means that you could deliver or sell 360,000 oxycodone pills
- 14 to a pharmacy in one year without it ever being flagged.
- 15 Agreed?
- 16 A. Agreed.
- 17 Q. We'll go past the population. How would
- 18 | AmerisourceBergen deliver 360,000 pills to a pharmacy in
- 19 Huntington, West Virginia?
- 20 **A.** We use a common carrier to make the deliveries.
- 21 Q. Which common carrier?
- 22 A. We use various common carriers to make our deliveries
- for us to the pharmacies.
- 24 Q. So delivery trucks?
- 25 **A.** Yes.

- Q. And those pills are in safe boxes?
- 2 A. They're in -- yes, they're in plastic totes.
- 3 Q. All right. Let's, let's now scroll down to 30,000
- 4 until you get to the next page. Keep going. Stop right
- 5 there.

- 6 It appears that the threshold of 30,000 was increased
- 7 | in April of 2009 from 30,000 to 45,000 pills. Do you see
- 8 that?
- 9 **A.** Yes, sir, I do.
- 10 Q. Should there be documentation in the file somewhere
- 11 that justifies why AmerisourceBergen increased the threshold
- for this pharmacy from 30,000 pills a month to 45,000 pills
- 13 a month?
- 14 A. Yes, there should be documentation of that.
- 15 Q. Let's continue to scroll down.
- 16 Here we have a downward trend of thresholds and it's
- dated January 30th of 2010. Do you see that?
- 18 **A.** Yes, I do.
- 19 Q. And the number is -- it's not a normal number. It's --
- 20 | the number is not a round number. It's a specific number.
- 21 Do you see that?
- 22 A. I see that.
- 23 Q. If there's a downward turn in the threshold, should
- there be some explanation for that in the due diligence
- 25 file?

- 1 A. There should be an explanation for the lowering of the threshold, yes.
- 3 Q. Do you have any personal knowledge or understanding of
- 4 whether or not there was some systemic process in place that
- 5 was more carefully or more specifically calculating
- 6 thresholds at this time frame to go from a rounded number to
- 7 a specific number?
- 8 A. No, I do not.
- 9 Q. Okay. Continue to scroll down.
- And, again, the number bumps back up, apparently, in
- 11 July of 2011 to 40,200. And, again, if, in fact, this
- 12 adjustment was made, would you expect there to be written
- justification for it somewhere in the record?
- 14 | A. I believe that was August, not July. Is that correct?
- 15 **o.** So --
- 16 A. What you highlighted is August.
- 17 **Q.** Yes, sir.
- 18 A. Okay. There should be documentation any time a
- 19 | threshold is changed. There should be a narrative or a note
- in the file or something. There should be documentation of
- 21 that.
- 22 Q. All right. So let's scroll all the way to the top
- 23 again, please. And then scroll to the right to the column
- 24 on Action. Right there.
- Do you see Column AC where it says --

```
1
            Will you click on that whole word, please. Click on
2
       the box to the right. Right there.
 3
            Release Code. Do you see that?
 4
            Yes, I do.
 5
            What, what does -- do you know what the Release Codes
 6
       mean?
 7
            Vaguely. I have a vague recollection of them.
 8
       0.
            Do you know how many of these flagged orders were
 9
       actually blocked by AmerisourceBergen?
10
       Α.
            I couldn't tell you.
11
            But the data would show it?
12
            I would think so.
13
            Do you know how many orders were reported by
14
       AmerisourceBergen?
15
            Not exactly, no.
16
                 MR. FARRELL: Judge, I have what I'm going to
17
       circulate as P-2819 which is the suspicious orders that were
18
       reported by the -- by AmerisourceBergen to the DEA on behalf
19
       of SafeScript Pharmacy.
20
            It's -- again, it's a subset of -- I'll represent to
21
       you that these are the suspicious orders disclosed by
22
       AmerisourceBergen for SafeScript Pharmacy #6. It's Bates
23
       stamped ABDC-MDL-01911482. And it is Plaintiffs' Trial
24
       Exhibit P-2819 we would submit for the record.
25
            May I approach?
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1 THE COURT: Yes. 2 BY MR. FARRELL: 3 It's multiple pages. And if you will flip, you'll 4 see there's one for hydrocodone and oxycodone for 5 SafeScript. I think it's the back page I'll be directing you to. 6 7 MS. MCCLURE: Your Honor, this document appears to 8 have been modified in the same way as that prior document 9 was in that certain columns have been extracted from the 10 document, as well as certain rows have been taken out of the 11 document. 12 So we would request that the same process happen here 13 whereby I -- I would not know whether Mr. Mays' answers may 14 change if the information that's been extracted is the only 15 information presented to him. 16 And, so, we would request that to the extent this is an 17 excerpt, I also expect that it's also subject to the same 18 problem as before in that the thumb drive is likely 19 over-inclusive because it's going to include all reported 20 orders for the State of West Virginia. 21 The document appears to be under-inclusive in that it's 22 selected Huntington and Cabell orders selected by 23 plaintiffs' counsel, but only with certain columns. 24 And, so, we would request that we do the same thing 25 with information so to make sure that Mr. Mays has the full

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1 document available to him, not just the subset. 2 THE COURT: Well, you don't have any problem with 3 that, do you, Mr. Farrell? 4 MR. FARRELL: I don't think so, Your Honor. I'll 5 make this quick and short. BY MR. FARRELL: 6 7 Mr. Mays, the documents produced by 8 AmerisourceBergen and stipulated to in this litigation 9 indicate that AmerisourceBergen reported three 10 suspicious orders on behalf of SafeScript. Do you have 11 any reason to dispute that? 12 Yes, sir, I do. I don't know if it's covered in the 13 same time period, but as, as I recall, these release codes 14 wherever you see an IN, that means -- I believe that means 15 that it was reported to DEA as suspicious. And there seems 16 to be a lot more on this first spreadsheet than what's on 17 the second one. 18 So I don't know if we're talking about the same date 19 range or not. This doesn't look like all of the orders that 20 would have been reported as suspicious. 21 Why not? Ο. 22 Well, because of what I just told you. If you'll go 23 back to the other spreadsheet, there's several lines on here 24 with the release code of IN in them. And that would 25 indicate that it was -- that would indicate to me -- as I

1 recall the IN code means it goes into a gueue and gets 2 reported to DEA as suspicious. 3 If there is transactional data that establishes that Ο. 4 that order was shipped, that would be a violation of your 5 regulatory duties, would it not? 6 MS. MCCLURE: Objection, Your Honor, calls for a 7 legal conclusion. Moreover, Mr. Mays previously testified 8 that he had some familiarity with the codes but wasn't 9 certain as to what each of them meant. 10 THE COURT: Well, overruled. He can answer it if 11 he knows. 12 THE WITNESS: We didn't -- I don't believe we ever 13 shipped an order that we reported as suspicious. BY MR. FARRELL: 14 15 And if your data shows that the shipments that are 16 on that sheet that you were shipping in that month to 17 that, to that particular pharmacy, that would be in 18 violation of your own policies and procedures, would it 19 not? 20 MS. MCCLURE: I maintain that same objection, Your 21 Honor. 22 THE COURT: Well, hasn't he already answered that? 23 MR. FARRELL: This was different. I asked him 24 initially whether or not it was violative of his regulatory 25 duties. And now I'm asking whether it's violative of his --

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1
                 THE COURT: Okay, overruled.
 2
            You can answer it if you can, Mr. Mays.
 3
                 THE WITNESS: I don't remember where it's
 4
       specifically culled out in our policies and procedures. And
 5
       I don't think there's a regulation that states whether --
 6
       that you can't ship.
 7
       BY MR. FARRELL:
 8
           We'll let the record stand. I'm simply asking
 9
       you -- I'm holding in one hand a list of the orders
10
       flagged by your system, and in my right hand I'm holding
11
       the orders that your counsel has disclosed as the
12
       suspicious orders.
13
           Okay. Again, I may be mistaken. I was thinking that
14
       IN code meant that it was reported as suspicious. So I
15
       could be mistaken.
16
           Okay. Fair enough.
17
                 MR. FARRELL: Judge, for purposes of the record --
18
       let me see if I can do this the right way.
19
            For the purposes of the record, we would submit P-2819
20
       and P-16639 for admission into the record only to the extent
21
       of pharmacies in Huntington/Cabell County, West Virginia.
22
                 THE COURT: Any objection to that?
23
                 MS. MCCLURE: Your Honor, I do not. However, I
24
       would request the opportunity to view that. I don't have a
25
       hard copy of the document that has all of the fields.
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So I think that the way to deal with this is to
conditionally admit it subject to us being able to raise any
concerns we have with the Court after we've had the
opportunity to confer with Mr. Farrell.
          THE COURT: Okay. I'm going to conditionally
admit it subject to you clearing up that difficulty, Mr.
Farrell.
BY MR. FARRELL:
    Okay. So next we're going to go to --
          THE COURT: I said "it" but I meant both of them.
          MR. FARRELL: Yes, Your Honor. I will point out
this is data that the defendants produced to us, so they
have these actual spreadsheets.
BY MR. FARRELL:
    All right. The next thing we're going to do, Mr.
Mays, winding down toward the end, is the
demonstratives. I call them demonstratives. They've
now been conditionally -- they've actually been admitted
by the Court under the 1006.
     So I've given copies to counsel before, but I have a
copy for the Court and I'll be putting it up on the screen.
          MS. MCCLURE: Your Honor, I note -- I'm not
entirely sure which demonstratives Mr. Farrell is going to
begin with.
     However, some documents were conditionally admitted
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1
       provided that they were used with Dr. McCann. If you
2
       recall, there were some other documents that were not used
 3
       with Mr. McCann. I do not believe that those have been
 4
       conditionally admitted.
 5
            That said, the list that they gave us of demonstratives
 6
       includes both types of McCann documents, those that were
 7
       used with him, which I believe Your Honor previously
 8
       said could not be -- I'm sorry -- those that were used with
 9
       him and then those that were not ever used with Mr. McCann.
10
            So, for example, Mays 1 -- I'm sorry -- Mays 2 was used
11
       with McCann. Mays 4 was not used with McCann.
12
            So to the extent we're going to be talking about
13
       documents that were never used with Mr. McCann, then I don't
      believe that Your Honor's 1006 ruling would cover those.
14
15
                 THE COURT: Well, I admitted the ones that we had
16
       the -- that I conditionally admitted. I admitted them this
17
       morning. Does that embrace all of these documents or just
18
       the ones that were used with Mr. McCann?
19
                 MR. FARRELL: I believe they were all. If we can
20
       pull up Mays 4, I can show you how and where if you'll
21
       recall.
22
            Can we pull up Mays 4?
23
                 THE COURT: I think I admitted all of them, didn't
24
       I? I didn't?
25
                 MR. FARRELL: Pull up Mays 4, please.
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1
                 THE COURT: Just a minute.
 2
            (Pause)
 3
                 THE COURT: Mr. Farrell, are any of these
 4
       documents the packets that I, I wouldn't let in?
 5
                 MR. FARRELL: No, Your Honor.
 6
                 THE COURT: They were, they were the documents
 7
       that were identified during Mr. McCann's testimony that I
 8
       conditionally admitted?
 9
                 MR. FARRELL: That's my belief and understanding.
10
                 THE COURT: I conditionally admitted all of them,
       didn't I?
11
            Mr. Mahady, you'll remember.
12
13
                 MR. MAHADY: I hope so. Your Honor, you have now
14
       admitted the 1006 summaries that Dr. McCann testified to
15
       during his direct.
16
            There were other charts that were included in those
17
       broader packets that Dr. McCann did not testify to. And I
18
       believe your ruling was that I am conditionally admitting
19
       the charts that he used and testified about but the other
20
       ones are out.
21
            Based off of your 1006 ruling this morning, those ones
22
       that were conditionally admitted are now in --
23
                 THE COURT: They were just -- they were limited to
24
       the ones that he testified about.
25
                 MR. MAHADY: Exactly. So we went through the
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1
       demonstratives that Mr. Farrell intends to use and it's a
2
       mix of ones that have now been admitted because they were
 3
       used with Dr. McCann and ones that were not used with Dr.
 4
       McCann.
 5
            Our objection only relates to those that were not used
 6
       with Dr. McCann and are not part of the evidentiary record.
 7
                 MR. FARRELL: Judge, for instance, this Mays 4, I
       believe Dr. McCann specifically referenced the time frame of
 8
 9
       the ARCOS data, the time frame supplied by
10
       AmerisourceBergen, and simply put together this summary of
11
       what they sold into Huntington/Cabell County and said that
12
       the ARCOS data was a 99 percent fit with --
13
                 THE COURT: Isn't that right, Mr. Mahady?
14
                 MR. MAHADY: He certainly testified about the
15
       ARCOS data. He did not testify specifically about this
16
       chart or his visualization of this chart, nor did I
17
       cross-examine him on this chart because the plaintiffs chose
18
       not to use it with Dr. McCann.
19
            The plaintiffs seem to now be trying to use the Court's
20
       ruling on the 1006 to bring in all of the other thousands of
21
       charts that they did or did not use with Dr. McCann.
22
                 THE COURT: Well, I saw a lot of charts that
23
       looked like that, but I don't know whether this is one
24
       that --
25
                 MR. FARRELL: I'll make it easy. Which ones do
```

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1
       you want me to pull out?
2
                 MR. MAHADY: 4, 5, 6 --
 3
                 THE COURT: If Dr. McCann used it, you can, you
 4
       can ask him about it, Mr. Farrell. But if he didn't, I
 5
       think Mr. Mahady is right.
 6
                 MR. FARRELL: He's, he's almost always right, so
7
       I'll believe him.
 8
            Anything else?
 9
                 MR. MAHADY: Not according to our people.
10
            4, 5, 6, 9, 11, 12, 15.
                 MR. FARRELL: 9 is the matrix.
11
12
                 MR. MAHADY: Do you mind if I come up there?
13
                 THE COURT: When we get to a stopping point, I'm
14
       going to have to inconvenience counsel and clear the tables
15
       because I've got a matter I have to deal with at -- over the
16
       lunch break. So is this a good place to stop?
17
                 MR. FARRELL: Yes.
18
                 THE COURT: All right. We'll come back at 2:00
19
       and I'm sorry to have to make you do this over and over
20
       but --
21
                 MS. WICHT: No problem, Your Honor.
22
                 THE COURT: -- that's the way it goes.
23
            (Recess taken at 11:49 a.m.)
24
                 THE COURT: Okay, Mr. Majestro.
25
                 MR. MAJESTRO: Thank you, Your Honor. Sometimes I
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1
       feel like King George in Hamilton just popping up to give
2
       commentary as we go on, but in particular, in all
 3
       seriousness, the testimony --
 4
                 THE COURT: You have a more pleasing personality
 5
       than he did.
 6
                 MR. MAJESTRO: Well, I take that as a compliment.
 7
       I thought he was the best character in the whole play.
 8
                 THE COURT: I did, too.
 9
                 MR. MAJESTRO: So, Mr. Farrell is going to go
10
       through some of Dr. McCann's charts, some of which have
11
       information from pharmacies outside Cabell-Huntington.
12
            In your ruling this morning, Your Honor noted that you
13
       had -- you were troubled some and so the plaintiffs thought
14
       it might be beneficial for us to give you a very brief
15
       explanation of why we think these out-of-county pharmacies
16
       are relevant generally.
17
                 THE COURT: Okay.
18
                 MR. MAJESTRO: So, first of all, I would go back
19
           I want to start with your order from April 29th where
20
       you said, "Any extraterritorial evidence offered by the
21
       plaintiffs must have a demonstrable nexus to Cabell County
22
       or the City of Huntington and/or tend to show nationwide
23
       trends and shipments, national policies and procedures, or
24
       systemic failures that are national in scale."
25
            With respect to these ABDC witnesses, we've heard the
```

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1
       past two days about ABDC's methods and programs for
2
       monitoring suspicious orders and the one thing that's clear
 3
       is that these programs are anything but limited to Cabell
 4
       County.
            The witness -- Mr. May testified yesterday, for example
 5
 6
 7
                 THE COURT: Well, how do you get around the point
       that these were cherry-picked by the plaintiffs' lawyers, if
 8
 9
       I understand what happened?
10
                 MR. MAJESTRO: Well, let's --
11
                 THE COURT: You probably had something to do with
12
       that.
13
                 MR. MAJESTRO: I did not. I wish I did. Mr.
14
       Mougey's team did an excellent job. But if you look at
15
       those pharmacies, there are two categories of those
16
       pharmacies. A lot of them are Southern West Virginia,
17
       around the area of Cabell-Huntington, which Mr. Zimmerman
18
       testified -- remember all the testimony about how the
19
       hospital was a magnet for people? Well, if that's the case,
20
       we shouldn't have these large volumes of pills in all those
21
       surrounding counties. So, that -- that in and of itself
22
       makes -- makes that testimony.
23
            The other thing that's important to note, Your Honor,
       is that all the orders in West Virginia came from the same
24
25
       Distribution Center. So, if there was something peculiar
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about Cabell County, one would not expect to have those same failings in the Eastern Panhandle, or in the Northern Panhandle, or all those other places. So, what we believe — that is what the evidence of systemic failure goes to show.

In addition, the -- and, you know, I can quote for Your Honor like the -- probably the best place is the last -- last testimony he gave. He said, well, we -- and the question was, "And were they all running the same Diversion Control Program?" The answer is 'Well, we only had one Diversion Control Program, the corporate program, and it was being executed in each of the distribution centers."

Answer, "The policies were being followed, that's correct." So -- so they have one program. So the evidence that that program failed in Nevada or wherever is evidence as Your Honor ruled in denying the motion in limine. It's evidence of the failure -- systemic failure of the system.

Finally, Your Honor, they have introduced extraterritorial evidence themselves. The past couple days, we've heard about -- testimony about things happening in Nevada. The example from Bernie's Pharmacy in Alaska.

So, the impact of these policies and procedures which are truly national in scope is relevant. So, when they show the harms from these programs, like their example, Bernie's in Alaska, which further testimony is going to show you that

that -- that was not as they presented it. But even if -- even so, if Alaska is relevant, certainly, Mingo County or McDowell County is relevant.

So, for all of those reasons, Your Honor, we believe that we have shown a significant nexus to Cabell County with these other counties or evidence of one single national program and its systemic failure to control diversion.

THE COURT: Okay. Do you want to respond to that, Ms. McClure, or somebody else?

MS. MCCLURE: Sure, Your Honor. So, first, I had understood that this was an argument about geographic scope as it related to the McCann charts. Now I'm understanding it's actually an argument about geographic scope.

So, first and foremost, disagree with Mr. Majestro's characterization of the evidence that has come in. I do note and I need to respond on the record to the, quote, "evidence of all of the systemic failures." I would respond that that has, in fact, not been proven at all by the evidence that we've heard in court to date.

As to the fact that Mr. May testified that this program is national in scope and the fact that we did introduce evidence in terms of pharmacy terminations, for example, and the fact that something that happens in a jurisdiction that is not Huntington and Cabell can have an effect on how the national program is run, the mentality of the individuals

```
1
       who are running the Diversion Control Program who then need
2
       to be, as Mr. May noted, on guard to assure that we have
 3
       documented our evidence in the right way prior to entering
 4
       into a pharmacy termination.
 5
            Separate and apart from anything Mr. Majestro said,
 6
       however, we return to the fact that we are facing lawsuits
 7
       currently today in 54 of the 55 counties in West Virginia,
       not to mention hospital cases, not to mention city cases,
 8
 9
       some of which are in state court, some of which are in
10
       federal court, and those jurisdictions will have the ability
11
       to raise whatever it is that they want should those cases go
12
       to trial.
13
            Huntington and Cabell are the parties here who are
14
       seeking a remedy, a future-looking abatement-only remedy as
15
       they have chosen to seek and they have chosen to limit their
16
       remedy in this case.
17
             I do expect that counsel for Cardinal and McKesson
18
       will also want to weigh in on this and so I would defer some
19
       of the time to them to address -- address these points, as
20
       well.
21
                 THE COURT: All right.
22
                 MR. HESTER: Your Honor --
23
                 MS. MAINIGI: Your Honor --
24
                 MR. HESTER: Oh, sorry. Sorry, Enu.
25
       Please go ahead. Please go ahead.
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MS. MAINIGI: I'll make a -- I'll pick up where
Ms. McClure left off. Your Honor, your order says
demonstrable nexus and there is just no demonstrable nexus
to these cherry-picked pharmacies.

It is clear from the McCann testimony and the lack of additional proffer from the plaintiffs that these pharmacies were cherry-picked as, in plaintiffs' view, some of the worst pharmacies, bad behavior, whatever they want to call them.

There's no question. We've never heard otherwise from these plaintiffs. They've been noticeably silent when that question has been asked and Dr. McCann was noticeably silent when that question was asked by Your Honor.

There is no issue with discussing national programs. Your existing orders allow for the discussion of national programs, but the discussion of national programs does not follow then to the discussion of pharmacies literally anywhere in the United States, including other places in West Virginia.

One of the key things, one of the key points of fundamental fairness here, Your Honor, is where did we start from with these plaintiffs? These extraterritorial, these non-Cabell-Huntington pharmacies, are not in plaintiffs' complaint and I think that's critical. They're not in their responses to our discovery requests and I think that is

critical.

They didn't ask for the due diligence files for these pharmacies, Your Honor. And so, we didn't produce or look for due diligence files for these pharmacies. So, there's no effective way for us at this point to mount a defense if Your Honor lets those pharmacies in.

I mean, how can it be that in their complaint of hundreds and hundreds and hundreds of pages that they fail to mention these pharmacies, they fail to solicit any discovery on them, and then, at trial, they want to play gotcha because they're not satisfied with the numbers that exist in the pharmacies in Cabell and Huntington?

Each one of these counties will have the ability to have their day in court. West Virginia has already settled. So, looking at West Virginia data is not what we should be doing here. The State of West Virginia has settled their case with these three defendants.

Moreover, with respect to what Mr. Majestro is saying, Your Honor, this issue of healthcare hub, none of these extraterritorial pharmacies would be in a place where we would see folks from those jurisdictions coming into our county. You've got to think about which way the people and the pills flow.

So, if they were able to show a nexus, Your Honor, and demonstrate that people from Cabell and Huntington were

driving 200 miles to go to X, Y, or Z pharmacy out of Cabell and Huntington, then perhaps they come close to meeting your demonstrable nexus.

But for them to say there are counties around this county and this city where people might come in for healthcare, that doesn't satisfy the test here ultimately.

So, for those reasons, Your Honor -- I think what Your Honor said is you're still willing to let the evidence play out. You're still willing to let them come up with a demonstrable nexus, but they haven't so far.

We don't think they can and we think there are some fundamental unfairness issues which I've already mentioned with respect to discovery and so forth, so they should never be allowed to do it, but I think that's where the state of play is.

THE COURT: Mr. Hester?

MR. HESTER: Your Honor, I just have a few additional points. I will try not to repeat. On this discovery point, I did want to emphasize that the DEA blocked the defendants from discovery into investigations outside Cabell-Huntington. Those would be the kinds of investigations that would allow us to respond to the kind of evidence that the plaintiffs are now being put in and we were barred from pursuing that.

But in addition to the points that have already been

1 made about the lack of demonstrable nexus when we're talking 2 about pharmacies hundreds of miles away from 3 Cabell-Huntington, I would also go to the second clause of 4 the Court's test. It's either a demonstrable nexus to Cabell-Huntington and/or evidence that, quote, "tends to 5 6 show nationwide trends and shipments". 7 When the plaintiffs have cherry-picked 10-12 pharmacies, hand selected, that's not tending to show 8 9 evidence of a nationwide trend. They're just picking out 10 pieces that they think support their theory and it's not a 11 fair showing in any realistic sense of evidence that could 12 be held up as tending to show any sort of nationwide trend 13 within the language of the Court's order. That would be our 14 view. 15 THE COURT: Am I going to hear more evidence 16 related to these extra geographical pharmacies, Mr. 17 Majestro? 18 MR. MAJESTRO: I think so, Your Honor. That's why 19 we're having -- and, you know, I -- the -- the rest of your 20 order was national policies and procedures or systemic 21 failures that are national in scope. 22 It is pretty clear that this program is one program 23 and, if it didn't work in Ohio County, or in Berkeley County, in Cabell County, that evidence is relevant that it 24

failed other places and that we picked -- we did pick places

where it failed. It's evidence that it failed in Cabell.

It makes it more likely that it did.

With respect to the hospitals, they're the ones that raised that issue, ABDC is, and if their evidence that they're trying to convince Your Honor is that these people from 29 counties are streaming into Cabell County to buy opioids, well, if that was the case, the counties surrounding Cabell ought to have below average consumption of opioids. Instead, they are above the national and state average, too. That's what the evidence shows.

With respect to what's in our complaint, you know, I don't remember what's in all 400 pages of the complaint, but I do remember all the discovery we did since then, including Dr. McCann's report with all of the expert charts that are in there. These aren't -- this isn't new evidence. This is evidence that they've had as of when we -- we presented as -- at least as of when we presented Dr. McCann's testimony.

And, finally, Your Honor, you know, the defendants -if we just admitted evidence, the had guidelines,

Exhibit 629, if you look on Page 8 of those guidelines, they
talk -- it talks about how you decide how to develop these
thresholds and one of the ways to do that, according to the
had, are patterns of ordering, such as companies -- because
it's comparing the present order to geographic areas of the
country they serve, e.g., orders from other establishments

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1
       of the same type in this -- in the locale or region.
 2
            It's not -- they're not supposed to just look at the --
 3
       the particular store. They're supposed to look in the same
       locale or region and, certainly, that is bigger than just
 4
 5
       Cabell County.
 6
            And so, for all of these reasons, we believe this
 7
       evidence is relevant and ought to come in. Now, what weight
 8
       you ultimately give it, and we'll link it, link it up and
 9
       show you additional nexuses, but the point of me making this
10
       argument today is, is we need not have a debate over
11
       geographic scope every time we get into one of these
12
       pharmacies and so, we wanted to present to Your Honor why we
13
       think this evidence is relevant for the -- at least for the
14
       purposes of today's testimony.
15
                 THE COURT: Well, let's press on for the moment
16
       and see where we go and I think this is a problem I'm going
17
       to have to deal with, obviously, but --
18
                 MR. MAJESTRO: All right. Thank you, Your Honor.
19
                 THE COURT: Do we have a witness here?
20
                 MS. MCCLURE: Your Honor, he's in the waiting room
21
       pending that argument.
22
                 THE COURT: Okay.
23
            Good afternoon, Mr. Mays.
24
                 THE WITNESS: Good afternoon, Your Honor.
25
                 THE COURT: Okay, Mr. Farrell.
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1
                 MR. FARRELL: Thank you. So, very briefly,
2
       housecleaning.
 3
            Good afternoon. Good afternoon, Mr. Mays.
                 THE WITNESS: Good afternoon, sir.
 4
 5
                 MR. FARRELL: This afternoon -- or before the
 6
       break, we were referencing the OMP history, which was a
 7
       compilation of data extract, of data, from P-16639 and it
 8
       purports to be the data that was produced where the computer
 9
       system flagged or triggered.
10
            The Court's order was that we were not to submit the
11
       entire State of West Virginia, but we were to submit Cabell
12
       County only. So what, in conference with the defendants
13
       we've agreed to do is, I'll withdraw P-16639 pending your
14
       graphic scope ruling and we will re-label P-16639A, Alpha,
15
       and it will be Huntington and Cabell County only. And, at
16
       the request of the defendants, it will be for all drug
17
       classes and not just hydrocodone and oxycodone.
18
                 THE COURT: Is that -- everybody on board with
19
       that?
20
                 MS. MCCLURE: Yes. So, it's going to be all
21
       flagged orders for Huntington and Cabell for all drug codes?
22
                 MR. FARRELL: Yes.
23
                 MS. MCCLURE: Yeah.
24
                 MR. SCHMIDT: I think on our end, we just need to
25
       confer before we can agree to that. That's the first time
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1
       we're hearing about it. But we don't object to that being
2
       the rule for ABDC.
 3
                 MS. MCCLURE: And just to be clear, my
 4
       understanding is, Your Honor, that Mr. Farrell is going to
 5
       then present us with that actual document filtered in that
 6
       way, we would confer with him, and then it would be
 7
       submitted to the Court. So, it's not ready to be literally
 8
       handed over at this moment because of the changes that we
 9
       were going to make to include all of the columns.
10
                 MR. FARRELL: I'm stalling in anticipation.
11
                 MS. WICHT: Oh, Your Honor, we would take the same
12
       position as McKesson. Certainly, we don't -- we don't
       object to this for ABDC, but we would need to consider it
13
14
       with respect to Cardinal Health if it comes up.
15
                 THE COURT: All right. Go ahead, Mr. Farrell.
16
                 MR. FARRELL: And, secondarily, we were
17
       referencing the Suspicious Order Reports AmerisourceBergen
18
       has disclosed and it was P-2819 and it was West Virginia, as
19
       well. And so, after conferring with the lawyers, we're
20
       going to redact it down to just Huntington-Cabell County and
21
       it will be P-2819A, Alpha. And, again, the defendants have
22
       requested it to include not just oxycodone and hydrocodone,
23
       but to include all suspicious orders reported to the DEA.
24
                 MS. MCCLURE: Just to respond, Your Honor, I did
25
       speak with Mr. Farrell about this so that that would be,
```

```
1
       again, one that we would have the opportunity to review
2
       subsequent to today's testimony, confer on it, and then it
 3
       would be submitted to the Court.
 4
            Huntington-Cabell only, all suspicious orders, all drug
       families. When Mr. Farrell says "all defendants have
 5
 6
       agreed", however, I'm only speaking on behalf of ABDC.
 7
                 MR. SCHMIDT: Yeah. We would just need to confer
 8
       before we come to that agreement, but we're happy to confer
 9
       with Mr. Farrell on that.
10
                 MS. WICHT: Same for Cardinal.
11
                 THE COURT: Should we go ahead with testimony then
12
       or should I pull the plug for a few minutes?
                 MR. SCHMIDT: Oh, no. I think if -- if ABDC is
13
14
       good with it, we can go ahead as to that. And I think it's
15
       just -- it might come out differently as to us or we may
16
       come out at the same place as McKesson.
17
                 THE COURT: Ms. Wicht, you're nodding your head.
18
                 MS. WICHT: Agreed, Your Honor. Thank you.
19
                 THE COURT: All right. Go ahead, Mr. Farrell.
20
                 MR. FARRELL: I'm sorry. One --
21
                 THE COURT: You've managed to use 20 minutes of
22
       your time here.
23
                 MR. FARRELL: I'm trying, Judge. So, the third
       item is that we are going to confer with defendants and
24
25
       identify and submit the transactional data produced by
```

Ayme A. Cochran, RMR, CRR (304) 347-3128

```
1
       AmerisourceBergen and that would be, again, agreed to and
2
       stipulated and presented between ourselves.
 3
            Judge, we'll be tendering to the Court what's been
 4
       marked now as P-23655, which we would ask the Court to
 5
               These are the discovery responses, the most recent
 6
       version of discovery responses, filed and served by
 7
       AmerisourceBergen and we tender it to the Court for the
 8
       record.
 9
                 THE COURT: Is there any objection to this?
10
            Do you want that admitted, Mr. Farrell?
                 MR. FARRELL: Yes, Your Honor.
11
12
                 THE COURT: Is there any objection?
13
                 MS. MCCLURE: No, Your Honor.
14
                 THE COURT: All right. It's admitted.
15
                   PLAINTIFF EXHIBIT P-23655 ADMITTED
16
                 MR. FARRELL: Now to the witness, Your Honor.
17
            I'd ask for P-187 to be brought back up on the screen.
18
                 BY MR. FARRELL:
19
            Mr. Mays, this is a document that we've previously
20
       discussed and has been previously admitted and do you recall
21
       earlier today when we were talking about the codes, the
22
       action codes that were on the spreadsheet with IN and -- and
23
       that discussion right before the break?
24
       Α.
            Yes, sir.
25
            Do you have 187 in front of you?
       Q.
```

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```
1
            I don't think so. This doesn't have a number on it.
 2
                 MR. FARRELL: Judge, may I approach? I have an
 3
       additional copy.
 4
                 BY MR. FARRELL:
 5
            Sir, I'll direct your attention to Page 4. Do you
 6
       recognize that Page 4 contains the deciphering code for the
 7
       different actions taken by CSRA?
 8
           Give me just a minute. Okay. I believe these are
 9
       codes for the Distribution Center to use.
10
       Ο.
           Thank you.
          Okay.
11
       Α.
12
                 MR. FARRELL: Now, can we bring up the McCann
13
       slides that we predetermined to discuss, please, including
14
       Mays Page 2?
15
                 BY MR. FARRELL:
16
           Mr. Mays, I'm just going to simply ask you some
17
       questions about --
18
                 MR. MAHADY: Your Honor, if I may, the request we
19
       made to the plaintiffs before the break and during the break
20
       is that they used the actual exhibits that Your Honor has
21
       now admitted. I did not think that was an issue, but now we
22
       do seem to be going back to the pre-marked demonstratives.
23
       So, I'm not trying to be unnecessarily difficult here, but
24
       we would prefer for everyone's clarity to use the exhibits
25
       that Your Honor has admitted.
```

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```
1
                 THE COURT: Well, did I admit that?
 2
                 MR. FARRELL: Yes, Judge. We have conferred with
 3
       the defendants. Each of the slides that I intend to go
 4
       through are included in the packet that you admitted.
 5
            And without belaboring the point, before the 1006
 6
       ruling, I had identified it by Mays and a page. We've also
 7
       included the P number and the page, as well. So, we've
 8
       attempted to take care of both problems of identifying which
 9
       of the slides we're going to go through today, as well as
10
       identify the exact number, page number, from the exhibit, P.
11
            Now, it might make sense that the collection or
12
       compendium that was actually presented is now a unique set
13
       of documents. It might make best sense for us to re-Bates
14
       stamp this so that there's a clear record of which ones are
15
       in and which ones are not.
16
                 MR. MAHADY: Your Honor, I think we're just simply
17
       asking for the plaintiffs to use the exhibit number with
18
       these documents so we can keep track. Not all the -- and as
19
       identified as Mays 2. So, if this is P-44711, if I can see,
20
       we can just simply use that. And if they're going to use
21
       other ones, if we can use the exhibit number. That's all
22
       I'm asking for.
23
                 THE COURT: Well, you can do that, can't you, Mr.
24
       Farrell?
25
                 MR. FARRELL: Yes, sir.
```

Ayme A. Cochran, RMR, CRR (304) 347-3128

```
1
                 THE COURT: Okay.
 2
                 MR. MAHADY: Thank you.
 3
                 BY MR. FARRELL:
 4
            So, Mr. Mays, I'm going to direct your attention to
 5
       P-44711 00021 and represent to you that this document was
 6
       previously entered into the record.
 7
            I'll give you a chance to take a look at it.
 8
            I've never seen this document.
 9
            Correct, sir.
10
       Α.
           Okay.
11
            You'll notice that it says on the right-hand side
12
       Cabell County and the City of Huntington and I'll represent
13
       to you, sir, that the evidence that we've presented is that
14
       a total of 36 million dosage units of hydrocodone and
15
       oxycodone were sold by AmerisourceBergen to pharmacies in
16
       Cabell County-Huntington, between June, 2002 and December of
17
       2018.
18
            I'm asking you, sir, on behalf of -- in your capacity
19
       of the Diversion Control Program, do you see anything
20
       facially suspicious about shipping 36 million pills of
21
       oxycodone and hydrocodone to a community with a population
22
       of a hundred thousand?
23
                 MS. MCCLURE: Objection, Your Honor.
                                                        He's not
24
       established that these numbers are numbers that Mr. Mays
25
       knows about and the question is ordering --
```

Ayme A. Cochran, RMR, CRR (304) 347-3128

```
1
                 THE COURT: Well, that's right.
2
                 MR. FARRELL: I'm representing to the witness,
 3
       Your Honor, that we have put into evidence this volume of
 4
       pills. I'm not asking him to validate whether or not that's
 5
       true or not. Another witness has done so. I'm asking him
 6
       whether or not, if this evidence is presented, whether it is
 7
       facially suspicious.
 8
                 MS. MCCLURE: Your Honor -- I'm sorry, Your Honor.
 9
       May I briefly respond?
10
                 THE COURT: He could answer that question in the
11
       abstract, couldn't he, anything suspicious about shipping 36
12
       million pills to the community with a population of a
13
       hundred thousand?
14
            You don't need the exhibit to ask him that question, do
15
       you?
16
                 MR. FARRELL: No, sir.
17
                 MS. MCCLURE: Moreover, Your Honor, I object to
18
       the extent that we're suggesting that facially suspicious is
19
       a standard that applies to an overall volume of pills or
20
       appears in any regulatory guidance. So, to the extent that
21
       that's being suggested to the Court, I object.
22
                 THE COURT: I'm going to overrule it and let him
23
       -- let him ask the question.
24
            Go ahead, Mr. Farrell.
25
                 BY MR. FARRELL:
```

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- Q. Sir, in your opinion, is there anything suspicious
 about selling and shipping 36 million pills of oxycodone and
 hydrocodone to a community of 100,000 people?

 A. You know, it looks like that's over a fairly -- what is
 that, 16 years, a little more than 16 years. I -- no, I
 really don't.
 - MR. FARRELL: All right. So, if you'll please bring up P-43225, Page 1, the matrix. For your purposes -- yeah. And so, can we -- can we highlight or make this larger and exclude the non-jurisdictional pharmacies and just have in the first several columns? Perfect.

BY MR. FARRELL:

- Q. Mr. Mays, I'm going to represent to you that evidence has been submitted in this court of the monthly shipments by AmerisourceBergen into Cabell County from 2006 to 2014. And so, my first question is this: Do you recall that -- the testimony that we had earlier regarding the calculation of the thresholds?
- A. Yes, sir.

- Q. So, I believe this is oxycodone, is it not? I can't see it on the screen. This is hydrocodone.
- So, the hydrocodone -- the testimony that was elicited from earlier was that, by our calculations, if you take the national average to retail pharmacies across the United States in Column 1, you'll see the national average was

```
1
       6,091. Do you see that?
2
            For January, '06?
 3
           Yes, sir.
       Q.
 4
           Yes, sir, I see that.
 5
            And then, in West Virginia, it was 12,655. Do you see
 6
       that?
7
           Yes, sir.
       Α.
 8
            So, you would agree with me that facially the average
 9
       in January of '06 in West Virginia for hydrocodone is twice
10
       what it was in the country? Do you see that?
11
                 MR. HESTER: Object, lack of foundation, Your
12
       Honor.
13
                 THE WITNESS: I see it, sir, yes.
14
                 THE COURT: Overruled. I'm going to let him
15
       pursue that.
16
            We need to get through this. Go ahead.
17
                 BY MR. FARRELL:
18
            So, could you walk me through? Would the threshold set
       Q.
19
       by the AmerisourceBergen system be 6,000 or some permutation
20
       of 6,000?
21
            Well, I think we've gone over multiple times how
22
       thresholds are set, so I'm not sure it serves any purpose to
23
       go back through it again.
24
            My understanding was that your testimony was -- is that
25
       you would set thresholds by looking at the average pharmacy,
```

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```
1 retail pharmacy, in the country?
```

- 2 A. Oh, yes. Yes.
- 3 Q. And, in this case, the average for the country is
- 4 6,000, the evidence was submitted?
- 5 A. And this is for AmerisourceBergen customers only,
- 6 right?
- 7 **Q.** Yes, sir.
- 8 **A.** Okay.
- 9 Q. And then you'll see in the City of Huntington that
- 10 McCloud, if you go across, and Drug Emporium, Fruth
- 11 Pharmacy, do you see the line that we've highlighted here?
- 12 **A.** Yes, sir.
- 13 Q. There are several of these numbers that are in clear
- 14 excess of January, 2006, are they not?
- 15 **A.** Yes.
- 16 Q. So, would you expect in your AmerisourceBergen files
- 17 | since these are the numbers that have been reported as
- shipped that there has been some due diligence because these
- 19 numbers are in excess of the threshold?
- 20 **A.** Yes, sir.
- 21 Q. And in the -- okay. So now, let's go over to -- let's
- 22 take -- let's take in particular Fruth Pharmacy #12. You'll
- see here that the numbers indicate the average is 46,000
- 24 hydrocodone a month. Do you see that?
- 25 **A.** Yes, sir.

- Q. And that is approximately six times the national average, correct?
- 3 A. Sounds about right, yes.
- 4 Q. Including one particular month in June of 2006 where
- 5 AmerisourceBergen sold 124,000 hydrocodone pills to Fruth
- 6 #12. Do you see that?
- 7 **A.** Yes, I do.
- 8 Q. So, for -- if the average in June of 2006 is 7,800
- 9 | pills and, in that month 124,000 were sold to Fruth, would
- 10 you expect the AmerisourceBergen due diligence file and
- 11 | Corporate Office to have reviewed and cleared this order?
- 12 A. I would expect to see that, sir, yes.
- 13 Q. Very good. Now, you'll notice that there -- on this
- 14 | hydrocodone list there are two Fruth Pharmacies in
- 15 Huntington-Cabell County, West Virginia. Fruth #12 has an
- 16 average of 46,000 hydrocodone and Fruth #5 has 35,000
- 17 hydrocodone. Did AmerisourceBergen consider multiple
- 18 | pharmacies within the same family when they were calculating
- 19 thresholds?
- 20 A. No, sir. It's all based on the -- the single DEA
- 21 registrant.
- MR. FARRELL: Now, let's move over to the
- 23 oxycodone matrix, please. The next page. I'm looking for
- 24 | the January, '06, oxycodone. That's hydrocodone. There we
- go. Again, if you'll just highlight the left-hand side and

```
1
       we'll leave out the national -- the rest of the state.
2
                 BY MR. FARRELL:
 3
       Q.
            Again, what I'm showing you is what has been entered
 4
       into evidence as oxycodone distribution to Huntington and
       Cabell County by AmerisourceBergen and I'd ask you to look
 5
 6
       at January of 2006. Can you tell me what the number says
 7
       for under the national average for January, 2006 according
 8
       to the calculations we've made of the AmerisourceBergen
 9
       transactional data?
10
            You're saying what that number is?
11
           Yes, sir.
       Ο.
12
       Α.
           It's 3,424.
13
            And in that same month, how many dosage units of
14
       oxycodone was shipped to SafeScript #6?
15
       Α.
            38,100.
16
            Now, let's go down a little bit to December of 2006 or
17
       November of 2006. Can you see what the number is there?
18
           For national?
       Α.
19
            Yeah. We can start with national. What was the
20
       average in November of 2006?
21
            3,649. 3,649.
       Α.
22
            And what was actually shipped to SafeScript that month?
23
            56,700.
       Α.
24
            Now, you would agree with me that in both months,
```

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between January, '06 and November, '06, both of those

- 1 transactions, the 38,100 is clearly in excess of the
- 2 national average in January of 2006, correct?
- 3 **A.** Yes.
- 4 Q. And you would agree with me that in November of 2006
- 5 that 56,700 pills is clearly in excess of 3,600 of the
- 6 | national average?
- 7 **A.** Yes.
- 8 Q. And you would expect that since these dosage units were
- 9 actually shipped by AmerisourceBergen to SafeScript Pharmacy
- 10 your due diligence files will indicate that these months,
- 11 the orders were flagged, investigated and cleared as
- documented in the due diligence files?
- 13 A. I can't tell you what's in the due diligence files, but
- 14 | the -- the quantities would have been justified by the due
- 15 diligence.
- 16 Q. And the same thing here --
- 17 **A.** The totality of the circumstances for the customer did
- 18 | not indicate diversion.
- 19 Q. Now, and that should be in the due diligence file?
- 20 A. It should be.
- 21 **Q.** Based on the way your program is set up?
- 22 **A.** Yes, sir.
- 23 Q. Now, the same thing, if you look at the average across
- 24 pharmacies in Cabell County, we haven't identified them all.
- We've just identified a couple of them, but you'll see that

```
1
       over time, the average oxycodone monthly purchase for
2
       SafeScript is 35,551. Do you see that, sir?
 3
           Yes, sir.
       Α.
 4
            And if you add up across the line for just McCloud
 5
       Family Pharmacy, Drug Emporium, Medical Park Pharmacy, the
 6
       four Fruth Pharmacies and Walgreens, this is an average of
 7
       in excess of a hundred thousand oxycodone pills every month
 8
       to pharmacies in Huntington-Cabell County, West Virginia, is
 9
       it not?
10
            I'll trust your math, yes, sir.
11
                 MR. FARRELL: Now, if we'll keep this file up, you
12
       can take off the highlight, but keep a -- keep a finger on
13
       this one.
14
                 BY MR. FARRELL:
15
            Sir, I'm going to show you -- are you familiar with the
       Ο.
16
       suspicious -- or the SOM investigation document?
17
            Generally, yes, sir.
18
            I think the -- it's -- it has a -- a document, generic
19
       document type, RA07-1051.
20
                 MR. FARRELL: Judge, may I approach?
21
                 THE COURT: Yes.
22
                 BY MR. FARRELL:
23
       Q.
            I'll give you a minute to look at that.
```

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Do you recognize the form of this document?

24

25

Α.

Q.

Okay. Okay.

```
1
       Α.
            Yes.
2
            What is it?
 3
           It's a summary page of a LawTrac matter with which we
 4
       use to track our investigations.
 5
            So, walk me through. Tell me -- tell me what this
 6
       document is in your system.
 7
            So, each time an investigator opens an investigation on
 8
       a customer, they open a matter in LawTrac. So, that matter
 9
       number gets automatically assigned to it, that RA07-1051,
10
       and then they would enter all the information about their
11
       investigation in the text. And then, if they had any
12
       documents to link to it or if it's linked to other matters,
13
       they can indicate that.
14
            And what -- this particular document, what is this an
15
       investigation of?
16
            It's -- it's an SOM investigation of SafeScript
17
       Pharmacy, I'm assuming #6, of June of 2007.
18
                 MR. FARRELL: Judge, at this time, I would ask for
19
       the admission of 2796 and ask to publish it up on the
20
       screen.
21
                 THE COURT: Any objection to 2796?
22
                 MS. MCCLURE: No, Your Honor.
23
                 THE COURT: It's admitted.
24
                      PLAINTIFF EXHIBIT 2796 ADMITTED
25
                 BY MR. FARRELL:
```

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```
1 Q. All right. So, I'm going to have you orient. You'll
```

- 2 look up here and you'll see in the top corner, date open,
- 3 June 20, 2007?
- 4 **A.** Yes, sir.
- 5 Q. And date closed, June 26, 2007?
- 6 A. Yes, sir.
- 7 Q. And it's last updated on March 26, 2008. Did you see
- 8 that?
- 9 **A.** Yes, I do.
- 10 Q. Okay. And then, I want you to scroll to the right
- 11 here. Do you see the manager in charge, Scott Kersch? Do
- 12 you know who that is?
- 13 **A.** Yes.
- 14 **Q.** Who was that?
- 15 A. He was the investigator.
- 16 **Q.** What about Mr. Eric Cherveny, who was that?
- 17 A. He was also investigating and it looks like he was
- 18 added as a team member.
- 19 MR. FARRELL: All right. Will you scroll down a
- 20 | little bit?
- BY MR. FARRELL:
- 22 Q. Let me ask you a question. Do you see where it says
- 23 finance considerations?
- 24 A. Yes. We didn't really use those fields.
- 25 Q. I understand, but we're --

```
1
                 THE COURT: I'm a little confused. Who was doing
2
       this investigation?
 3
                 MR. FARRELL: This is their system. This is the
 4
 5
                 THE COURT: And this was an internal
 6
       investigation?
 7
                 THE WITNESS: Yes, sir.
 8
                 THE COURT: Okay.
 9
                 MR. FARRELL:
                              Sorry.
10
                 THE WITNESS: Well, when I say internal, it's our
11
       investigation of one of our customers.
12
                 THE COURT: Right. Okay.
13
                 THE WITNESS: Okay.
14
                 BY MR. FARRELL:
15
            So, and I hope -- let's go to the next page and maybe
16
       we can expedite this. I'm going to have you blow up the
17
       description and we'll take a look at it. In the
18
       description, it says, "CSRA opened an inquiry into
19
       SafeScript Pharmacy, account number", and then it says, "for
20
       excessive hydrocodone purchases in April of 2007." Do you
21
       see that?
22
           Yes.
       Α.
23
            And during April, 2007, the customer purchased 21,000
24
       dosage units of hydrocodone with a 12-month average of
25
       25,000. Can you explain to me what this means?
```

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```
1
            It's just the -- it's just the matter text that the
2
       investigator puts in there, as far as the biographical data
 3
       of the customer, and what prompted the investigation.
 4
            And so, your system flagged the order? That's why it
 5
       says CSRA, correct?
 6
            Yes, but they -- they don't -- every investigation was
 7
       not based on because a customer was flagged in the system.
 8
       They have other reports that they would generally run on a
 9
       monthly basis that might prompt an investigation.
10
           And so, can you tell how this order got flagged of
11
       21,000?
12
                 MS. MCCLURE: Your Honor, objection to the extent
13
       that he's characterizing the -- he's using the word "order",
14
       which does not appear in any of the text in that
15
       description. So, it's a misleading question to this
16
       witness.
17
            Mr. Mays has just testified that not every
18
       investigation is initiated by an order. Mr. Farrell's
19
       question suggests that the order in and of itself was a
20
       21,000 -- an order for 21,000. That is not reflected in the
21
       text of the description and so I object to the question
22
       being misleading to the witness.
23
                 THE COURT: Do you understand the question?
24
                 THE WITNESS: Well, I remember during that time we
```

were opening a lot of investigations just on a purchase

```
report of all purchases of hydrocodone because we had just
1
2
       had --
 3
                 THE COURT: Well, I'm going to overrule the
 4
       objection. Go ahead.
 5
                 MR. FARRELL: Okay.
 6
                 BY MR. FARRELL:
7
            So, there were 21,000 dosage units in -- during April
       Q.
 8
       of 2007. For whatever reason, CSRA opened an investigation;
 9
       agreed?
10
            That's agreed, yes.
11
            Okay. So now, somebody was assigned to look into it.
12
       Can you go to the next paragraph below? And it says, "Below
13
       response received from ACM." Do you see that?
14
       Α.
            Yes.
15
            And then there is a message and it's dated March 26,
16
       2008. Do you see that?
17
            Yes, sir, I do.
            And at the very bottom, you'll see that this message
18
19
       was typed in by Michael G. Perry. Do you know who Mike
20
       Perry is?
21
            I believe he was the sales associate.
22
            And I'll represent to you he'll be testifying here
23
       shortly this afternoon.
24
       Α.
            Okay.
25
            Will you read into the record what Mike Perry said in
       Q.
```

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```
1
       response to the CSRA inquiry?
2
            "Scott, this account does a lot of this style of
 3
       medication. Several pain clinics in the area. They did
 4
       start buying from Miami-Luken for a few months because we
 5
       kept holding orders. They again started buying everything
 6
       from us because the volume was going down and it was
 7
       affecting their cost of goods. They always have done a lot
 8
       with oxy and Methadone and most likely always will. Thanks,
 9
       Michael G. Perry", and then it has his e-mail address and
10
       phone number.
11
           Okay. Now, let's remember those dates, June 20th of
12
       2007 and March 26, 2008.
13
                 MR. FARRELL: Can we pull up the matrix
       hydrocodone, please? That would be P-43225. And let's --
14
15
       this is oxycodone. Let's go to hydrocodone. Very good.
16
       Now let's blow up just the left -- the left-hand column.
17
       There we go. All the way down, please.
18
                 BY MR. FARRELL:
19
            Now, sir, in June of 2007, do you see where I'm
20
       pointing down here? 21,100 dosage units -- I'm sorry.
21
       That's McCloud. Let's go over to SafeScript. SafeScript on
22
       here? Oh, here it is. I'm sorry.
23
            So, in June of '07, the number is actually 33,000.
24
       you see that?
25
            Yes, sir.
```

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Α.

```
1
            So, in June of 2007, AmerisourceBergen flags SafeScript
2
       Pharmacy and can -- for an order on April 7th of 21,000.
 3
       Can you tell me how many prescription opioids were actually
 4
       sold in June of 2007?
 5
                 THE COURT: We've got an objection here.
 6
                 MS. MCCLURE: Just continue to object to the
 7
       characterization that this was a single order.
 8
                 THE COURT: Okay. Overruled. Go ahead.
 9
                 BY MR. FARRELL:
            So, you can see that in June of 2007?
10
       Ο.
11
            Uh-huh.
       Α.
12
            The date of --
       Q.
13
       Α.
            Yes, sir.
14
            CSRA investigation, 33,000 hydrocodone pills were sold
15
       to SafeScript; agreed?
16
            That's what the data says, yes.
17
            And the national average was 6,500. Do you see that?
       Q.
18
            Yes, sir.
       Α.
19
            So, you sold almost five times the national average and
20
       your system caught it. Do you see that?
21
       Α.
            Yes, sir.
22
            Would you expect that there would be a similar such
23
       investigation and flag for all of the other previous months
```

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There should be something in the file if they

that exceeded the threshold?

24

25

Α.

Yeah.

exceeded the threshold.

- Q. And you would expect, as you look here between January of '06 and June of '07, every single month exceeds the threshold, does it not?
- A. Does this show what their threshold was?
- Q. Well, you said that it was based on the national average.
- 8 A. Well, that's the national average. That wouldn't be the threshold for national average.

MS. MCCLURE: Your Honor, this relates to my continuing objection about the fact that a threshold in the system has been described numerous times by Mr. May [sic] as being for a single order. So, we're now -- we're now mixing up orders, which we've heard testimony orders come in every day, sometimes multiple days. So, we're mixing up suspicious orders and a due diligence investigation that has not prompted -- that is a customer focus. So, it's --

THE COURT: So, your argument is that his numbers are cumulative orders and there might be suspicious orders inside the number -- I don't understand exactly the objection.

MS. MCCLURE: So, Your Honor, when we're using the term "threshold" as it's been applied to the -- it's an order threshold for every day or every order a customer places. When we're using the term "threshold" and it's now

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```
being used to apply to, say, a monthly average, those are
two different concepts. And so, we're -- we're mixing up
suspicious order concepts into aggregate data that's grouped
together by definition in this document by month.
     So, I -- I object to what seems to be either purposeful
or unintentional. It's confusing and it's not accurate.
          THE COURT: Well, she's right, isn't she, Mr.
Farrell?
          MR. FARRELL: Well, I hope so, but I don't think
so. Can I try to clear it up?
          THE COURT: Yes.
          BY MR. FARRELL:
     I've got a couple quick questions. Thresholds, Mr.
Mays, do you recall when we went through the threshold
document and we identified in early 2006 SafeScript's
threshold was 10,000 dosage units a month? Do you remember
that?
    Yeah. I just don't remember what period it was, but
yeah.
    We didn't pick any period. When you set a threshold,
is it for a particular order is the threshold for a month?
     The threshold is for a month.
Α.
     Right. So, when we're looking at threshold numbers,
we're looking at for the month, not a particular order.
Otherwise, they'd be able to order 10,000 dosage units every
```

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```
1
       day?
2
           But you're comparing their monthly purchases to a
 3
       national average. So, if that national average, depending
 4
       on the size of the customer, could be -- the threshold could
 5
       be three times that average, right?
 6
            So, and that's because at AmerisourceBergen you were
       Ο.
 7
       taking the -- an average number and then multiplying it by
 8
       three?
 9
            Depending on the size of the customers. That's just
10
       the national average for all pharmacies, right?
           For all --
11
       Ο.
12
            So, I don't know how that compares.
13
            So, is it your testimony that whatever the national
14
       average is for retail pharmacies, the baseline threshold
15
       would be three times that number?
16
            I believe so.
17
            So, let's just take, for example, Fruth Pharmacy #12 in
18
       March of 2006. The national average is 6,800 pills of
19
       hydrocodone. Do you see that?
20
           But my point is that national average may be -- that's
21
       for all sizes. So, I don't know what size Fruth was.
22
       that average for their size pharmacy could be different.
23
                 THE COURT: Well, how would you identify a
24
       suspicious order if you're using cumulative numbers for
```

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multiple orders? Or am I confused?

1 BY MR. FARRELL: 2 How would you determine a suspicious order when you're 3 looking for cumulative orders in a month? 4 Well, when -- well, that was -- the system was designed 5 to accumulate those numbers over a month and if a customer 6 exceeded that, because it was based on what their average 7 purchases were, the threshold plus that factor of three 8 would flag something that was -- that was above that to be 9 reviewed. 10 THE COURT: Once you got to that point, right? 11 THE WITNESS: Once you got to that point, yes. 12 Now, keep in mind, that report, that program, the OMP, is 13 not the only way we recorded suspicious orders. 14 BY MR. FARRELL: 15 I understand. Ο. 16 Α. Okay? 17 I'm not disputing that. I'm just trying to figure out 18 a couple of basic tenets. Let's take it -- in theory, let's 19 take January of 2006, some month. 20 Α. Okay. 21 Okay? So, starting on January 1st all the way through 22 January 30th, pills are ordered of various lengths, of 23 various sizes. Let's just presume that on four or five 24 occasions orders were made in January and 25 AmerisourceBergen's program was, if we take January 1st and

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```
1
       what it would do is it would keep track of all the
2
       individuals orders and stack them. And if you reached a
 3
       certain cap, it cut you off, correct?
 4
            Well, it didn't cut you off. It flagged you. Any
 5
       order above that threshold, yes, would be flagged to review
 6
       -- for review, yes.
 7
                 THE COURT: And that would be true even if the
 8
       order that put you over the threshold was a little tiny
 9
       order, right?
10
                 THE WITNESS: Yes.
11
                 BY MR. FARRELL:
12
            So, we've agreed that the thresholds that were set by
13
       AmerisourceBergen are in the OMP history that we reviewed;
14
       agreed?
15
            I believe so, yes.
16
            And that for periods of time that this cap or threshold
17
       for each month for SafeScript was sometimes 10,000, yes?
18
            I believe so, yes.
       Α.
19
            Sometimes 30,000, yes?
       Q.
20
       Α.
            I believe so, yes.
21
            And got as high has 40,000 a month, correct?
22
            I think so.
       Α.
23
            So, as the threshold was raised, the OMP investigation
24
       would only be triggered if it was above that monthly
25
       threshold, correct?
```

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- 1 A. If the accumulated purchases for that monthly period exceeded that, yes.
- 3 Q. And at the end of the month we start over?
- 4 A. Yeah. That's how it was designed in the beginning.
- 5 Q. Now, but we also have that if the system didn't trigger
- a suspicious order, you were supposed to block until that
- 7 suspicion is resolved?
- 8 A. The system blocked it automatically while that order is
- 9 being reviewed.
- 10 Q. So, we're going to go back now to the matrix. So, for
- 11 | SafeScript Pharmacy #6 in June of 2007 there was an
- investigation that was entered, right?
- 13 **A.** Yes.
- 14 Q. And as we saw on the previous document, it was not
- resolved until March 26th of 2008; agreed?
- 16 A. Well, this is when we got a response from the account
- 17 manager.
- 18 Q. Right.
- 19 A. So, looking at the dates on this, this does look like
- 20 an investigation that was prompted from a report review
- 21 because if we had a suspicious -- if it was a suspicious
- order in April, they wouldn't wait until June to open an
- 23 investigation. So, they were going through purchase
- 24 reports.
- 25 **Q.** Yes, sir.

- 1 A. And starting these investigations.
- 2 Q. My ultimate point is that, during the investigation,
- 3 you were still shipping to SafeScript, were you not?
- 4 A. I would say so, yes, because he didn't indicate that
- 5 they were cut off or anything changed.
- 6 | Q. So, the process that we went through with all of the
- 7 changes and thresholds for SafeScript, the same analysis
- 8 | would have been applied for all of the pharmacies, would it
- 9 not?
- 10 A. I would assume so.
- 11 Q. What that means is that if there's a threshold change,
- 12 then you -- for any of these pharmacies in Huntington-Cabell
- County, you would expect there to be documentation
- 14 | justifying it?
- 15 A. I would expect so, yes.
- 16 Q. And for any of the purchases for a particular month
- 17 that exceeds the threshold you would expect your OMP Program
- 18 to have been triggered and the process followed, correct?
- 19 A. I would -- I would expect so, yes.
- 20 Q. And that's how you maintain effective control, is
- 21 following your policies and procedures, agreed?
- 22 A. That's correct.
- 23 Q. Sir, are you -- are you aware of the Do Not Ship List?
- 24 **A.** Yes, I am.
- 25 Q. And you're aware that SafeScript was placed on the Do

```
1
       Not Ship List?
2
            No, I'm not. I wasn't aware of that.
 3
            You're aware that SafeScript was shut down by the DEA?
       Q.
 4
            I don't recall that, no.
 5
                 MR. FARRELL: Could I have 16643?
 6
            I'm going to start by refreshing his recollection, Your
7
       Honor. May I approach?
 8
                 THE COURT: Well, he hasn't said he couldn't
 9
       remember, has he?
10
                 BY MR. FARRELL:
11
       Ο.
            Do you remember whether or not SafeScript Pharmacy #6
12
       was shut down?
13
            No, I don't.
14
                 THE COURT: Now, you've got to ask him -- you
15
       can't just show him a document now.
16
                 MR. FARRELL: Yes.
17
                 THE COURT: You have to ask him if it would
18
       refresh his recollection and then you're stuck with whether
19
       he says yes or no. If he says no, then you're stuck with
20
       that.
21
                 MR. FARRELL: Yes, Your Honor.
22
                 THE COURT: Okay.
23
                 BY MR. FARRELL:
24
            If I showed you a document with your name on it on
25
       SafeScript and the DEA, would that refresh your recollection
```

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```
as to what happened with SafeScript #6?
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- A. I don't know if it would refresh my memory, but if my name is on it, if it's an e-mail or something like that,
- 5 THE COURT: Okay. You can show it to him, have 6 him read it, and then take it back and then ask him the 7 question if he says it refreshes his recollection.

then I would probably -- would have known about it.

8 MR. FARRELL: This is my last document and my last 9 question, Judge.

THE WITNESS: Yeah. I don't really remember this specifically, but -- because we had, you know -- we had customers from time to time that would get, you know, either shut down or raided by DEA and this looks like I'm asking about licensing and things like that.

BY MR. FARRELL:

- Q. So, do you recognize what this document is?
- 17 A. Yes. It's an e-mail string, yes, an internal e-mail string.
- 19 **Q.** And are you on the e-mail string?
- 20 **A.** Yes, sir, I am.
- Q. And in this e-mail string, are you sending messages to your Diversion Control Team?
- A. Yes. It looks like there's a lot of back and forth here, yeah.
 - Q. And are you receiving information from your Diversion

```
1
       Control Team?
2
            Yes. It looks like I'm getting responses for the
 3
       questions I'm asking.
            And what is the date of the document?
 4
 5
            Well, the string starts in -- February 14th of 2012 and
 6
       it ends on February 15th of 2012.
 7
                 MR. FARRELL: Judge, may I present and I'd
       circulate and I would move for 16643 to be entered into the
 8
 9
       record.
10
                 MS. MCCLURE: Your Honor, having not seen the
11
       document yet, I can't articulate whether I have an objection
12
       to it or not, so I would request a moment.
13
                 THE COURT: Okay.
14
                 MR. FARRELL: I butchered this one, Judge. That's
15
       on me.
16
                 BY MR. FARRELL:
17
            Are you ready, sir?
       Q.
18
            I thought we were waiting on her.
19
                 MS. MCCLURE: We were. We were waiting on me.
20
       Thank you for your patience.
21
            Your Honor, I have no objection to the document except
22
       for the obvious purpose -- obvious point that it is hearsay
23
       and so I would request for what -- what purpose Mr. Farrell
24
       would be offering it. I'm assuming he has some non-hearsay
25
```

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exception that he intends to offer it for.

```
1
                 MR. ACKERMAN: Your Honor, I must admit I'm a bit
2
       confused. Is there an objection or is there not? And what
 3
       portion of the document do you contend is hearsay?
 4
                 MS. MCCLURE: Well, what portion of the document
 5
       do you intend to use? Because ultimately --
 6
                 MR. ACKERMAN: All of it.
 7
                 MS. MCCLURE: So, it's an entire e-mail string
       over a period of time. Mr. May [sic] has -- Mr. Mays has
 8
 9
       testified that he now sees that there are exchanges back and
10
       forth, but he has not indicated that this document actually
11
       refreshes his recollection. If that was what we were using
12
       it for, then he would have had to take it back.
13
            Now, if we're offering it as an exhibit, there's a
14
       whole string here. I understand Mr. Ackerman to say that
15
       they intend to offer, quote, "all of it."
16
            So, in order for me to articulate the objection, my
17
       objection is hearsay. My -- my response to their potential
18
       identification of some non-hearsay purpose depends on the
19
       manner in which they intend to use it. I don't have any
20
       information about that yet.
21
                 THE COURT: Well, as long as the objection is
22
       hearsay, I'm going to sustain it unless you can get around
23
       it.
24
                 MR. ACKERMAN: Well, Your Honor, I think it's --
25
       first of all, I think it's an opposing party's statement.
```

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It's an e-mail to and from employees from AmerisourceBergen.
It is a statement made by a party's -- 801(d)(2)(D), a
statement made by the party's agent or employee on a matter
within the scope of that relationship and while it existed.
These are all ABDC employees on the e-mail.
          THE COURT: Well, there's stuff in here by Eric
Martin and it goes beyond the statement by just this
witness.
          MR. ACKERMAN: So, Mr. Martin is an -- is an
AmerisourceBergen Drug Corporation employee. His -- his
e-mail signature says that he is Manager, Regulatory
Compliance.
          MR. FARRELL: And, Judge, we have a stipulation
that we need no response from the witness. This is one of
the documents that's included.
          MS. MCCLURE: Your Honor, that's for authenticity
purposes. If we're saying declare a witness's prior
statement -- I'm sorry, which rule did you say, because it's
not inconsistent with any testimony?
          MR. ACKERMAN: I'm not saying -- 801(d)(2) and
then (D), as in dog. The statement is offered against an
opposing party and was made by the party's agent or employee
on a matter within the scope of that relationship and while
it existed. These are all statements of ABDC employees
during their employment with ABDC and within the scope of
```

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```
1
       their employment responsibilities.
2
                 THE COURT: I'll overrule the objection and admit
 3
       it.
 4
                     PLAINTIFF EXHIBIT 16643 ADMITTED
 5
                 MS. MCCLURE:
                              Thank you.
 6
                 MR. FARRELL: Will you bring up 16643, please?
 7
                 BY MR. FARRELL:
            Sir, this is a document by your CSRA Team discussing
 8
 9
       what happened following the raid by the DEA on SafeScript
10
       #6, agreed?
11
           Yes, sir.
       Α.
12
       Q.
           And --
13
            Yes, sir.
14
            And this message on the front page was sent by Eric
15
       Martin to you, yes?
16
            So, at the end of the e-mail string, is that what
17
       you're saying, the first page?
18
            Yes. And who is Eric Martin?
       Q.
19
            He was one of our investigators.
20
            And was he an investigator that was in charge of the
21
       Lockbourne, Ohio facility that distributed prescription
22
       opioids to Huntington-Cabell County, West Virginia?
23
            I'm not sure what he was assigned to at that point.
24
            All right. You'll see that on his signature block, he
25
       includes the tag, "See everything, overlook a great deal,
```

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and correct a little", attributing this quote to Pope John
        Is this reflective of the policies and procedures of
AmerisourceBergen's Diversion Control Program?
     Absolutely not.
          MS. MCCLURE: Your Honor, I object and there is an
e-mail signature here that has just been highlighted from a
witness who is not on the stand. It is Eric Martin's e-mail
signature. This is Steven Mays.
     Mr. Mays, who is on the stand, is being asked about
what Eric Martin meant, I guess, by this e-mail signature,
which is apparently attributed, I don't know if that's true
or not, to Pope John Paul the -- or Pope John XXIII.
     I don't know what Pope John XXIII meant by that
statement, let alone know what Eric Martin meant by
including that statement from Pope John XXIII in this e-mail
signature. So, this line of questioning is just simply
inappropriate and irrelevant.
          THE COURT: Well --
          MR. FARRELL: No further questions, Your Honor.
          MS. MCCLURE: And to the extent the witness
answered the question, I would object and move to strike any
questioning about this, which is completely speculation.
          THE COURT: Well, he hasn't questioned him about
this.
          MS. MCCLURE: Okay.
```

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1
                 MR. FARRELL: Yes, Judge. I asked him whether or
2
       not this statement was reflective of the policies and
 3
       procedures of AmerisourceBergen and Mr. Mays said no.
 4
                 THE COURT: Okay. I'll overrule the objection.
                 MR. FARRELL: Just to make sure, 16643 was entered
 5
 6
       in the record?
 7
                 COURTROOM DEPUTY CLERK: Yes, sir.
 8
                 MR. FARRELL: I'm sorry?
 9
                 COURTROOM DEPUTY CLERK: Yes.
10
                 MR. FARRELL: No further questions, Judge. Thank
11
       you.
12
                 THE COURT: All right. Okay.
13
                 MS. MCCLURE: Okay.
14
                             CROSS EXAMINATION
15
                 BY MS. MCCLURE:
16
            Good afternoon, Mr. Mays.
17
            Good afternoon.
18
            How long have you worked in this industry?
       Q.
19
            It will be 47 years in July.
20
            And how did you begin working in this industry? What
21
       year was that?
22
            What -- what year?
23
            Yes.
       Q.
24
            1974.
       Α.
25
            And where was that?
       Q.
```

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```
1
            That was at an independent drug wholesaler in
2
       Chattanooga, Tennessee called Duff Brothers.
                 COURT REPORTER: I'm sorry. What was that?
 3
 4
                 THE WITNESS: Duff, D-u-f-f, Brothers and it was a
 5
       predecessor company for Amerisource.
 6
                 BY MS. MCCLURE:
 7
            I'm sorry. Was that also wholesale drug distribution?
       Q.
 8
            Yes. Yes.
 9
            Okay. What was your job at Duff Brothers in 1974?
10
            I started out as an order filler in the warehouse.
11
       Ο.
           Okay. Is that an entry-level position?
12
       Α.
            Yes.
13
            And what does an order filler do briefly?
           Well, when -- you've got to think back in 1974 terms,
14
15
       so --
16
            I appreciate that correction. It's important that we
17
       all think about what time frame we're in.
18
            So, customers would typically call in orders and we had
19
       -- what would now be called Customer Service, they were just
20
       called Telephone Sales Department and they would type the
21
       orders up on typewriters on picking documents and those
22
       would be sent to the warehouse. And then, the order fillers
23
       would fill the orders.
24
           And how long were you at that Chattanooga, Tennessee
25
       Distribution Center?
```

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- 1 A. Approximately -- let's see. From '74 to '94. So
- 2 approximately 20 years.
- 3 Q. What was your last position at this Chattanooga,
- 4 Tennessee Distribution Center?
- 5 A. I was the Operations Manager when I left there.
- 6 Q. And were you -- had you been Operations Manager for a
- 7 number of years?
- 8 A. Yes. I believe since 1980, if I'm not mistaken.
- 9 Q. And who owned the -- or who was the company -- what was
- 10 the company called in 1994, your last year at this
- 11 Distribution Center?
- 12 A. That would have been Alco Health Services.
- 13 **Q.** Had they acquired Duff Brothers?
- 14 **A.** Yes.
- 15 Q. Okay. And very generally, briefly, what is the role of
- 16 an Operations Manager at a warehouse?
- 17 A. Well, in those days, the Operations Manager pretty much
- 18 | wore all the hats. He took care of everything in the
- 19 operation all the way to, you know, making sure that all the
- 20 | facility -- you know, the air-conditioning was working and
- 21 all the physical security for the facility, all the hiring,
- 22 making sure all of the employees were hired and maintained.
- 23 **Q.** Would -- is it fair to say you had some regulatory
- obligations, but that was not your primary job?
- 25 **A.** Yes.

- 1 Q. And did this Distribution Center distribute all types
- of controlled substances from Schedule II to V?
- 3 **A.** Yes.
- 4 Q. And what happened in 1994?
- 5 A. Okay. In '94, the company decided to -- the company
- 6 acquired -- first of all, acquired another independent drug
- 7 wholesaler in Valdosta, Georgia and it was called Valdosta
- 8 Drug Company and I believe simultaneously decided to close
- 9 that facility and move the operations to Orlando, Florida.
- 10 Q. And did you have responsibilities in the Orlando,
- 11 Florida Distribution Center then?
- 12 **A.** Yes.
- 13 Q. And was that also an Operations Manager position or was
- 14 --
- 15 **A.** Yes. I -- I had asked for an opportunity to transfer
- 16 to Orlando.
- 17 Q. And is it fair to say that the job description you
- 18 | previously described for Chattanooga, Tennessee is the same
- 19 as this Orlando facility?
- 20 **A.** Yes, ma'am.
- 21 Q. How long were you in this Operations Manager role in
- 22 Orlando?
- A. From '94 to around 2000, I believe.
- 24 **Q.** And --
- 25 A. No, wait a minute. Let me -- let me back up.

- 1 **Q.** Sure.
- 2 A. '94 -- it may have been '94 to '98, yes.
- 3 Q. Okay. And what was your next position?
- 4 A. I took a position as Director of Corporate -- well,
- 5 | Corporate Security and Regulatory Affairs for the
- 6 Distribution Center in Orlando.
- 7 Q. Okay. And was that a compliance-related position?
- 8 **A.** Yes.
- 9 Q. And is regulatory compliance limited to just
- 10 regulations about controlled substances or were the duties
- of a Compliance Manager in Orlando broader than that?
- 12 A. Yes. Much broader, yes.
- 13 Q. Okay. What -- what kinds of other regulations fall
- 14 under CSRA or regulatory compliance?
- 15 A. So, in addition to all the DEA requirements, we had to
- 16 | comply with all the state requirements for the state
- 17 licensing agency, which at that time in Orlando, it was the
- 18 | Florida Department of Health. So, they were -- they were
- 19 tasked with enforcing the PDMA requirements which are in the
- 20 21 CFR.
- 21 Q. And did that also -- did that position also include
- 22 enforcing company policies?
- 23 **A.** Yes.
- 24 Q. And how about local ordinances to the extent they
- 25 applied?

- 1 A. Local ordinances to a lesser extent. You know, and
- 2 then you had, you know, OSHA safety requirements, EPA
- 3 requirements for waste handling, DOT transportation
- 4 requirements. So, it was a lot of regulatory -- we had a
- 5 lot of different regulatory agencies that regulated us,
- 6 yeah.
- 7 Q. And did regulatory compliance include physical
- 8 security?
- 9 A. Yes, because there's a lot of physical security
- 10 requirements in DEA's regulations and also in State Board of
- 11 Pharmacy regulations.
- 12 Q. Are you familiar with the DEA regulations for physical
- security, cage/vault requirements?
- 14 A. Yes. I probably couldn't cite all of them, but I'm
- 15 very familiar with them.
- 16 Q. We won't. We will spare the Court that.
- 17 **A.** Okay.
- 18 Q. And how about reporting of suspicious orders, is this
- 19 | something that fell within your regulatory compliance role
- 20 beginning in 1998?
- 21 A. Yes. I was responsible for overseeing that.
- 22 **Q.** How long did you remain in this role of Local Director
- of Regulatory Compliance in Orlando?
- 24 A. Until about sometime in 2000.
- 25 Q. And what was your next position?

- 1 A. I was hired as a regulatory -- a regulatory supervisor
 2 for corporate.
- 3 Q. And what were your job duties in that position?
- 4 A. Primarily auditing all of the company's distribution
- 5 centers for compliance with the regulations and corporate
- 6 policies and procedures.
- 7 Q. So, that's all of the various regulations you've
- 8 | previously laid out, whether they're federal, state? Does
- 9 | that include auditing for company policies and compliance?
- 10 **A.** Yes. Yes.
- 11 Q. Okay. How many people were assigned to audit
- facilities at this time for regulatory compliance purposes?
- 13 A. If my memory severance me right, I think there were
- 14 | about four or five of us, but I'm not positive.
- 15 **O.** And what's -- what does an audit entail?
- 16 A. So, it entails -- and these were also like no notice
- audits, so we would just show up at the Distribution Center
- 18 unannounced on -- usually on a Monday afternoon, announced
- 19 ourselves, and then we would let them know that we're there
- 20 to conduct a regulatory and security audit of the facility.
- 21 And then we had a checklist that had been put together
- 22 | for -- for the purpose of conducting the audit. So, each
- checklist, you know, the checklist had, I think for security
- and regulatory, it was probably 200 questions and we had to
- 25 mark it either -- each question either compliant or not

- compliant based on the -- based on the documents provided
- and the answers provided to us on the questions.
- 3 Q. And how long would the audit generally take?
- 4 A. It takes about most of the week, yeah.
- 5 **Q.** Okay.
- 6 A. We would typically go home on Friday afternoon.
- 7 Q. Did the audit include whether the Distribution Center
- 8 | in question was reporting suspicious orders?
- 9 A. I believe so, yes.
- 10 Q. Did you have any training on how to conduct these
- 11 Distribution Center audits?
- 12 A. Typically, it was on-the-job training. So, when an
- auditor would start, they would go out on team audits with
- one of the more experienced auditors.
- 15 Q. Okay. And are these meant to mimic any particular kind
- of government audit?
- 17 A. Yes. They were -- they were designed to mimic a DEA
- inspection, which is also unannounced.
- 19 Q. So this is essentially an internal self audit meant to
- 20 mimic an unannounced DEA audit; is that right?
- MR. ACKERMAN: Object to the leading, Your Honor.
- MS. MCCLURE: Yes, Your Honor. I'm trying to move
- 23 quickly through, so I would request a slight --
- 24 THE COURT: I'll overrule the objection. We need
- 25 to get through this.

1 BY MS. MCCLURE: 2 And what kind of findings are made in those audit 3 reports you talked about? 4 I'm sorry. What do you mean by findings? 5 Did you make -- did you make decisions or conclusions Ο. 6 about whether a facility was compliant, was not compliant? 7 I mean, we would have -- it was all based on the Α. 8 facts and the documents provided. So, if we could not 9 determine that they were fully compliant, then it was marked 10 as noncompliant and that would be a finding on the report. 11 Okay. Is there any corrective action required if you 12 found that a facility was not compliant? 13 Yes, ma'am. At the end of the audit, the auditor would 14 typically -- again, as DEA normally would, we would sit down 15 and have an exit meeting with the DC manager and the staff 16 and go over our findings verbally with them. And then, we 17 would -- our policy was that we would get them a written 18 report within ten days. I can't remember if that was 19 calendar days or business days with all of our findings. 20 And then, they were given an additional ten days to respond 21 to those findings with -- with their corrective action plans 22 for each finding. 23 Mr. Mays, are these same type of internal self auditing 24 regulatory compliance audits that you've described, are

these the same kinds of regulatory compliance self audits

- 1 | that take place today at the company's Distribution Center?
- 2 A. They are very similar, yes.
- Q. Okay. How do you know that, that these are the same
- 4 kinds of audits today?
- 5 A. Well, because we use the same -- we use the same
- 6 process, the same audit checklist. Of course, it's
- 7 constantly modified with new regulations or new -- our
- 8 changes in policies.
- 9 Q. Okay. And I believe you said that you started that
- 10 position in 2000?
- 11 **A.** 2000, yes.
- 12 Q. When did you leave that position?
- 13 **A.** In 2002.
- 14 Q. And were you still in Orlando at this point or --
- 15 A. Yeah. I was -- I worked from home from 2000 to 2002
- 16 because I was traveling probably every other week. And so,
- in 2002, I was offered a manager position at corporate, but
- 18 I had to relocate.
- 19 Q. And that is now the company we call AmerisourceBergen;
- 20 is that right?
- 21 A. Yes, that's correct.
- 22 Q. And what are your new responsibilities as now the
- 23 Manager of CSRA?
- 24 **A.** Well, the new responsibility, it was a promotion and my
- responsibility was to supervise the auditors that were in my

- 1 previous position, the regulatory affairs supervisors.
- 2 Q. Okay. And would those audits also include ensuring
- 3 that distribution centers were complying with policies and
- 4 procedures around suspicious order reporting?
- 5 A. Yes, ma'am.
- 6 Q. Okay. Let's move to a new area here. Did the DEA
- 7 conduct inspections of AmerisourceBergen Distribution
- 8 Centers?
- 9 A. Yes, they do.
- 10 Q. Has that always been the case during your entire time
- 11 when it was -- let me back that up. At the time you moved
- 12 to Valley Forge, we determined that that was the company
- called AmerisourceBergen. Had you been with Amerisource
- 14 | prior to that?
- 15 **A.** Yeah.
- 16 Q. All those positions that you described in regulatory
- 17 affairs?
- 18 **A.** Yes, ma'am.
- 19 Q. Okay. During your time at Amerisource and then
- 20 AmerisourceBergen, has the DEA conducted inspections of
- 21 Amerisource Distribution Centers?
- 22 A. Yes, cyclical in nature.
- 23 Q. And is that one of your job responsibilities, to have
- any responsibility over the DEA inspections when they're
- 25 on-site?

```
1
                  I would provide support to the Distribution
2
       Center if DEA came in and conducted an inspection. So,
 3
       typically me or my team would sit in on the initial meetings
 4
       and be available to them if any questions came up that the
 5
       DC couldn't answer for some reason and we would typically
 6
       sit and participate in the exit meeting, also.
 7
            And do some State Board of Pharmacies, which may be
 8
       called Board of Health, or Department of Controlled
 9
       Substances in various states, also conduct inspections?
10
            Yes, they did.
11
            Of AmerisourceBergen and Amerisource Distribution
12
       Centers?
13
            Yes, they did.
14
            What is your -- can you describe what happens during a
15
       DEA inspection of an AmerisourceBergen Distribution Center?
16
            Yes. They -- they -- they were very consistent as far
17
       as the types of things they would ask for.
18
            I'm sorry. Did you say they were or were not?
19
            Well, they were on the inspections. They were
20
       typically consistent in the things they would look at and
21
       they would typically do an accountability audit. They would
22
       take a sampling of around 12 or more controlled substances,
23
       take a -- take an inventory of those items while they were
24
       there, and then they would go back to one of the DEA
```

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required inventories and do an accountability using all the

```
1
       transactions during that time period.
 2
           They would typically look at all of our executed DEA 222
 3
       Forms. They would test the alarm system. They would ask
 4
       for corporate documents, too, like articles on the
 5
       corporation and things like that, get the names of the
 6
       people on the access list to the cage or vault.
 7
            Am I going too fast?
                 COURT REPORTER: No.
 8
 9
                 THE WITNESS: Okay. The names of the people on
10
       the access list to the cage and the vault. And then they
11
       would do their own background checks on those people to make
12
       sure they didn't have any criminal history that should not
13
       have allowed them to work in there.
14
            That was pretty much it. It was fairly standard, as
15
       far as the things that they would -- they would do on their
16
       inspections.
17
            And how long would these DEA inspections take if
18
       there's a -- if there's a --
19
            Well, that's where the inconsistency comes in.
20
       seen DEA inspections take an hour and I've seen them take
21
       six months and, typically, in some cases they would come in
22
       and start the inspection and ask -- ask for the documents
23
       and then they may come back a couple of weeks later and
```

Are these inspections conducted, as your understanding,

maybe they were working on something else.

24

25

Q.

- 1 | by DEA Headquarters staff or by DEA Field Office staff?
- 2 A. It's almost always Field Office staff.
- 3 Q. So is it the Field Office that's located near the
- 4 Distribution Center in question or do the DEA people fly
- 5 around the country for these?
- 6 A. No. Again, it's typically the diversion investigators
- 7 from the Field Office that has jurisdiction over that
- 8 Distribution Center.
- 9 Q. Does DEA inspect the cage and vault at distribution
- 10 | centers in your experience?
- 11 A. Yes, they do.
- 12 Q. And I believe you said that they reviewed documents?
- 13 **A.** Yes.
- 14 Q. Can they ask for any kind of document in these
- 15 inspections?
- 16 A. Well, they're not really allowed to ask for anything
- about pricing because they're all -- they're -- I think
- 18 | their requirements are to regulate the actual movement of
- 19 | the controlled substances. So, they may ask for invoices,
- 20 printouts, distribution printouts, 222 Forms and things like
- 21 that.
- 22 Q. Let me ask a better question. Can they ask for any
- document that relates in any way to AmerisourceBergen's
- 24 regulatory compliance?
- 25 A. I believe so, yes.

```
1
            Do you generally give the DEA the documents they ask
2
       for when they come in to inspect your facility?
 3
            Yes. I can't think of a time when we didn't.
 4
            Does DEA make findings after one of these inspections
 5
       and issue a report to you?
 6
            They -- sometimes they did and sometimes they didn't.
 7
       They -- we would always ask them for an exit meeting so we
 8
       had an idea of what their findings are. Sometimes they were
 9
       very close to the vest with their findings and we wouldn't
10
       know what they were if they had any. Most of the time,
11
       there were no findings.
12
            Okay. And most of the time when there are no findings,
13
       do you receive a written letter from DEA or some other
14
       written piece of paper that says there are no findings and
15
       that you're in compliance?
16
            No, we typically don't.
17
            Okay. So, no findings --
18
                 THE COURT: We need to take a break and change
19
       court reporters.
20
                 MS. MCCLURE: Okay.
21
                 THE COURT: When you get to a stopping point.
22
                 MS. MCCLURE: No. This -- let me just finish this
23
       one out.
24
                 BY MS. MCCLURE:
25
            So, no findings by DEA means there won't be any
       Q.
```

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```
1
       documentation from the DEA in the file; is that correct?
2
       Α.
            That's correct.
 3
            Okay. And what happens if the DEA determines that
 4
       there is some sort of violation?
 5
            Sometimes they would just tell us about it and we would
       not even get anything in writing sometimes. And then
 6
 7
       sometimes we would get what we would refer to as a Letter of
 8
       Admonition which would list the findings and give us an
 9
       opportunity to respond to them with our corrective actions.
10
            Can you remember a time where you did not respond to a
       DEA finding with corrective action?
11
12
            I can't think of a time where we wouldn't have.
13
                 MS. MCCLURE: Okay. Your Honor, this is a good
       time for a break.
14
15
                 THE COURT: Okay. We'll take about ten minutes.
16
            You can step down, Mr. Mays.
17
                 THE WITNESS: Thank you, sir.
18
            (Recess taken)
19
            (Proceedings resumed at 3:40 p.m.)
20
                 THE COURT: Okay. When you're ready, Ms.
21
       McClure.
22
                 MS. MCCLURE: I'm ready.
23
       BY MS. MCCLURE:
24
            Mr. Mays, so I believe in time we're now in the
25
       2003 time period. Did you work with DEA in any
```

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```
1
       capacity -- any new capacity in this time frame as CSRA
2
       Manager of Regulatory Affairs?
 3
           In 2003? Let me think.
 4
       Q. How about this. Did you conduct any training beginning
 5
       in 2003 involving the DEA?
            Oh, yes. So when the company merged in 2001, Chris
 6
 7
       Zimmerman had worked with DEA on an agreement to have us
 8
       come in to our Richmond, Virginia, distribution center and
 9
       do a training program for the diversion investigator
10
       trainees that were in Quantico. And he started that and
11
       then I took that over in 2003. And I believe I trained
12
       about five different classes over the years.
13
            So are these DEA students, people learning how to
14
       become a DEA diversion investigator?
15
            That was my understanding. They were DEA investigator
16
       trainees or students.
17
           And where did you -- where did these trainings take
18
       place?
19
           At our Richmond, Virginia, distribution center.
20
       Q. Okay.
21
                 MS. MCCLURE: Your Honor, I'm going to present a
22
       set of documents. There's five in total. So we'll hand
23
       them out as quickly as we can.
24
            May I approach?
```

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THE COURT: Yes, you may.

```
1
       BY MS. MCCLURE:
2
            So for purposes of the record, AM-WV is the prefix
       for each of these 782, 783, 784, 786, 787.
 3
 4
                 MR. ACKERMAN: Your Honor, I don't have 782, 787
 5
       and 784.
 6
                 MS. MCCLURE: I believe Mr. Farrell has copies as
 7
       well.
 8
       BY MS. MCCLURE:
 9
            Okay. So, Mr. Mays, what do these letters
10
       generally reflect broadly?
11
            Yeah. They are confirmation letters where DEA had
12
       previously scheduled a visit to the distribution center, and
13
       they're confirming by this letter and letting us know how
14
       many students will be participating in the tour and what
15
       time they'll arrive at the facility.
16
            And, so, you recognize each of these letters; correct?
17
            Yes, ma'am.
       Α.
18
            And are these fair and accurate representations --
19
                 THE COURT: Just a minute, Ms. McClure.
20
                 MR. FARRELL: Objection. The letters from the DEA
21
       are hearsay.
22
                 THE COURT: Well, that's right, isn't it,
23
       Ms. McClure?
                 MS. MCCLURE: Your Honor, they are hearsay.
24
25
       Mr. Mays has testified as to the fact that these trainings
```

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```
1
       took place. And, so, these confirmatory documents also
2
       include information regarding the number of DEA trainees who
 3
       were trained at the facility.
 4
            If Your Honor would provide some leeway, what we're to
       go into is some of the trainings which are appended to
 5
 6
       certain of the letters that Mr. Mays has given during these,
 7
       during these various trainings. And we would like to go
 8
       through the training for purposes of establishing that the
 9
       DEA had notice, of course, of what our program was that was
10
       being run at the time. And, so -- yes.
11
                 THE COURT: Well, I'll let you go ahead and ask
12
       him about the subject. You haven't offered them yet. So if
13
       you do, we'll deal with the problem at that point. But you
14
       can certainly use them as a basis to question him.
15
                 MS. MCCLURE: Thank you, Your Honor.
16
       BY MS. MCCLURE:
17
            So, Mr. Mays, I've handed you five letters over a
18
       2003, 2004, 2005 time frame. Does that match up with
19
       your recollection as to when these trainings took place?
20
            Yeah. I just don't have all the letters, but -- there
21
       were five different times. For some reason, I didn't get
22
       copies of all of them.
23
       0.
           You should have 782.
```

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24

25

Α.

Q.

Yes, ma'am.

783.

```
1
       Α.
            Yes.
2
            784.
       Q.
 3
            I don't have that one.
            786.
 4
       Q.
 5
            I do have that one.
 6
            And 787.
       Ο.
7
            I don't have that one. I'm missing 784 and 787.
 8
                 MS. MCCLURE: Apologies, Your Honor.
 9
                 THE COURT: You can have my copy.
10
                 THE WITNESS: Thank you, Your Honor.
11
       BY MS. MCCLURE:
12
            Okay. We've got it now. You can hand that one
13
       back to the Judge. I have now given you 4 and 7.
14
       Somehow we missed the witness.
15
            Thank you for advising me that I failed you there, Mr.
16
       Mays.
17
            So this is five trainings in the '03 to '05 time period
18
       that you personally had responsibility for?
19
       Α.
           Yes, ma'am.
20
            And are these letters fair and accurate representations
21
       of the letters you received from DEA requesting that you,
22
       AmerisourceBergen, give tours and trainings to these DEA
23
       recruits?
24
       Α.
            Yes, ma'am.
25
            Okay. Can you tell me, looking at these letters which
       Q.
```

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```
1
       summarize and include reference to the number of DEA
2
       trainees who will be attending, approximately how many
 3
       trainees you trained during this time period?
 4
            Approximately 200 total.
 5
            Now, you've said that students from Quantico who were
 6
       in DEA's training to become diversion investigators would
 7
               Would they attend alone or was there anyone else
 8
       from DEA who was actually already a DEA diversion
 9
       investigator or personnel who would attend?
10
            Yes. There would always be someone with them.
11
       assigned to that office of training would come with them.
12
            Do you recall the names of any supervisory staff from
13
       DEA who attended these trainings that you gave to these
14
       students?
15
           Yes, ma'am.
       Α.
16
            Who, who do you recall?
            I remember Dorothy Corsie (phonetic). And I think she
17
18
       came along on the first couple. And then Tom Prevoznik came
       on at least two of them himself.
19
20
            And did DEA actually provide -- express any
21
       appreciation to you for providing this training to its
22
       recruits?
23
                 MR. ACKERMAN: Objection, hearsay, relevance.
24
                 MS. MCCLURE: Your Honor, I thought we had gone
```

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To the extent that there's a relevance

25

over this.

```
1
       objection, I do note that the relevance would be that ABDC
2
       was asked to train DEA students. And we're going to discuss
 3
       and get into the training itself in a moment.
 4
                 THE COURT: The question was: Did DEA actually
 5
       provide -- express an appreciation to you for providing this
 6
       training to its recruits?
 7
            He can answer that question. I'll overrule the
 8
       objection. See if he can answer.
 9
                 THE WITNESS: Do you want me to answer that?
10
       BY MS. MCCLURE:
11
            Can you answer that, Mr. Mays?
12
            Yes, yes, they did. They did each time verbally. And
13
       then they did provide us with a, a Certificate of
14
       Appreciation in I believe it was 2004 --
15
           Okay.
       Ο.
16
           -- from DEA.
17
            Let's turn to the presentation that you gave to the DEA
18
       diversion investigator recruits. What was -- were you asked
19
       by DEA to put together a presentation to give?
20
            I don't recall if they asked us to do that, but they
21
       did want us to, you know, train the investigators on what --
22
       my understanding is none of the investigators had ever been
23
       into a wholesale distribution facility.
24
            And, so, Chris put together the original -- Chris
```

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Zimmerman put together the original presentation. And then,

- 1 | then I used that on all of my training.
- 2 Q. Okay. What was the purpose of this training?
- 3 A. To help them to understand, you know, initially how the
- 4 wholesale drug distribution industry worked and also, more
- 5 importantly, to, to go through some of the DEA regulations
- and explain to them how we complied.
- 7 **Q.** Okay.
- 8 MS. MCCLURE: Your Honor, we have one more
- 9 document to hand out that will be the presentation that
- 10 | we're going to be discussing with Mr. Mays if we could
- 11 approach.
- 12 THE WITNESS: Thank you.
- MS. MCCLURE: For the record, this is AM-WV-00785.
- 14 BY MS. MCCLURE:
- 15 Q. Mr. Mays, do you recognize this document that I've
- 16 just handed you?
- 17 **A.** Yes, ma'am.
- 18 Q. Okay. And is this a true and accurate copy of the
- document you wrote on the cover and then the training
- 20 presentation itself attached?
- 21 **A.** Yes, ma'am.
- 22 Q. Now, I'm not going to review every slide of this
- 23 training with you, but I'd like to discuss several of them.
- Ritchie, if we could put up AM-WV-785, please. And
- we'll start with Bates 832.

- 1 Mr. Mays, is this an accurate statement of Goals for 2 the Training?
- 3 A. Yes, ma'am.

- Q. And can you read the last, the last sentence there? It begins "in addition."
 - A. "In addition, we will provide examples and methods of standard operating procedures of a full-line pharmaceutical wholesaler in an attempt to educate and, thus, enhance and build on the good working relationship between the industry and DEA."
- **Q.** Is this an accurate statement of goals?
- **A.** Yes, ma'am.
- Q. Okay. If you could turn to the next slide, Bates number 833.
- **A.** Okay.
- Q. Generally, what are the objectives listed on this slide for this presentation?
 - A. Well, generally, just to make sure that they understood the basic function of the wholesale drug distributor and how we -- in regard to controlled substance distribution; make sure that they were familiar with the basic structure and departments of the wholesaler; and also to make sure they understand the industry, basic operations and procedures on how we relate to 21, C.F.R., 1300 to end, which is all the DEA requirements; and then, importantly, to make sure that

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- they understand what types of reports and documents are
 available to be provided to them during an inspection or an
 audit.
 - Q. Okay. So you made sure that DEA knew all of the various kinds of documents they could ask you for when they're doing audits with distribution centers?
- 7 A. That's correct.

- 8 Q. Okay. If we could turn to Bates 844.
 - **A.** You said 844?
 - Q. Yes. Mr. Mays, what's the purpose of this slide and giving this information in the training to the DEA diversion investigators or the students?
 - A. Let me look at it just a second.

 (Pause)

It was to, to give them an idea of, you know, typically how many inspections we have every year, how many times and how often that those inspections occur, and also an opportunity to explain to them that we conduct our own audits. And each, each distribution center was audited periodically between, between six and eight -- every six to eight -- six to 18 months. I'm sorry.

- Q. Okay.
- A. And then gave them some examples of all the different regulatory agencies that impact distribution or oversee distribution.

- Q. Okay. If you could turn to 845 which is just the very next page.
 - A. Okay.

Q. And if you could blow that up. Okay.

And what is it that you're conveying here in this, in this interpretation slide, Mr. Mays, to these DEA Quantico students?

A. The biggest point that we wanted to make to them is that there's, there's some DEA regulations that are very specific, you know, when it comes to this wire gauge of the cage and certain security requirements. And then there are other regulations that are kind of vague.

And there's a lot of different interpretations, you know, in between the industry. I'm sure that the three distributors in the room probably had different interpretations of different regulations from time to time, and then between industry and DEA, and also between DEA field office in Washington.

So this is kind of one of my things is, you know, dealing with all of our distribution centers, each one of them is under jurisdiction of a field office. And there's -- it's very common for those field offices to either be totally wrong about how they interpret the regulation, and they could be very inconsistent even between field offices and even between the field offices and

- 1 headquarters.
- 2 Q. Now, Mr. Mays, this is the slide. You would give the
- 3 presentation yourself orally. Do I have that right?
- 4 A. That's correct.
- 5 Q. Now, what you've just described here when you've talked
- 6 about the different interpretations and the divisions and
- 7 interpretations between industry members, field offices, and
- 8 headquarters, industry and the DEA, was that something you
- 9 | would cover in the training?
- 10 **A.** Yes, yes.
- 11 Q. Even though there's DEA diversion supervisors present
- 12 for this?
- 13 A. Yeah, because we felt like that was important for them
- 14 | to understand because that's always a challenge for us when
- one office says you have to do it this way and/or a national
- 16 distributor and we have 25 other offices say you've got to
- do it a different way.
- So, you know, it's trying to help them understand that
- 19 there are inconsistencies in how the regulations are
- 20 interpreted.
- 21 Q. And did any of those supervisors, to your recollection
- in these five trainings you conducted, stand up and say,
- 23 "This isn't true, you can't say this," or ask you to change
- 24 your slides going forward?
- MR. FARRELL: Objection, hearsay.

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MS. MCCLURE: Your Honor, this has to do with
DEA -- with Mr. Mays providing notice to DEA as to what ABDC
believes in terms of the inconsistent interpretation of the
regulations.
     So DEA was given notice during this presentation as to
what ABDC believed. And we've already asked him what it was
that he said to DEA. There was no objection there.
     Now I'm asking whether anyone from DEA, having been
given that notice, stood up and said anything or asked the
slides to be changed because they didn't like this or
thought it was inaccurate.
          MR. ACKERMAN: Your Honor, the DEA is not in
court. That's why it's hearsay.
          THE COURT: I sustain the objection.
BY MS. MCCLURE:
    Okay. Moving on to 846, can you take a look at
that slide?
    Yes, ma'am.
    And 846 and actually 847, there are two slides back to
      What are these two slides discussing?
     They're discussing the security requirements as, as
they are spelled out in the Code of Federal Regulations,
1301.71 and .72.
    Are these sort of the, the more extensive physical
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security requirements that you testified previously that

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1
       you're familiar with?
2
       Α.
            Yes.
 3
            And moving on to Bates 848, which is the next slide,
 4
       can you read that fourth bullet down that starts "wholesale
       distributors"?
 5
 6
            Yes. "Wholesale distributors have an express duty to
 7
       verify licensure and registration status of its customers."
 8
            Now, why are you calling this out to DEA?
 9
            Well, because that's very important. One of the most
10
       important things we do is, is make sure that we never
11
       distribute controlled substances to an entity that's not
12
       properly licensed by the state and registered with DEA.
13
            849. Can you read the second to last bullet and the
14
       last bullet?
15
            Where it starts with "computer system"?
16
            Yes. They each start with "computer system."
17
       Α.
            Okay.
18
            "Computer system automatically blocks orders of
19
       controlled substances from customers with expired
20
       registrations."
21
            "Computer system automatically blocks schedules of
22
       controlled substances from customers not authorized."
23
       0.
            And is this all information that you reviewed with DEA
24
       during those trainings?
25
       Α.
            Yes.
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Q. And why is it important to tell DEA about the way that the system works in terms of automatic blocking?

A. To help them understand that, you know, it's, it's not
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- a manual process; that we have to worry about every single customer and checking the registration every time we get an order. It's all loaded in our system, the DEA number, the expiration date, and the schedules that they're authorized for on the registration. And the system will automatically block orders if that expiration date hits and it has not been renewed.
- 11 Q. Okay. Last one. Let me ask you about 850.
- 12 **A.** Yes, ma'am.

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- 13 Q. And what is this slide about?
- A. It's, it's the regulation in 1301.74 entitled "Security

 Controls" and it talks about suspicious orders, the

 suspicious order system.
 - Q. And if you could read the two bullets that have been highlighted.
 - A. Okay.
- 20 "Automated reporting system (daily fax to DEA)."
- 21 "Flexible reporting time frames (daily, weekly,
- 22 monthly)."
- 23 Q. Is this an accurate representation of

AmerisourceBergen's program at the time?

25 **A.** Yes, it was.

- Q. And what program was being run and in place in 2004 when this presentation was given to DEA recruits?
 - A. That was the program that was developed by Bergen prior to the merger and it was adopted by the merged company in 2001. And it was the program that was approved in writing by DEA.
 - Q. Okay.

MS. MCCLURE: Your Honor, I do intend to move for the admission of these documents from 782, I believe it is, to 787. I note that each of the letters -- ultimately, this goes to defendants' state of mind. It's AmerisourceBergen's state of mind for this time period.

Plaintiffs' position is that -- in this case is that prior -- is that during this time period, which is covering from 2003 to 2005, AmerisourceBergen was violating the Controlled Substances Act. Their public nuisance claim here is based on an assertion that we were violating the Controlled Substances Act.

Here the DEA has asked AmerisourceBergen to present at least five times to diversion investigators and train these diversion investigator students, including a review of the program that was in place at AmerisourceBergen at the time, giving notice to DEA investigators, including Mr. Tom Prevoznik who we've heard various arguments about throughout time.

So to the extent that the plaintiffs' objection remains that these are hearsay documents, these are directly relevant to the defendants' state of mind and their belief and their understanding of the relationship with DEA and their on-going compliance with what the Controlled Substances Act required based on the fact that the DEA asked for them to give these trainings. The DEA asked for them to train investigators, including on our program.

And, Your Honor, I would circle back to the question that -- the objection you sustained previously and request not only admission of these documents, but permission to ask Mr. Mays if anyone from DEA ever gave notice to AmerisourceBergen after hearing these trainings that anything in this PowerPoint presentation was incorrect, needed to be changed.

These are all directly relevant to our state of mind of the company at the time that is part of the time period being challenged and -- by the plaintiffs in this case.

THE COURT: Mr. Farrell, do you want to respond?

MR. FARRELL: Yes, Your Honor. We have no objection to the testimony of what Mr. Mays said during the presentations nor to the PowerPoint slides.

What we have objections to is the letter from the DEA to them just like it was excluded with the HDMA industry compliance guidelines.

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I have a concern about the THE COURT: Yeah. hearsay in the cover letters such as -- particularly the one that talks about DEA presenting ABC with a Certificate of Appreciation and so forth. I think the, the training slides come in to show the, the content of the training that was provided DEA by AmerisourceBergen. And I think at least one of the cover letters is objectionable and they might all be. How much are we -- are you willing to agree to let in, Mr. Ackerman, Mr. Farrell? MS. MCCLURE: Well, Your Honor, may I respond as well on the 785 point after Mr. Ackerman responds? MR. ACKERMAN: I was going to raise a different point. But I think what Mr. Farrell said is correct. We're willing to allow in the testimony regarding the presentations. We have concerns about the cover letters. The only point I was going to raise, which I think Mr. Majestro would give me a hard time if I didn't raise, is to note the fact that Quantico, Virginia, is a whole lot further away from Huntington than Mingo County. MS. MCCLURE: Your Honor, if I may respond. One of the few areas prior to 2012 that Mr. Prevoznik did testify about in his deposition in this case was, in fact, these trainings that AmerisourceBergen was asked by DEA to give to diversion investigators who were all located

in Quantico, which I'm sure Your Honor is aware is the headquarters for where these types of trainings take place and students were going to be sent out across to the various field offices.

Nevertheless, one of the things that Mr. Prevoznik testified about was that he did attend these -- at least one training, and that he believed that AmerisourceBergen was entitled to and deserved this award that is referenced at 785.

So the point is the plaintiffs' position here is that we are actively at this time apparently violating the CSA, despite the fact that we are running an approved program that DEA explicitly approved in 1998.

So the fact that we are not only presenting the training, presenting the training to supervisory staff who don't ask for it to be modified or changed, and they award -- give AmerisourceBergen an award for conducting these trainings is directly relevant to AmerisourceBergen's belief that it was, in fact, operating in compliance with the CSA at the time.

So to the extent that this is a hearsay document, I also suggest that the memorandum attached and is the cover of 785 is directly relevant to the defendants' state of mind and is admissible for that limited purpose.

MR. ACKERMAN: Your Honor, just to respond

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1
       briefly, I, I want to make sure that -- I think Ms. McClure
2
       is overstating what this presentation actually is in order
 3
       to try to get it in under the state of mind exception.
 4
            We've heard a lot of testimony about cage and vault and
 5
       other things, like one cage on suspicious order reporting.
 6
       We understand from the last, what, three, four days of
 7
       testimony that their system involves a whole lot more than
       these four bullet points.
 8
 9
            I think Mr. Farrell has made our points. We believe
10
       the cover letters are hearsay. And I don't think that there
11
       has been any exception identified that would bring them in.
12
                 MS. MCCLURE: Your Honor, these are clearly --
13
                 THE COURT: I've probably heard enough here.
14
       think the cover letter on 785 is clearly hearsay and needs
15
       to come out. But that doesn't mean this witness can't
16
       testify that they received a Certificate of Appreciation
17
       from DEA if that's within his personal knowledge.
18
            I think the PowerPoint slides can come in to show the
19
       content of the training that, that AmerisourceBergen gave to
20
       DEA.
21
            Now, what about the other -- so I'm going to let in the
22
       PowerPoint presentations and keep out one of the cover
23
       letters.
24
            Now, there are a bunch of other cover letters that all
25
       say the same thing. Are they objectionable? They just talk
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1
       about scheduling meetings and so forth.
 2
                 MR. FARRELL: Judge, we would object on the same
 3
       grounds where we made the same arguments that counsel is
       making for the cover letters of the HDMA guidelines for
 4
 5
       purposes of notice.
 6
            That being said, we think that the, the timing of this,
 7
       which is all prior to 2005, so we'll stand by your ruling
 8
       and move on.
 9
                 MS. MCCLURE: Your Honor, provided the slides come
10
       in, I am fine to have the cover letters not come in and can
11
       withdraw --
12
                 THE COURT: Okay. I'm going to admit the slides
13
       and the PowerPoint presentation and, and have you remove all
14
       of the cover letters. I think one of them is clearly
15
       impermissible hearsay and the others, giving the plaintiffs
16
       the benefit of the doubt, I'll order those out too.
17
            But you get the slides in and they show the content of
18
       the training that AmerisourceBergen gave to DEA. And you
19
       can ask him about the awards. If he remembers, he can
20
       testify about that.
21
                 MS. MCCLURE: I will. Thank you.
22
       BY MS. MCCLURE:
23
       Q.
            Mr. Mays, --
24
       Α.
            Yes, ma'am.
25
            -- do you remember whether you were ever given an award
       Q.
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in connection with these trainings that you conducted?

A. Yes.
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- Q. Who gave you that award?
- 4 A. I believe it may have been Mr. Prevoznik. I'm not sure. But it was whoever the super was on that visit.
- Q. Let me ask more clearly. Was it the DEA or someone from DEA who gave you that award?
- 8 A. Yes, yes.

15

16

17

18

20

21

22

- 9 **Q.** Okay. And what was your understanding as to why they 10 gave you an award?
- 11 A. It was just to -- it was in -- you know, it was

 12 appreciation for all of the training that we had been doing

 13 over the years and during that specific time frame for the

 14 diversion investigators.
 - Q. Mr. Mays, the PowerPoint presentation that we went through -- we didn't go through every slide. Did you do every slide, however, when you presented it to your -- to the students?
- 19 A. Oh, yes, I covered every slide.
 - Q. Okay. And was there ever a time where anyone from DEA told you that those slides were inaccurate, not a reflection of the law, needed to be changed, or gave you any kind of notice like that?
- MR. FARRELL: Objection, hearsay.
- MS. MCCLURE: And, Your Honor, I would suggest

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that given the foundation that's been laid for these slides,
1
2
       the fact that these were given to DEA and they were attended
 3
       by DEA supervisory staff, including Mr. Prevoznik, that,
 4
       that the fact that Mr. Mays did or did not hear that
 5
       anything needed to be changed in his PowerPoint slides about
 6
       the CSA and about our program is relevant, again, to the
 7
       defendant's state of mind.
            So this testimony would be being offered for this
 8
 9
       limited purpose of exception for state of mind.
10
                 THE COURT: I'm going to sustain the objection.
11
       think that's hearsay and I think it needs to stay out.
12
       BY MS. MCCLURE:
13
            Okay. We'll move on to -- Mr. Mays, were you
14
       familiar with the suspicious order reporting that
15
       AmerisourceBergen was doing in the time period prior to
16
       the 2007 Immediate Suspension Order?
17
            Yes, ma'am.
       Α.
18
            And if I showed you a copy of a Possible Excessive
19
       Purchases Report, is that something you would recognize or
20
       be familiar with in the course of your job duties?
21
            I believe so, yes.
       Α.
22
                 MS. MCCLURE: If we could have AM-WV-790.
23
            May I approach, Your Honor?
24
                 THE COURT: Yes.
25
                 THE WITNESS: Thank you.
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THE COURT: I think I'm going to go back and let him answer that question that I sustained the objection to because unless he talks about the -- testifies to the content of the statement DEA made, I don't think there's any hearsay there. So I'm going to reverse my ruling and let you go back and ask the question again. MS. MCCLURE: Okay. BY MS. MCCLURE: Mr. Mays, circling back to the PowerPoint slides that you gave to these diversion investigator students five times in that time period, --Α. Yes. -- did any supervisory staff from DEA who attended with those students ever tell you that there was anything wrong with your presentation, slides needed to be changed, or express any objections to the, to the material that you laid out either on the slides or orally in that presentation? No, I don't recall any of -- in any of the sessions ever even being offered a recommendation or told to change anything or that anything was wrong. 0. Thank you. THE COURT: Okay. The record will show your objection to me reversing myself on that. But he didn't testify to anything they said and, so, I don't think there's any hearsay there.

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1
                 MS. MCCLURE: Thank you, Your Honor.
2
       BY MS. MCCLURE:
 3
       Ο.
          Okay. AM-WV-790.
 4
            Mr. Mays, can you identify what this document is for
 5
       the record?
 6
            Yes. It's a Possible Excessive Purchases Report.
 7
           And what is the date on the top right of this document?
       Q.
 8
            Ritchie, if you could put this up on the screen,
 9
       please.
10
                 MR. FARRELL: Your Honor -- objection, Your Honor.
11
       I've got this one. Geographic scope.
12
                 MS. MCCLURE: Your Honor, we've previously heard
13
       testimony about the fact that this is a nationwide program.
14
                 THE COURT: Yes, overruled. I'm going to let him
       answer it.
15
16
       BY MS. MCCLURE:
17
            So in the top right, what is the date there?
18
           April 24th, 2007.
19
           Mr. Mays, would these Possible Excessive Purchase
20
       Reports look the same across the country in terms of the
21
       type of information and the format that this document is in
22
       here that we're looking at?
23
       Α.
           Yes, they would.
24
           And what is this -- I'm sorry. I may have asked this.
25
       This is a Possible Excessive Purchase Report. Are these
```

- orders that are suspicious that have been reported to DEA?
- 2 A. Yes, these orders would have been reported to DEA.
- 3 Q. Okay. On the very first page there is some
- 4 handwriting. There's also some handwriting throughout the
- 5 document. Do you know whose handwriting that is?
- 6 A. I believe that is the Compliance Manager in Orlando's
- 7 handwriting. Her name is Marisol Olmo, O-l-m-o.
- 8 Q. Okay. And that's her current title is Compliance
- 9 Manager?
- 10 A. Yes. She's the CSRA manager.
- 11 Q. Okay. And was that her same title -- did she have CSRA
- 12 type responsibilities in 2007?
- 13 A. Yes, she would have had the same responsibilities.
- 14 **Q.** Okay.
- 15 A. Her title would have been a little different. They
- 16 were called Compliance Managers for a time and then we
- 17 changed their title to CSRA Manager.
- 18 Q. And do you have an understanding as to what Ms. Olmo
- 19 was doing with this report?
- 20 A. Yes. She's required to review it on a daily basis and
- 21 | sign off on it that she has reviewed it.
- 22 Q. And is Ms. Olmo within your supervisory line of --
- chain of command, --
- 24 **A.** Yes.
- 25 Q. -- for lack of a better word, at this time?

- A. Yes. She's a manager and she reports to one of my directors who report -- the directors report directly to me.
- 3 Q. And who would she have reported to at this time?
- 4 A. Let's see. 2007. I think that would have been Tony
- 5 Droves (phonetic). But I'm not sure because the directors
- 6 have changed over time.
- 7 Q. Let's turn to Bates 6059. It's about, I don't know,
- 8 halfway through.
- 9 **A.** 059.
- 10 Q. The note on the right there in the handwriting, do you
- 11 have an understanding as to what that says?
- 12 A. I'm not there yet.
- MR. ACKERMAN: Your Honor, I understand that it's
- 14 | a national program. But if we're talking about notes about
- 15 | specific customers in Jacksonville, Florida, I think we
- 16 | would reassert our geographic scope objection.
- MS. MCCLURE: Your Honor, this is not offered for
- 18 | the purpose of anything having to do with the specific
- 19 | customer. It's being offered to demonstrate the fact that
- 20 our compliance managers not only reported these orders to
- DEA. They actually then reviewed their own reports for
- 22 purposes of compliance with the Controlled Substances Act.
- THE COURT: Overruled.
- 24 BY MS. MCCLURE:
- 25 **Q.** What does that note say on the right?

```
1
            It says "okay per Eric Cherveny." It looks like it
2
       says -- I don't know if it says "see this report from
 3
       4-18-07."
 4
           Okay. Were compliance managers like Marisol required
 5
       to review reports of suspicious orders that had been already
 6
       sent into the DEA?
 7
       Α.
           Yes.
 8
            What was the purpose of that?
 9
            To review those to, you know, make sure that they are
10
       being reported as required and to, you know, point out
11
       anything that really stood out to them.
12
            They may call the corporate office to express any
13
       concerns. They may take extra action at the DC level to
14
       monitor the customer a little closer. They also had the
15
       ability to stop an order at the distribution center level
16
       manually using the base levels that we had.
17
           Okay.
       Q.
18
                 MS. MCCLURE: Your Honor, I move for the admission
19
       of AM-WV-790. I'm not sure I did that, but just in case I
20
       didn't.
21
                 THE COURT: Do you have any objection to 790?
22
                 MR. FARRELL: Yes, objection, Your Honor.
23
                 THE COURT: What's your objection?
                 MR. FARRELL: It's the Jackson- -- it's the
24
25
       Orlando, Florida, diversion so there's relevance with
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geographic scope, and for the same reasons that you excluded
the OMP history and suspicious orders, we would make the
same argument that if we can't get in non-jurisdictional
pharmacies, neither should they.
                       Your Honor, non-jurisdictional
          MS. MCCLURE:
pharmacies about which discovery was never conducted in this
case have no bearing on the question of whether this
national program and documents that date from 2007
confirming the manner in which --
          THE COURT: I agree. It's admitted.
objection is overruled.
          MS. MCCLURE: Thank you, Your Honor.
BY MS. MCCLURE:
     Okay. You can set that aside, Mr. Mays.
     Step outside did you say?
    You can set that aside. Oh, no, I didn't say step
outside.
     I was ready to run.
     (Laughter)
BY MS. MCCLURE:
    Mr. Mays, several times I believe you've testified
that in addition to the automated process that corporate
CSRA had to report suspicious orders, there was another
process that existed for AmerisourceBergen's
distribution center employees who identify and report
```

```
1
       suspicious orders. Is that right?
2
            That's correct.
 3
       Q.
            Okay.
            Lou, if we could hand out AM-WV-00006. Oh, wait. I'm
 4
 5
       sorry. Hold on one moment. Okay. This is it.
 6
            May I approach?
 7
                 THE COURT: Yes.
 8
       BY MS. MCCLURE:
 9
            Mr. Mays, do you recognize this document?
10
       Α.
            Yes, ma'am.
11
            Would you put that up on the screen, please.
12
            Mr. Mays, what is this document?
13
            So it's, it's a, it's a form that we require to be
14
       posted inside the cage and the vault that has base levels
15
       that can be considered when the order fillers are filling
16
       orders; that they should closely inspect the order to see if
17
       it exceeds these base levels. And if they do, they are to
18
       bring it to their supervisor's attention.
19
            They're also trained on this, on the distribution
20
       center that they, that they can't rely on automated systems;
21
       that we rely on them to do their jobs to order -- to manage
22
       or monitor orders that they're filling on a daily basis.
23
            And, so, if the -- if you could read the first sentence
24
       of the third paragraph that begins with "every."
25
       Α.
            Okay.
```

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"Every controlled substance order received in the vault
or cage will be closely inspected by the order clerks prior
to filling to determine if quantities ordered may be
excessive."
    Okay. And then there's a list of various quantities.
Can you read under the quantities the bullet the word that
begins "in addition"?
Α.
     In the bold print?
0.
     Yeah. "In addition, any irregular."
Α.
    Yeah.
     "In addition, any irregular orders, orders of unusual
size or quantities, or orders deviating from the customer's
normal pattern must also be brought to the supervisor's
attention."
    What's the purpose of that?
     It's explaining to them again what their
responsibilities are when they're reviewing the orders that
they're filling, the different, the different types of
characteristics of those orders that they need to bring to
their supervisor's attention.
    And, so, is the order filler the person who decides
whether the order that they are concerned about is
suspicious or not, or is that the supervisor?
     The -- it's, it's the supervisor. They're just
bringing it to the supervisor's attention if it, if it meets
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1
       any of these characteristics or exceeds these base levels.
2
            And then what is the supervisor supposed to do?
 3
           Let me look at this again.
 4
            It says the supervisor is -- if the order quantities
 5
       are deemed excessive by the supervisor, even if the order
 6
       had been filled or is cancelled or reduced, it must be
 7
       reported to DEA by the supervisor within 24 hours.
            Okay. Now, what is the date on this document,
 8
 9
       Suspicious Order Monitoring Base Levels?
10
            February, 2007.
11
            Okay. So while it's dated February, 2007, does this
12
       form look similar to forms you have previously seen in cage
13
       and vault in the '90s and 2000s when you had roles both in
14
       operations and regulatory affairs?
15
            Yes. I can remember this form being used all the way
16
       back to probably my time when I was in Chattanooga.
17
            Okay. You can put that aside.
18
                 MS. MCCLURE: Your Honor, can I check something on
19
       my table for a minute?
20
            (Pause)
21
                 MS. MCCLURE: Your Honor, slight issue, but I have
22
       a solution.
23
            The internet pharmacy 2005 binder has already been
```

admitted under a P number. We additionally have copies to

hand out which have a different number assigned to them.

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I'm not sure -- instead of having everybody dig through
what's already been admitted under the P number, I just
propose we hand out the copies even though it's a different
exhibit number.
     Is there any issue with that?
          MR. FARRELL: No objection.
          THE COURT: All right. That's fine.
          MS. MCCLURE: Thank you. May I approach?
BY MS. MCCLURE:
     So, Mr. Mays, going back to the internet pharmacy
presentation you were asked about during your meeting
with DEA, how did it come about that you attended this
meeting with DEA?
     Well, I was initially notified -- I was initially
approached by Kyle Wright at a had distributor conference --
I think it was in the spring of 2005 -- and asked would I be
willing to meet with DEA. I can't remember his exact words,
so -- but he asked -- approached me at that point.
     And then Mike Mapes contacted me sometime before the
meeting to confirm the meeting and invite me to come to the
meeting.
    And did you already know Mr. Mapes when you attended
this internet pharmacy meeting or was he new to you?
     He was new to me. I originally met him in the lobby at
DEA headquarters. That was the first time I met him.
```

- 1 Q. Okay. And, broadly speaking, what did you understand
- 2 DEA's concerns to be that they raised to you during this
- 3 meeting?
- 4 A. It was exclusively about internet pharmacy and the
- 5 problem that they were having with internet pharmacies.
- 6 Q. And what did they want you to do?
- 7 A. Well, they asked for our help and, and just, you know,
- 8 | went through how big a problem that they thought it was and
- 9 they asked for our help as a distributor to take a look at
- 10 our customers and to see if they met any characteristics of
- 11 an internet pharmacy.
- 12 Q. Okay. If we could take a quick look at certain of the
- 13 slides --
- 14 **A.** Okay.
- 15 Q. -- in this presentation. How many of these describe
- 16 | suspicious orders?
- 17 A. I think there was three slides related to suspicious
- 18 orders.
- 19 **Q.** Okay. And those are on 893 and 894?
- 20 A. That's correct.
- 21 Q. Now, do any of these three slides say that distributors
- 22 should not ship an order that they deem to be suspicious?
- 23 A. No, they do not.
- 24 Q. Now, separate from the slides, Mr. Mays, did anyone at
- 25 this meeting tell you from DEA that AmerisourceBergen and

- distributors should not ship a suspicious order?
- 2 **A.** No.
- 3 Q. If we could go to 898.
- 4 **A.** Okay.
- 5 Q. And that's one of the top -- popular internet drugs.
- 6 What, what -- did they say anything to you about this slide?
- 7 A. They were just pointing out the most common drugs that
- 8 were prescribed and, and filled over the internet.
- 9 Q. Okay. If you could turn to the very last two pages of
- 10 this document. What is the title of these two pages?
- 11 A. "Internet Pharmacy Decision Questions."
- 12 Q. Okay. There's some handwriting on this second page
- 13 here. Whose handwriting is that?
- 14 A. That is mine. That's my chicken scratch.
- 15 Q. Now, did you understand that DEA was requiring
- 16 AmerisourceBergen to implement this questionnaire?
- 17 A. I did not take it that we were required to implement
- 18 it. It was recommended.
- 19 Q. Do you recall what DEA told you that some of the
- 20 characteristics of internet pharmacies were?
- 21 A. Yeah, I can recall some of the conversation, yes.
- 22 Q. Can you recount any of that?
- 23 A. Yeah. I think they wanted to -- wanted us to be sure
- 24 that we saw when we opened a new customer that we made sure
- 25 that it was a brick and mortar pharmacy. And I think they

```
1
       had some photographs in there where they had -- somebody was
2
       operating an internet pharmacy out of their living room.
 3
       And then another one was -- had a picture of two agents in
 4
       front of a storage facility.
            So they were making the point that we should make sure
 5
 6
       that it's a brick and mortar pharmacy. I think they like to
 7
       use that term, brick and mortar pharmacy.
            And, also if -- you know, we should look for like FedEx
 8
 9
       or UPS boxes stacked up in a pharmacy in one of our
10
       customers. That would be another sign that they could be
11
       conducting internet pharmacy operations.
12
            Now, Mr. Mays, during this meeting with DEA --
13
       Α.
            Uh-huh.
14
            -- were you told that AmerisourceBergen was doing
15
       anything wrong, improper, or not in compliance with the CSA?
16
            No, absolutely not.
17
```

- Would that be something you might remember? Q.
- 18 Oh, yeah, I would remember.
 - Why would you say that?

20

21

22

23

24

- I mean, I would have gone back and like, you know, rung the alarm bells if they brought me to DC and told -- to their offices and told me we were doing something wrong, yes, I would have -- we would have made immediate changes to correct it.
 - How would you describe this meeting generally with DEA? Q.

```
1
            Very cordial, cooperative. I didn't take it as
2
       adversarial at all.
 3
            And, now, I believe you testified about a follow-up
 4
       phone call you had with DEA after this meeting in September;
 5
       right?
 6
       Α.
            Yes.
 7
            Okay. If we could hand out -- oh, no, that's already
 8
       been admitted. If we could hand out AM-WV-01079.
 9
            May I approach, Your Honor?
10
            Your Honor, also a matter of housekeeping, I apparently
11
       have failed to move into evidence AM-WV-00006 which was that
12
       one-page base level suspicious order monitoring document.
13
       So I would seek to do that now.
14
                 MR. FARRELL: No objection, Your Honor.
15
                 THE COURT: Did you offer 79?
                 MS. MCCLURE: Your Honor, at this time I
16
17
       remembered that I forgot -- I was reminded by my friendly
18
       colleagues that I forgot to move in this one page.
19
                 THE COURT: I didn't hear you. I was reading.
20
                 MS. MCCLURE: No worries.
21
                 THE COURT: So you're moving 6 in?
22
                 MS. MCCLURE: 00006.
23
                 THE COURT: There's no objection to 6?
24
                 MS. MCCLURE: That's correct.
25
                 THE COURT: It's admitted.
```

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```
1
                 MS. MCCLURE: I will eventually get to move 1079
2
       in, but I figure I should do a little more with it first.
 3
                 THE COURT: Okay.
 4
       BY MS. MCCLURE:
 5
            Mr. Mays, do you recognize AM-WV-1079?
 6
           Yes, ma'am, I do.
 7
            What is this document?
 8
            This is the Lawtrac matter that I opened to document
 9
       the meeting and the initiative that we started based on that
10
       meeting with DEA.
11
       Q. Okay.
12
            And, Ritchie, if you could put that up on the screen
13
       and then if we could go to the very bottom first, the
14
       7/21/05.
15
            Is that the first entry in this Lawtrac matter? In
16
       other words, does it go from the bottom up?
17
            Yes, it goes from the bottom up. The most recent text
18
       is at the top.
19
          Okay. Thank you.
20
            And then if you could go to the entry above that,
21
       Ritchie, the one that starts -- yep. Thank you.
22
            And, so, this one, I believe, starts at the top, is
23
       that correct, Mr. Mays, where it says "Mays attended"?
24
            Yes, that would have been -- when you say the last
25
       entry --
```

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- 1 Q. Yeah, okay.
- 2 A. There was an additional one above that.
- 3 Q. Okay. And then the paragraph that begins 9/19/05, is
- 4 that the date of the follow-up call you had with DEA
- 5 regarding internet pharmacy?
- 6 A. That's correct.
- 7 Q. And who was on that call from DEA?
- 8 A. It doesn't mention names, but I'm almost positive it
- 9 was Mike Mapes.
- 10 Q. Okay. And do you recall that because he was the one
- who attended the prior meeting you had?
- 12 **A.** Yes.
- 13 Q. Okay. And from AmerisourceBergen it was yourself,
- 14 Chris Zimmerman, and counsel; is that correct?
- 15 A. Yes, our internal counsel and outside counsel.
- 16 Q. Okay. Following up, then, on this conference call
- about the internet pharmacy issue, were you told that
- 18 | AmerisourceBergen was doing anything wrong or not in
- 19 compliance with the CSA?
- 20 A. No, we weren't.
- 21 Q. Did Mr. Mapes or anyone else from the DEA during this
- 22 call tell you that AmerisourceBergen needed to stop shipping
- 23 suspicious orders?
- 24 A. No, they did not.
- 25 Q. What did AmerisourceBergen do to address and respond to

1 | the concerns DEA had raised about internet pharmacy?

A. Well, we put, we put together a, an investigation program from utilizing the report, the Excessive Purchases Report.

I assigned one of my team to start investigating customers that had purchased those three drugs that had, that had been reported as suspicious, and conduct additional due diligence of those customers, specifically to look for the indications of internet pharmacy.

So we adopted the checklist of questions that Mike Mapes provided me. And that's where we created our Form 590 which is our form for a site visit of a pharmacy.

- Q. Now, after this meeting, either of these meetings, the meeting or the call, did DEA mandate that you start these investigations or was that something the company chose to do in response to the DEA's concerns?
- A. They didn't mandate us to do anything. It was all recommended. But we've always worked very cooperatively with DEA. When they ask us to do something, we have typically always done it.
- Q. Okay. And who -- you said you assigned an investigator to oversee some new investigations. Who was that?
- A. That was Eric Cherveny.
- Q. And then if you look through the remainder of this document, Mr. Mays, did you also update company policies and

```
1
       procedures subsequent to this meeting with -- the meeting
2
       and the phone call with DEA?
 3
            Yes, yes, I did.
       Α.
 4
            And is that reflected in the rest of this Lawtrac
 5
       document, those updated policies and procedures?
 6
            I believe it is.
 7
            I'll give you a moment.
       Q.
 8
            (Pause)
 9
            Yes. It states that we were currently developing the
10
       procedures for investigating possible excessive and
11
       suspicious purchasing activity of customers and identifying
       those that may involve -- may be involved in illegal
12
13
       activity.
14
            And, so, are these policies and procedures -- there's
       two. One is called S&RC 5.1 and one is called CSRA 2.12.
15
16
       Are these true and correct copies of the policies and
17
       procedures that were updated by you after this meeting with
18
       DEA and the phone call?
19
       Α.
            That is correct.
20
                 MS. MCCLURE: Your Honor, I move for the admission
21
       of AM-WV-1079.
22
                 THE COURT: Any objection?
23
                 MR. FARRELL: I believe that I just have a point
24
       of clarification. The policy that we're referencing here
25
```

has already been entered in the record or no?

```
1
                 MS. MCCLURE: Your Honor, it's possible that that
2
       policy was already entered. However, for purposes of
 3
       AmerisourceBergen's recordkeeping, Lawtrac entries like this
 4
       one -- this is presented in its full document original
 5
                So it contains the entries, the new policies, and
 6
       then some Form 590s that Mr. Mays has previously testified
 7
       about. So I'm seeking the admission of this document as its
 8
       own separate document.
 9
                 MR. FARRELL: No objection.
10
                 THE COURT: All right, 1079 is admitted.
11
                 MS. MCCLURE: Thank you.
12
       BY MS. MCCLURE:
13
           And, so, Mr. Mays, --
14
                 THE COURT: That includes the Lawtrac; right?
15
                 MS. MCCLURE: Yes, Your Honor. It's the entire
16
       document from Bates ending 8249 to Bates ending 8259.
17
                 THE COURT: All right. There being no objection,
18
       it's admitted.
19
                 MS. MCCLURE: Thank you.
20
       BY MS. MCCLURE:
21
           Mr. Mays, can you briefly describe this new
22
       investigation program that you initiated for -- in
23
       response to DEA's internet pharmacy initiative?
24
            Yes. It was, again, based on the discussions that I
25
       had with DEA in the August meeting. We put together a
```

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policy and a procedure on how these investigations would be conducted; identified the sources that would prompt one of these investigations, mainly the review of the possible excessive suspicious order report.

Also, if we got notification from DEA that they were concerned about a customer or if they took action against a customer, that would prompt one of these investigations.

And, also, if we were notified by a distribution center of concerns or someone from the sales team, any of those three areas would prompt one of these investigations.

And, and I even put in, you know, specific procedures that had to be followed on each one to make sure that we were consistent in how we conducted them. And it would include --

- Q. Mr. Mays, are you reading from 2.12 or are you --
- 16 A. Well, I'm just -- I'm looking at it while I'm
- describing it. Is that okay?

- Q. Okay. I appreciate that. My apologies for interrupting. Yes, that's perfectly fine.
 - A. There's quite a few steps in there and I just didn't want to miss anything.

The -- Eric, who was assigned to do these, would identify the customers based on those products that DEA had told us were most commonly used on the internet. We had to do a one-year purchase history to see what, what that

customer's purchase history was of those drugs, if it was all of a sudden large purchases or whether it was steady or there were any spikes in purchases over that one-year period.

And then, you know, once he did that, he would have one of the sales, the sales rep go out to the pharmacy because that was a really important part of it because there was a lot of visual things to determine, help us determine whether they were engaged in that activity, you know, the physical pharmacy itself. We required them to take pictures inside and out of the pharmacy; and then also complete the 590 form along with the customer to make sure that they agreed on all the information that's being indicated and all the answers that are being put on the form.

And then once Eric completed his investigation, he would bring everything to me and then we would review it and decide what course of action that we would take.

- Q. You talked about sales. I just want to clarify something.
- A. Uh-huh.

- Q. Did anyone from sales -- other than completing the 590 with the customer and taking photographs, did anyone from sales play any investigatory role with respect to any of these customers?
- A. Not other than conducting a site visit.

- Q. Okay. So when -- if you had other investigators
 working with Eric Cherveny, would those investigators have
 been CSRA employees or would they have been sales employees?

 A. They wouldn't have been sales employees. They would
 have been CSRA employees.
 - Q. Okay. Thank you. And is the new 590 form that you've referenced attached to these new policies, or these updated policies that you discussed here today?
 - A. Yes, it is.

- Q. And are there actually different forms depending on whether the pharmacy is a mail-order pharmacy, is not a mail-order pharmacy, and is just a regular retail pharmacy?
- A. Yes. We put together a couple of acknowledgments that we would ask them to sign depending on what we, what we discovered in the investigation.

So if they -- we had what we would call a non-internet pharmacy agreement that we would have them sign if we didn't see any indications that they were engaged in illegal internet pharmacy.

- Q. Uh-huh.
- A. If they were engaged in internet pharmacy, there are legal ways to do it. And, so, there was another form that we would have if it was -- if they were engaged in internet activity --
- Q. Is that the 590b at Bates 56 and 57?

```
A. That would be the 590b, yes. That's the -- that
basically is titled "Internet/Mail-Order Pharmacy Compliance
Agreement" and has several bullet points of things that they
would -- they're acknowledging that they comply with if we
are going to continue to service them.
```

- Q. So, Mr. Mays, are you saying that it, it was -- not every internet pharmacy was by definition illegal?
- 8 A. Correct.

7

9

14

15

19

20

21

22

- Q. Okay. So there's a legal --
- 10 **A.** There is a legal way to do it.
- 11 **Q.** Thank you. And then the 590 that is the general retail pharmacy 590, is that what's reflected at Bates 58 and 59?

 13 That's the very last two pages.
 - A. Yeah, that's the, that's the pharmacy questionnaire that has to be completed during the site visit.
- Q. Okay. And what would happen if your investigation reveals that a customer was engaged in illegal internet pharmacy sales?
 - A. Well, then we would -- then, you know, if we determined that, then we would work with legal and make a determination about what type of action it would take. And it often would include ceasing sales of controlled substances to the customer.
- Q. And what would -- okay.
- MS. MCCLURE: Your Honor, I'm about to start a new

```
1
       area that's going to involve some substantial new sets of
       documents to be handed out. I defer to Your Honor as to
2
 3
       whether to begin or hold that. Unfortunately, I don't
 4
       believe that we can complete Mr. Mays today.
 5
                 THE COURT: Well, if you're at a stopping place,
 6
       this might be a good time to close for the day. What do you
       think?
 7
                 MS. MCCLURE: Well, Your Honor, it is going to be
 8
 9
       a new area that's going to involve a lot of document handing
10
       out.
11
                 THE COURT: Okay. I'm going to pull the plug on
12
       this until tomorrow morning at 9:00. I'll see everybody --
13
                 MR. ACKERMAN: Your Honor, I would just request
14
       that counsel let us know how much more questioning they
15
       think they have so that we can do some witness planning for
16
       tomorrow and the rest of the week.
17
                 THE COURT: I think that's a fair request, Ms.
18
       McClure.
19
                 MS. MCCLURE: I'm happy to do that. I can either
20
       make that statement now or I could have an hour and advise
21
       the plaintiffs as to what looks like is left given what
22
       we've gotten through today. I'm happy to do both.
23
                 THE COURT: Mr. Farrell.
24
                 MR. FARRELL: Risking your ire, we would ask that
25
       if these are new areas of testimony that we get copies of
```

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```
1
       the exhibits they intend to use by 7:00 tonight.
2
       then --
                 MS. MCCLURE: Your Honor, I believe that it may
 3
 4
       be, may be four, may be five times, I think I have lost
 5
       count, as to the number of times we've addressed this issue.
 6
            The stipulation does not require us to provide copies
 7
       to the plaintiffs when they have chosen to call an adverse
 8
       witness in their case in chief. I would request that Your
 9
       Honor simply stand by its prior orders.
10
                 THE COURT: All right. I'm going to stand by my
11
       prior orders and deny your request, Mr. Farrell.
12
                 MR. FARRELL: Yes, sir. And then before we
13
       adjourn, I'd like to tender 187-A which is the document that
14
       we -- should I wait?
15
                 THE COURT: What is 187-A?
16
                 MR. FARRELL: It's the thing we put up that I told
17
       the Court that we would print off from the, from the
18
       computer screen.
19
                 THE COURT: Yeah.
20
                 MS. MCCLURE: So the one with his handwritten
21
       notes, I think we already said that that could come in, but
22
       I'd appreciate the opportunity to look at the hard copy
23
       myself.
24
                 THE COURT: It's already been admitted apparently.
25
                 MR. FARRELL:
                              The hard copy?
```

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```
1
                 MS. MCCLURE: But I would take a hard copy if I
2
       could have one. Thank you very much.
 3
            Thank you, Your Honor.
                 THE COURT: Okay. Anything else before we adjourn
 4
5
       until in the morning?
 6
            (No Response)
7
                 THE COURT: I'm going to have to ask you to come
8
       back, Mr. Mays.
9
                 THE WITNESS: That's quite all right, sir.
10
                 THE COURT: We'll see you in the morning as well.
11
                 THE WITNESS: Thank you, Your Honor.
12
                 THE COURT: Okay.
13
            (Trial recessed at 4:55 p.m.)
14
15
16
17
18
19
20
21
22
23
24
25
```

Ayme A. Cochran, RMR, CRR (304) 347-3128

1	CERTIFICATION:				
2	I, Ayme A. Cochran, Official Court				
3	Reporter, and I, Lisa A. Cook, Official Court Reporter,				
4	certify that the foregoing is a correct transcript from				
5	the record of proceedings in the matter of The City of				
6	Huntington, et al., Plaintiffs vs. AmerisourceBergen				
7	Drug Corporation, et al., Defendants, Civil Action No.				
8	3:17-cv-01362 and Civil Action No. 3:17-cv-01665, as				
9	reported on May 18, 2021.				
10					
11	S\Ayme A. Cochran s\Lisa A. Cook				
12	Reporter Reporter				
13	-				
14					
15	May 18, 2021				
16	Date				
17					
18					
19					
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21					
22					
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24					
25					

Ayme A. Cochran, RMR, CRR (304) 347-3128

11:10 [1] - 73:1 113:14 49:13, 55:7, 67:19, 3,649 [2] - 121:21 # **2.12** [4] - 21:1, 21:2, 11:49 [1] - 97:23 125:7, 128:16, **30** [3] - 11:15, 19:1, 129:12, 136:15 **#12**[4] - 119:22, 11th [1] - 20:21 200:15, 202:15 19:5 120:6, 120:15, 20 [6] - 19:1, 19:5, 2009 [4] - 20:23, 35:9, **30,000** [10] - 83:3, **12** [5] - 1:16, 21:20, 133:17 84:4, 97:10, 156:22 61:1, 111:21, 125:3, 36:13, 86:7 83:7, 84:2, 84:4, **#6** [2] - 78:1, 88:22 **12,366** [1] - 35:11 147:2 2010 [2] - 21:3, 86:17 85:12, 86:3, 86:6, 2011 [1] - 87:11 **12,655** [1] - 118:5 **200** [4] - 14:6, 105:1, 86:7, 86:12, 135:19 151:24, 165:4 2012 [8] - 21:23, 12-month [1] - 126:24 **302** [1] - 7:25 46:24, 56:16, 56:22, **124,000** [2] - 120:5, **2000** [5] - 148:23, 30th [2] - 86:17, '03 [1] - 164:17 150:24, 154:10, 67:19, 140:5, 140:6, 120:9 134:22 '05 [1] - 164:17 154:11, 154:15 177:22 **3100** [2] - 6:5, 6:12 **126** [1] - 3:5 **'06** [6] - 118:2, 118:9, **20001** [1] - 5:12 **2013** [1] - 21:8 316 [1] - 2:13 12th [4] - 79:6, 80:4, 120:24, 121:25, **20004** [1] - 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